



BSI Courses & Qualifications

2025

Southern Africa



Content

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Welcome

At BSI, our focus is on supporting you to build knowledge and skills which add value to your organization, whilst developing your career.

Our range of courses & qualifications span Digital Trust, Health, Safety and Well-being, Quality Management, and Sustainability. Delivered in person, online or on-demand – our courses lead to globally recognized BSI qualifications that enable you to increase skills and demonstrate your value to your organization.

I'm proud to be part of the BSI team which provides access to impactful learning and development allowing you to develop and grow. We look forward to supporting you on your learning journey with BSI.

Yonca Cakir

Training Director - IMETA



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Qualifications – explained

Qualifications from BSI
– A mark of trust for your expertise.

Qualifications validate your expertise as you build a career in your chosen field. At BSI, we provide exciting and innovative qualifications to build your skills and knowledge.

Practitioner

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection. Practitioner level qualifications are available for auditing and lead auditing courses from our range

Professional

A Professional qualification builds on learning from the practitioner stage. Holders of these qualifications demonstrate their higher- level audit skills, critical thinking skills and demonstrate your competence and career aspirations.

Certified Professional

By becoming a Certified Professional you show you have reached the pinnacle of your learning, with trusted credentials which are aligned to the most senior roles in your organization.

Available for:

- ISO 9001
- ISO 14001
- ISO 45001
- ISO 27001
- ISO 13485
- ISO 22301
- ISO 20000
- ISO 50001

[View all auditor qualifications](#)



Digital trust

Understanding digital technology is crucial for developing a sustainable future.

While the speed and convenience of digital ecosystems offer significant advantages, they also introduce potential risks. As we transition to a world where real and virtual environments interact seamlessly, building trust in people, technology, and processes is essential.



Digital trust



Information security ISO 27001:2022

Protecting personal records and commercially sensitive information is critical. ISO 27001 helps you implement a robust approach to managing information security.

Our courses provide the ideal next step in your learning journey, browse our range of courses and qualifications including:

- [Awareness and adherence](#)
- [Requirements](#)
- [Implementation](#)
- [Lead implementer](#)
- [Internal auditor / Auditor transition](#)
- [Lead auditor](#)



Earn a BSI ISO/IEC 27001 qualification, validating your expertise

Privacy information management ISO/IEC 27701 Requirements

Understand the principles of ISO/IEC 27701 and the changes required to extend your ISMS.

Privacy information management ISO/IEC 27701 Implementation

Learn how to implement the principles of ISO/IEC 27701 and understand how the requirements provide the basis of an effective PIMS.

Artificial Intelligence (AI)

Artificial intelligence (AI) systems have the power to revolutionize your operations, enhance efficiency, and drive innovation. With our modular and comprehensive suite of AI training, you can confidently and securely unlock the potential of AI.



Artificial intelligence

Navigate the complex and rapidly evolving landscape of Artificial intelligence (AI) regulation.

Browse our growing range of AI courses.

AI concepts and terminology – ISO/IEC 22989:2023 Understanding

This course will provide you with an understanding of the main concepts of AI and AI systems to complement your knowledge of management system standards.

Artificial Intelligence – ISO/IEC 42001:2023 Requirements

Learn to interpret and apply the key concepts and principles of ISO 42001:2023 to existing processes within your organization.

Guidance on Risk Management – ISO/IEC 23894:2023

Turn your reactive organization into a proactive one by gaining an awareness of risk management specifically related to AI.

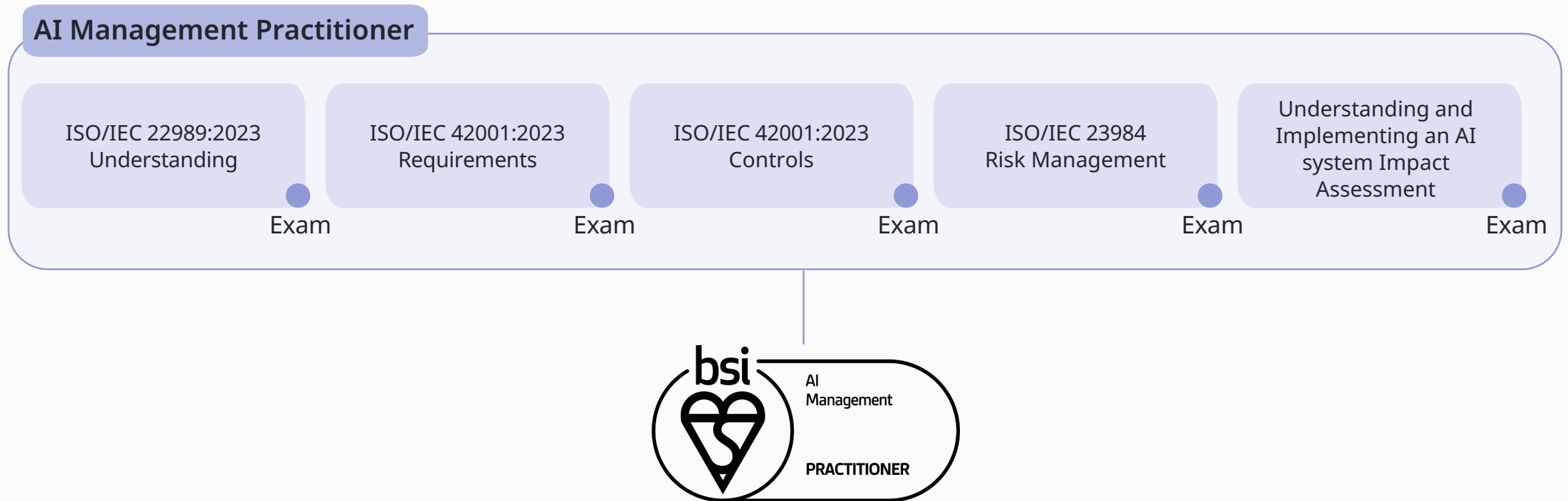
Understanding and Implementing an AI System Impact Assessment

This course will provide you with the understanding and tools to conduct an AI System Impact Assessment, either in isolation or as part of an ISO/IEC 42001:12023 AI management system.



AI Management Practitioner

Our AI Management Practitioner qualification equips you with the knowledge and skills to manage the integration, governance, and ethical deployment of AI technologies within your organization, with all courses available on demand for added flexibility.



Health, safety & wellbeing

Improving employee health, safety, and well-being enhances organizational success and competitiveness while benefiting the wider community.

Resilient organizations thrive by protecting and promoting both physical and psychological health, fostering a culture of trust and fulfilment.



Health, safety & wellbeing

Occupational Health & Safety ISO 45001

Access a range of health and safety training courses and qualifications to help you gain confidence and competencies to effectively manage and mitigate risks across your organization.

[Find out more](#)

Psychological health and safety at work ISO 45003

Learn what creates psychosocial risk and take steps to manage or eliminate it as part of an ISO 45001 occupational health & safety management system.

[Find out more](#)



Quality & business improvement

Product and service quality is key to building trust, leading to consumer loyalty and a strong brand image. Quality is a foundational element for the success and longevity of your organization.

Quality is an ongoing process, requiring continuous improvement that permeates your organization's culture, making quality the culture of your organization.



Quality management ISO 9001

Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through learning in this practice area.

Browse our range of courses designed to build knowledge and confidence in this area.



ISO 9001 Senior Management Briefing

Designed to enable Senior Management teams to identify the core requirements of ISO 9001, regarding the Leadership Team and their commitments.

ISO 9001 Awareness

Help you and your teams understand what quality is, the role of the management system, and the part that each employee plays to achieve the management system's objectives.

ISO 9001 Requirements

This BSI ISO 9001 requirements training course teaches you the key terms, definitions, and foundations of ISO 9001:2015, so you can better meet customer needs.

ISO 9001 Implementation

This course focuses on implementing a framework based on ISO 9001:2015 which can help your organization consistently deliver and drive continuous quality improvement in your products and services.

ISO 9001 Lead Implementer

This lead implementer course is ideal for anyone new to ISO 9001 who needs to take the lead on implementing a management system.

ISO 9001 Internal Auditor

Learn the skills needed to carry out an internal audit. This course is suitable for anyone familiar with ISO 9001, and is delivered through a blend of activities, discussions, and classroom learning.

ISO 9001 Lead Auditor (PR328) - CQI and IRCA Certified

Gain a comprehensive overview of ISO 9001. This course looks in depth at internationally recognized auditing standards. On successful completion of the exam, you'll leave with an internationally recognized auditing qualification.

Earn a BSI ISO 9001 qualification, validating your knowledge and expertise

Lean Six Sigma



Learn to keep your business processes lean, drive efficiency and boost customer satisfaction in the process.

Earn a BSI qualification in Lean, Six Sigma or combined, validating your expertise.



Lean Six Sigma Awareness

Learn how Lean Six Sigma can assist in achieving objectives and foster a culture of improvement.

Lean Six Sigma White Belt

Learn the history of Lean Six Sigma, and how the ideas, methods, tools, programme structures and roles can help you meet your objectives.

Lean Six Sigma Yellow Belt

Learn problem solving, root cause analysis, and corrective actions (a requirement of ISO 9001).

Lean Six Sigma Foundation Green Belt

Learn the approaches of Lean and Six Sigma that are used to affect continual improvement (a requirement of standards such as ISO 9001).

Six Sigma Green Belt

Discuss, demonstrate and be guided through using powerful Six Sigma Green Belt analytical and technical tools that can be applied to your operational improvement projects.

Organizational Change Practitioner

Learn the approaches of change management that are used to affect continual improvement.

Lean Practitioner

Learn a simple and effective approach to identifying and removing waste in processes, increasing speed and efficiency of operations.

Six Sigma Black Belt

Learn the analytical and technical tools that can be applied to operational improvement projects.

Organizational Change Leader

This course empowers leaders to drive sustainable improvements aligned with organizational objectives and industry standards.

Lean Leader

Learn to translate Lean project benefits to specific situational environments, identifying issues in organizations that affect quality, cost, and delivery, and designing improvements.

Process Improvement

- Being agile in an increasingly competitive market can enable an organization to cope with economic conditions and market forces.
- Browse our range of courses designed to build knowledge and confidence in this area.

Process Improvement: Introduction

This interactive course will provide you with a basic understanding of what is meant by process improvement and its benefits.

Process Improvement: Practitioner

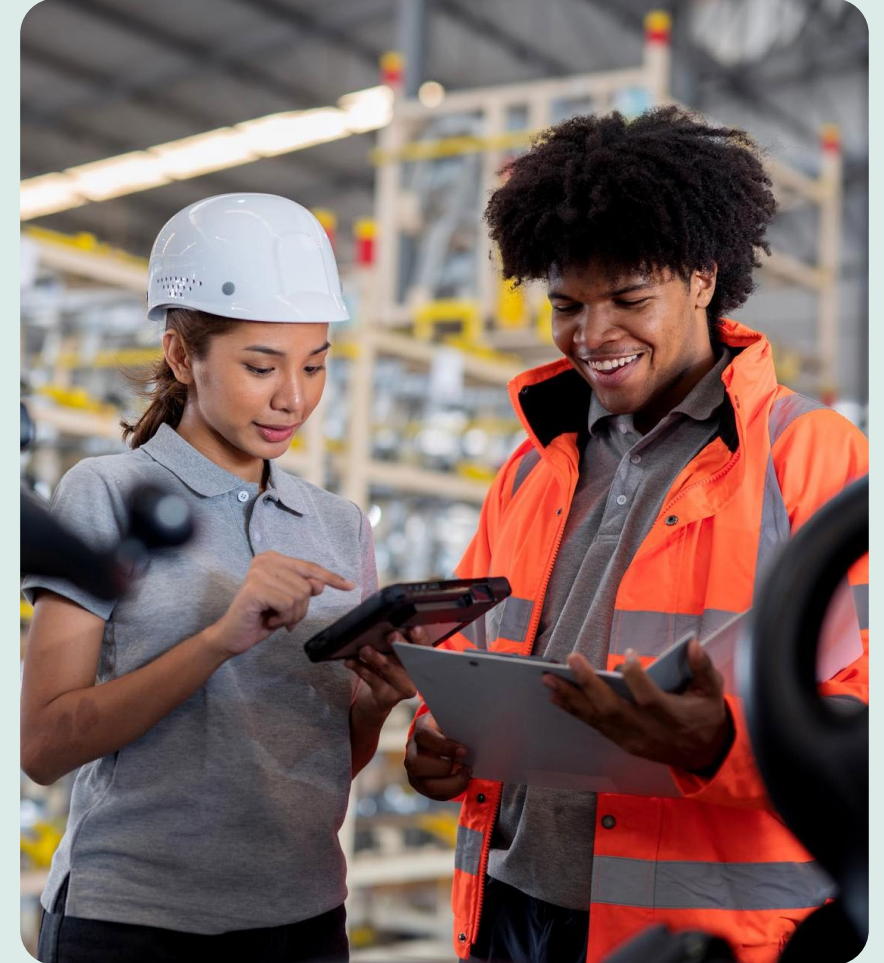
Learn the approaches and tools necessary for effective process improvement, and how to deploy a process improvement framework that works effectively for your organization.

Process Improvement: Auditor

Learn how to apply process improvement auditing (covering reactive, incremental and stepped change improvements).

Effective Root Cause Analysis:

Learn how to apply process improvement auditing (covering reactive, incremental and stepped change improvements).



Quality & business improvement

Business Continuity ISO 22301

Our training covers every aspect of business continuity, from understanding, implementing, and auditing ISO 22301, to writing a business continuity plan, crisis management, and business impact assessments.

Our courses provide the ideal next step in your learning journey, browse our range of courses and qualifications including:

- [Requirements](#)
- [Implementation](#)
- [Lead implementer](#)
- [Internal auditor](#)
- [Lead auditor](#)

Find out more



Sector Specific Quality

Raise the bar for your operations, products and services with our sector specific courses, designed to improve your quality management.

Browse our range of courses designed to build knowledge and confidence in this area.



Quality in Medical Devices ISO 13485

Learn how to manage quality by training with our experts. Learn the standard and understand how to implement and audit a QMS.

Quality in Healthcare ISO 7101

Gain a comprehensive overview of the requirements for healthcare quality management systems.

Quality in Automotive IATF 16949

These courses outline everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products.

Testing and calibration laboratories ISO/IEC 17025

Explore organizational implications of ISO/IEC 17025; General requirements for competence of testing and calibration laboratories.

Integrated Management System PAS 99

PAS 99 is the world's first specification for integrated management systems. We use accelerated learning techniques to make sure you fully understand integrated management systems. We put your learning into context with a blend of classroom teaching, workshops, and interactive sessions. We can also bring our training to you with our in-house courses.

Facility Management ISO 41001

Looking to embed consistent and effective facility management?

Training to the International Facilities Management Standard (FMS) is a great way to get started.

ISO 41001:2018 provides a framework for facilitating effective and efficient FM structures and resourcing. It's about recognizing the scope of responsibilities and creating a management structure and resource appropriate to the needs of the organization.

Browse our range of courses designed to build knowledge and confidence in this area.



ISO 41001 Requirements

This course provides the basis for a common interpretation and understanding of facility management systems (FMS) and the ways in which it can benefit organizations of all kinds.

ISO 41001 Implementation

This course will equip you with the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 41001. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your Facility Management System (FMS).

ISO 41001 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 41001. Learn how to initiate, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

ISO 41001 Lead Auditor

This ISO 41001:2018 lead auditor training course teaches the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to facilities management system (FMS) requirements.



Asset management ISO 55001

Managing assets across their lifecycle is a key challenge for businesses as they grow. An asset management system provides a best practice approach for organizations.

Browse our range of courses designed to build knowledge and confidence in this area.

ISO 55001 Awareness

Having a consistent level of awareness across an organization can support employees to make informed decisions, enabling them to navigate complex situations with clarity and confidence. Ensuring everyone has a shared fundamental understanding of your management system can help embed continual improvement and maximize the benefits of having ISO 55001.

ISO 55001 Requirements

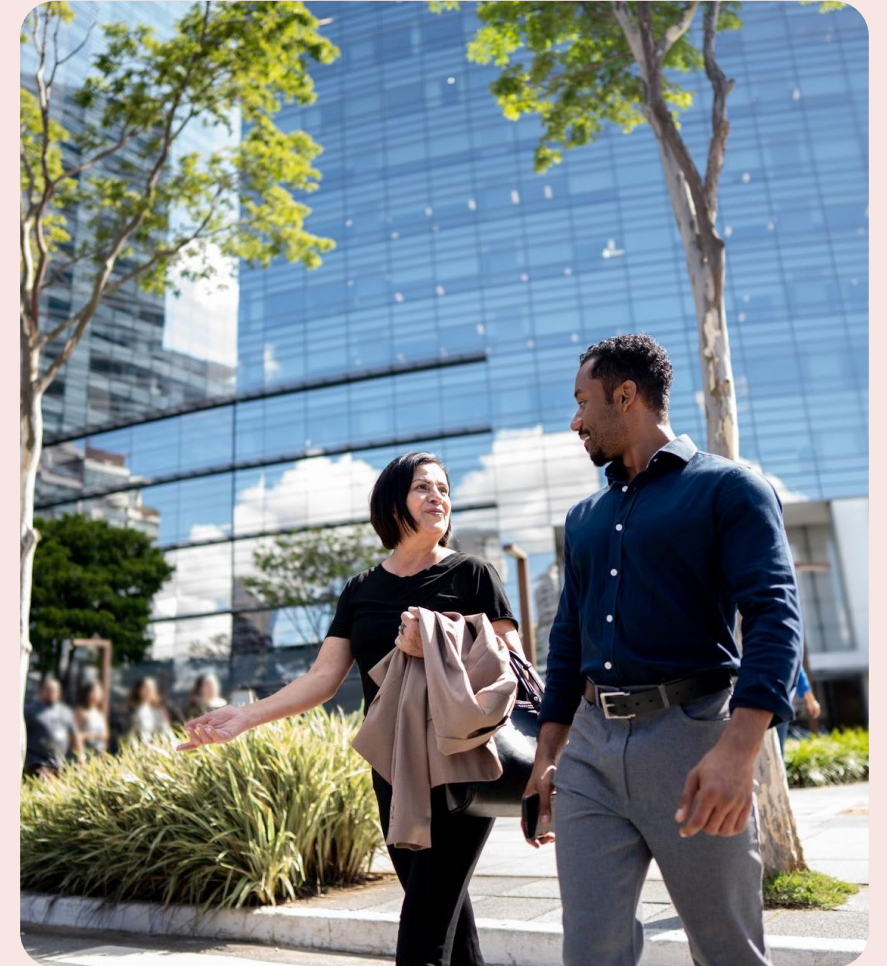
The effective management of assets is becoming increasingly important to organizations and their interested parties. This comprehensive one-day course explores in depth the organizational implications of the international standard for asset management.

ISO 55001 Implementation

Be confident that you can efficiently meet the organization's expectations with a robust asset management with our world-class asset management trainers on our Implementation Training Course to ensure your asset management system ISO 55001 compliant.

Introduction to Asset Management Auditing

Gain essential knowledge and skills an internal auditor needs, along with the areas your Certification Body (CB) will be generally looking for to comply with generic internal auditing requirements in management system standards.



Service management ISO/IEC 20000-1

Show service quality is at the heart of your organization. ISO/IEC 20000-1 is commonly used for IT services, facilities management and business services to help ensure effective and resilient services in today's changing service delivery environment.

Browse our range of courses.

ISO/IEC 20000-1 Management Briefing

Designed to enable Senior Management teams to identify the requirements of ISO/IEC 20000-1, regarding the Leadership Team and their commitments.

ISO/IEC 20000-1 Awareness

Help you and your teams understand what service management is, the role of the management system, and the part that each employee plays to ensure conformity.

ISO/IEC 20000-1 Requirements

This ISO/IEC 20000-1 requirements training course teaches you the key terms, definitions, and foundations of ISO/IEC 20000-1, so you can better meet the requirements.

ISO/IEC 20000-1 Implementation

This course focuses on implementing a framework based on ISO/IEC 20000-1 which can help your organization consistently deliver and drive improvements.

ISO/IEC 20000-1 Lead Implementer

This ISO/IEC 20000-1 lead implementer training course is ideal for anyone new to ISO/IEC 20000-1 who needs to take the lead on implementing a management system.

ISO/IEC 20000-1 Internal Auditor

This course is suitable for anyone familiar with ISO/IEC 20000-1, and is delivered through a blend of activities, discussions, and classroom learning.



Governance, risk & compliance

Our Governance, Risk and Compliance (GRC) courses will provide you with an awareness of the processes you can implement to help your organization achieve business objectives and act with integrity.

Gain the knowledge and skills needed to embed good business practices into everyday life - enabling your organization to seize opportunities, stay ahead of uncertainty, and meet stakeholder expectations.



Governance, risk & compliance

ISO 31000 Risk Management courses

If you manage your risk, then you manage your success. Find out how protecting your business daily brings big benefits. ISO 31000 applies to most business activities including planning, management operations and communication processes.

[Find out more](#)

ISO 37001 Anti-bribery courses

ISO 37001 specifies a series of measures your organization can implement to help prevent, detect and address bribery. The courses follow a structure to help you familiarize yourself with the standard, learn how to implement an ABMS into an organization, and how to audit it.

[Find out more](#)



Sustainability

Sustainability is a multifaceted and fast-evolving topic. By taking action across a range of environmental, social, and governance (ESG) issues your organization can be an agent of positive change.



Environmental management ISO 14001

Embed environmental management best practice, supporting your organization's mission to make a positive impact on the climate, natural resource quality, habitats and communities.

Browse our range of courses and qualifications



ISO 14001 Awareness

Help your teams understand what ISO 14001 is, why it's important and how they can contribute to effective environmental management.

ISO 14001 Requirements

Learn the history, key terms and definitions of ISO 14001:2015, giving you the knowledge to stimulate sustainable growth.

ISO 14001 Implementation

Develop the knowledge and skill required to implement an ISO 14001:2015 Environmental Management System (EMS).

ISO 14001 Lead implementer

Learn about ISO 14001 requirements, how to implement an EMS and develop the leadership skills required to manage a robust system.

ISO 14001 Internal auditor


Learn the key principles and practices of effective EMS audits in accordance with ISO 14001 and ISO 19011.

CQI and IRCA Certified Lead Auditor Training Course (PR315) - ISO 14001:2015

This ISO 14001 lead auditor course helps you develop the skills required to carry out a full environmental management system (EMS) audit.

ISO 14001 Senior Management Briefing

Help business leaders understand how they will be involved, and the commitment required supporting an effective implementation.

 Earn a BSI ISO 14001 qualification, validating your knowledge and expertise.

Energy management ISO 50001

An energy management system can help you cut your energy costs and reduce your environmental impact.

Our courses are designed to help you understand and implement an energy management system based on ISO 50001 with confidence.



ISO 50001 Awareness

Help you and your teams understand what energy management is, why it's important and how you can contribute to effective energy management in your organization.

ISO 50001 Requirements

This BSI ISO 50001 training course teaches you the history, key terms and definitions of ISO 50001, giving you the knowledge to stimulate sustainable growth.

ISO 50001 Implementation

Develop the knowledge and skill required to implement an ISO 50001 Energy Management System (EnMS).

ISO 50001 Lead implementer

Learn about energy management system (EnMS) requirements, how to implement an EnMS and how to identify the leadership skills required to manage a robust system.

ISO 50001 Internal auditor

Learn the key principles and practices of effective EnMS audits in accordance with ISO 50001 and ISO 19011. Using a step-by-step approach, you'll be guided through the audit process from initiation to follow-up.

ISO 50001 Lead auditor

Demonstrate your commitment to a sustainable model by transforming existing auditor skills to ISO 50001.

ISO 50001 Senior Management Briefing

Help business leaders understand how they will be involved, and the commitment required supporting an effective implementation.



Earn a BSI ISO 50001 qualification, validating your knowledge and expertise.



Greenhouse Gas training courses

Our training courses help organizations take the first steps towards achieving Net Zero. Starting by understanding sources of GHG emissions, establishing an inventory of direct and indirect emissions, and quantifying these enabling carbon reduction management planning and setting targets, on the pathway to Net Zero.

Environmental Management Systems (ISO 14001)

These courses focus on delivering and implementing Environmental Management Systems, which will enable and support an organizations journey to Net Zero. Learn to recognize some of the risks associated with poor environmental management.

Energy Management Systems (ISO 50001)

These courses focus on delivering and implementing Energy Management Systems, which will enable and support an organizations journey to Net Zero. Learn how you are a vital piece of the jigsaw and what you can do to help your organization.

ISO 14064-1:2018 Requirements

Develop an understanding of the key terms, definitions and requirements of ISO 14064-1:2018. Learn how the standard can help your organization to quantify its greenhouse gas emissions that is relevant, complete, consistent, accurate and transparent.

Carbon Management Planning (CMP)

This course focuses on the implementation of related standards, including ISO 14064, ISO 14068, and ISO 14090, that have been developed specifically to help organizations manage their GHG emissions, and address the risks associated with climate change.

Greenhouse Gas Verification and Validation (ISO 14064-3:2019)

This course will give you an understanding of the principles and processes involved in conducting verification and validation of GHG statements and GHG reports. You will also learn how to design a framework to measure and report on your organization's GHG emissions.

Climate Change Management – Carbon Neutrality (ISO 14068-1:2023)

Learn the key principles and practices of carbon neutrality, following a hierarchy on the pathway to Net Zero outlined by ISO 14068-1. This course will help individuals to:

- Know and understand the key terms, definitions, and process of becoming carbon-neutral
- Learn the differences and relationship between carbon neutrality and net zero
- Understand the relationship between carbon neutrality and associated GHG emissions and removals quantification and reporting requirements
- Plan the activities necessary to achieve carbon neutrality status
- Know and identify when carbon offsetting is appropriate and how carbon credits work
- Appreciate the importance of verifying/validating declarations of carbon neutrality

Quantifying the carbon footprint of products (ISO 14067:2018)

Calculating the carbon footprint of products (CFP) is becoming increasingly relevant for businesses that want to demonstrate to their customers that they are reducing the GHG emissions of the products that they consume. This course will help you to:

- Comprehend the key principles for determining the carbon footprint of a product
- Quantify and report on the GHG emissions of your product(s).

Carbon management in buildings and infrastructure (PAS 2080:2023)

PAS 2080 outlines a carbon management process for the built environment, that is applicable across both buildings and infrastructure. This course will help you to:

- Outline the drivers, benefits, and advantages of effective carbon management in built environment systems.
- Outline the terminology and key principles of decarbonization and carbon reduction hierarchy, required of PAS 2080
- Support operational and strategic buildings and infrastructure projects and programmes, to deliver carbon reduction and net zero targets



Additional focus courses

These courses focus on additional key sustainability topics.

Water Efficiency

Water Efficiency Management Systems Awareness ISO 46001 on-demand eLearning

Learn what water efficiency management is, why it is important and how your organization manages their water efficiency management performance. Consider how you are a vital piece of the jigsaw and what you can do to help your organization.

Water Efficiency Management Systems Requirements ISO 46001 on-demand eLearning

This course outlines the requirements of ISO 46001:2019 water efficiency management systems, aiming to help and enable organizations to assess and account for their water use, and to identify, plan and implement measures to achieve water savings through the systematic management of water.

Sustainable Events

Sustainable events management ISO 20121

Sustainability Management for Events turns concepts into common sense solutions. Gain skills to design, implement and maintain a management system to deliver immediate results.

Sustainable Building

Carbon Management in Buildings and Infrastructure PAS 2080

Enhance your organization's environmental reputation in support of wider sustainability development goals.

Social Accountability

Social Accountability SA 8000

Upskill employees and your supply chain in the purpose, role, and requirements of the standard and how it can add value to an organization.



Food & retail

Embracing sustainability and safety is the bedrock of progress in the food and retail industry.

Unlock the potential for positive change in the food and retail sector by prioritizing sustainability through innovation and best practices.



Food & retail

ISO 22000

Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.

Find out more

FSSC 22000

Food Safety System Certification 22000 (FSSC 22000) is a robust, ISO-based, internationally accepted certification scheme for auditing and certification of food safety within the food and beverage manufacturing sector.

Find out more

BRCGS

Developed with the Standard Managers and in line with new issues of the Global Standards, BRCGS training courses provide delegates with the most up-to-date information.

Find out more



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HACCP

These courses enable managers and supervisors to develop their knowledge of food safety and competency in risk analysis and hazard management.

Find out more

Food Safety Culture

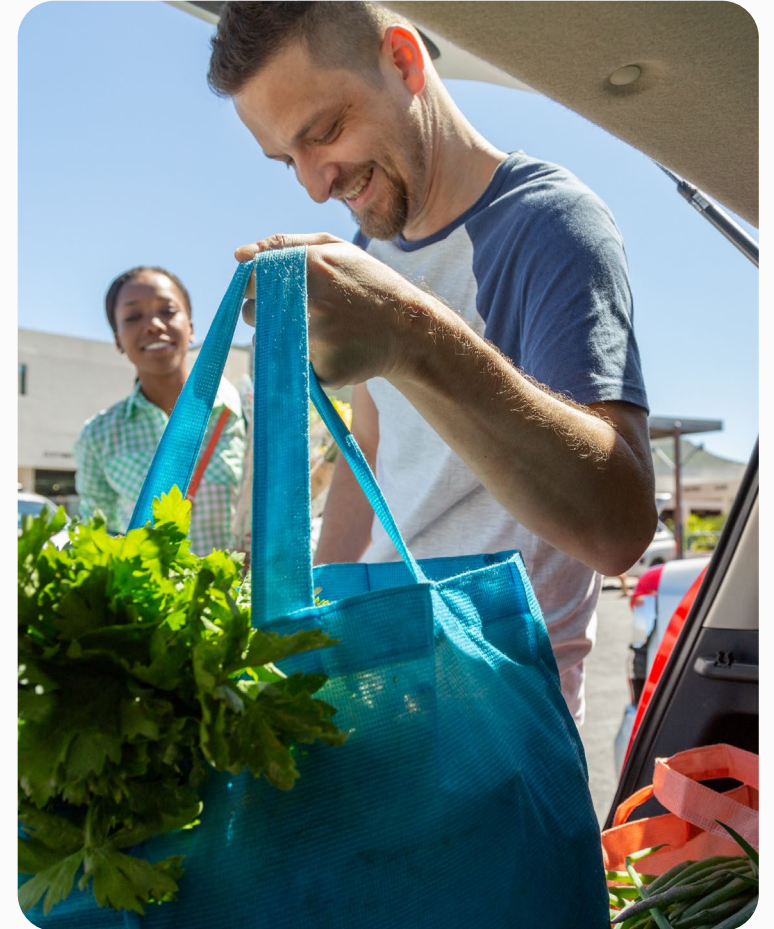
Encouraging the right behaviors and actions within a food organization has become known as a culture of food safety. While the concept isn't new, the path to a culture of food safety hasn't always been clear.

Find out more

Food Safety Qualification

Food Safety Foundation is suitable if you are new to a role in food and need to understand the principles of food safety and hygiene, HACCP and Allergens.

Find out more



Healthcare

To meet stakeholders' demands for sustainability, healthcare, pharmaceutical and healthtech organizations must address the environmental impact of product lifecycles, embrace secure technology, ensure care quality, and increase access of medicines and care globally to shape the future of the industry.



Healthcare



Medical Devices ISO 13485

We offer a wide portfolio of medical device courses led by experts from all around the world. Our highly specialized training allows you to increase your knowledge of key fundamental topics, standards, and regulatory requirements to place your medical device on the market.

[Find out more](#)

Medical Device Regulation

The European Medical Device Regulation (MDR) replaced the MDD and the AIMDD. Discover our MDR-dedicated training portfolio developed to help you navigate the MDR transition from requirements to implementation.

[Find out more](#)

In Vitro Diagnostic Regulation

The In Vitro Diagnostic Regulation (IVDR) replaced the. Discover our IVDR dedicated training portfolio developed to help you navigate the IVDR transition from requirements to implementation.

[Find out more](#)

CE Marking

CE marking is a legal requirement for medical devices sold in the European Union. Our dedicated training portfolio for CE marking is designed to help you gain a better understanding of the CE Certification process, enabling you to navigate it more easily and to be better prepared for the market.

[Find out more](#)

Risk Management ISO 14971

This on-demand intensive course is designed to increase your understanding of ISO 14971:2019 impact on decision-making in medical device manufacturing processes. It helps medical device professionals understand how ISO 14971:2019 can improve their business and risk management efforts.

[Find out more](#)



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Schedule – Virtual Online

| QUALITY MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| ISO 9001:2015 Quality Management Systems: Requirements | 1 | 13 | | 3 | | 19 | |
| ISO 9001:2015 Quality Management Systems: Implementation | 2 | 14-15 | | 4-5 | | 20-21 | |
| ISO 9001:2015 Quality Management Systems: Internal Auditor | 2 | 16-17 | | 6-7 | | 22-23 | |
| ISO 9001:2015 Quality Management Systems: Lead Implementer | 5 | | | 31-4 | | | |
| CQI and IRCA Certified ISO 9001:2015 Lead Auditor Training Course (PR328) | 5 | | 17-21 | | 7-11 | | 2-6 |

| ENVIRONMENTAL MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO 14001:2015 Environmental Management Systems: Requirements | 1 | | 17 | | 1 | | 2 |
| ISO 14001:2015 Environmental Management Systems: Implementation | 2 | | 18-19 | | 2-3 | | 3-4 |
| ISO 14001:2015 Environmental Management Systems: Internal Auditor | 2 | | 20-21 | | 9-10 | | 5-6 |
| ISO 14001:2015 Environmental Management Systems: Lead Implementer | 5 | | | | | 26-30 | |
| CQI and IRCA Certified ISO 14001:2015 Lead Auditor Training Course (PR315) | 5 | | | 10-14 | | | 23-27 |

| HEALTH AND SAFETY MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO 45001:2018 Health and Safety Management Systems: Requirements | 1 | 20 | | 3 | | 5 | |
| ISO 45001:2018 Health and Safety Management Systems: Implementation | 2 | 21-22 | | 4-5 | | 6-7 | |
| ISO 45001:2018 Health and Safety Management Systems: Internal Auditor | 2 | 23-24 | | 6-7 | | 8-9 | |
| ISO 45001:2018 Health and Safety Management Systems: Lead Implementer | 5 | | | | 7-11 | | |
| CQI and IRCA Certified ISO 45001:2018 Lead Auditor Training Course (PR357) | 5 | | 10-14 | | 7-11 | | 9-13 |

| INTEGRATED MANAGEMENT SYSTEMS 9001, 14001 & 45001 (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| PAS 99:2012 Integrated Management System: Requirements | 2 | | 3 | | | 12-13 | |
| PAS 99:2012 Integrated Management System: Implementation | 2 | | 4-5 | | | 14-15 | |
| PAS 99:2012 Integrated Management System: Internal Auditor | 3 | | 6-7 | | | | 2-4 |



Schedule – Virtual Online

| INFORMATION SECURITY (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| ISO 27001:2022 Information Security Management Systems: Requirements | 1 | | 17 | | | 19 | |
| ISO 27001:2022 Information Security Management Systems Implementation | 2 | | 18-19 | | | 20-21 | |
| ISO 27001:2022 Information Security Management Systems: Internal Auditor | 2 | | | 3-7 | | | 2-3 |
| ISO 27001:2022 Information Security Management Systems: Lead Implementer | 5 | | | | 7-11 | | |
| CQI and IRCA Certified ISO/IEC 27001:2022 ISMS Lead Auditor Training Course (PR373) | 5 | | | 24-28 | | | 9-13 |

| PRIVACY MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| ISO 27701:2019 Privacy Information Management Systems: Requirements | 1 | | | 10 | | 12 | |
| ISO 27701:2019 Privacy Information Management Systems: Implementation | 2 | | | 11-12 | | 13-14 | |
| ISO 27701:2019 Privacy Information Management Systems: Internal Auditor | 1 | | | 13 | | 15 | |
| ISO 27701:2019 Privacy Information Management Systems: Lead Auditor | 3 | | | | | | 23-25 |

| BUSINESS CONTINUITY (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| ISO 22301:2019 Business Continuity Management Systems: Requirements | 1 | | 17 | | 7 | | |
| ISO 22301:2019 Business Continuity Management Systems: Implementation | 2 | | 18-19 | | 8-9 | | |
| ISO 22301:2019 Business Continuity Management Systems: Lead Implementer | 5 | | | | | 12-16 | |
| ISO 22301:2019 Business Continuity Management Systems: Internal Auditor | 2 | | | 17-18 | | 26-27 | |
| CQI and IRCA Certified BCMS ISO 22301:2019 Lead Auditor Training Course (PR363) | 5 | | | | | | 2-6 |

| ARTIFICIAL INTELLIGENCE (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO/IEC 42001:2023 Requirements | 1 | | | | 14 | | |
| ISO/IEC 42001:2023 Implementation | 2 | | | | 15-16 | | |
| ISO/IEC 42001:2023 Internal Auditor | 2 | | | | | 19-20 | |
| ISO/IEC 42001:2023 Lead Implementer | 4 | | | | | 26-29 | |



Schedule – Virtual Online

| FACILITIES MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO 41001:2018 Requirements | 1 | | | | | 5 | |
| ISO 41001:2018 Implementation | 2 | | | | | 6-7 | |
| ISO 41001:2018 Internal Auditor | 2 | | | | | 8-9 | |

| ASSET MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| Asset Management: Requirements of BS ISO 55001:2014 | 1 | | | | 1 | | |
| ISO 55001 Implementation Training Course | 2 | | | | 2-3 | | |
| Asset Management - Key Elements of Auditing BS ISO 55001:2014 | 1 | | | | 4 | | |

| LABORATORY MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| ISO 17025:2017 Requirements, Implementation and Internal Auditing | 5 | | | 24-28 | | | 9-13 |
| ISO 17025:2017 Lead Auditor / Team Leader | 5 | | | | | | 23-27 |

| SERVICE MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO/IEC 20000-1:2018 Requirements | 1 | | | | | 19 | |
| ISO/IEC 20000-1:2018 Implementation | 2 | | | | | 20-21 | |
| ISO/IEC 20000-1:2018 Internal Auditor | 2 | | | | | 22-23 | |
| ISO/IEC 20000-1:2018 Lead Implementer | 5 | | | 10-14 | | | |
| CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor (Information Technology - Service Management) Training Course (PR367) | 5 | | | | | | 23-27 |

| LEAN SIX SIGMA (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| White Belt | 1 | | | | 22 | | |
| Yellow Belt | 2 | | | | 23-24 | | |



Schedule – Virtual Online

| ENERGY MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO 50001:2018 Energy Management Systems: Requirements | 1 | | | 10 | | | 9 |
| ISO 50001:2018 Energy Management Systems: Implementation | 2 | | | 11-12 | | | 10-11 |
| ISO 50001:2018 Energy Management Systems: Internal Auditor | 2 | | | 13-14 | | | 12-13 |
| CQI and IRCA Certified ISO 50001:2018 Lead Auditor Energy Management Systems Training Course (PR366) | 5 | | | | | | 23-27 |

| MEDICAL DEVICES MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO 13485:2016 Clause by Clause | 2 | | 17-18 | | | 5-6 | |
| ISO 13485:2016 Implementation | 2 | | 19-20 | | | 7-8 | |
| ISO 13485:2016 Internal Auditor | 2 | | 24-25 | | | 12-13 | |
| CQI and IRCA Certified Medical Devices – Quality Management Systems Lead Auditor Training Course (ISO13485:2016) (PR369) | 5 | | | 10-14 | | | 23-27 |
| Requirements of the Medical Device Regulation 2017/745 (MDR) | 1 | | | | | | 2 |
| Implementation of the Medical Device Regulation 2017/745 (MDR) for CE Marking | 3 | | | | | | 3-5 |

| IATF 16949:2016 (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| IATF 16949:2016 Quality Management Systems: Requirements | 2 | | | | | 5 | |
| IATF 16949:2016 Quality Management Systems: Implementation | 3 | | | | | 6-7 | |
| IATF 16949:2016 Quality Management Systems: Internal Auditor | 2 | | | | | 8-9 | |
| IATF 16949:2016 Quality Management Systems: Auditor/Lead Auditor | 5 | | | | | | 2-6 |



Schedule – Virtual Online

| PERFORMANCE MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| Effective Root Cause Analysis (RCA) | 2 | | | | | 19-23 | |
| Process Improvement: Introduction | 1 | | | | 1 | | |
| Process Improvement: Auditor | 2 | | | | 2-3 | | |

| RISK MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| ISO 31000:2018 Management Systems Requirements & Implementation | 3 | | 10-12 | | | | 18-20 |
| Certified Risk Professional, based on ISO 31000:2018, ISO 27001:2013 and ISO 22301:2019 | 5 | | | | | 12-16 | |

| ANTI-BRIBERY (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| ISO 37001:2016 Anti-bribery Management System: Requirements | 1 | | | 24 | | | |
| ISO 37001:2016 Anti-bribery Management System: Implementation | 2 | | | 25-26 | | | |
| ISO 37001:2016 Anti-bribery Management System: Internal Auditor | 2 | | | 27-28 | | | |
| ISO 37001:2016 Anti-bribery Management Systems: Lead Auditor | 5 | | | | | 5-9 | |



Schedule – Virtual Online

| FOOD MANAGEMENT (Virtual Online Training) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| SANS 10330:2020 HACCP and PRP Implementation | 2 | 13-14 | | | 16-17 | | |
| Introduction to Food Safety based on R 638:2018 Training Course | 1 | 27 | | | | 26 | |
| FSSC 22000 v6 Understanding | 1 | | 3 | | | 26 | |
| FSSC 22000 v6 Implementation | 2 | | 4-5 | | | 27-28 | |
| FSSC 22000 v6 Internal Auditor | 2 | | 6-7 | | | 29-30 | |
| FSSC 22000 v6 Food Management Systems Auditor/Lead Auditor | 5 | | | 24-28 | | | 30-4 |
| ISO 22000:2018 Requirements | 1 | | | 31 | | | |
| ISO 22000:2018 Implementation | 2 | | | | 1-2 | | |
| ISO 22000:2018 Internal Auditor | 2 | | | | 3-4 | | |
| CQI and IRCA Certified ISO 22000:2018 Lead Auditor (Food Safety Management Systems) Training Course (PR359) | 5 | | | | | 19-23 | |
| BRCGS Global Standard for Packaging Issue 6: Sites Training | 2 | | | | | 12-13 | |
| BRCGS Global Standard for Food Safety Issue 9: Sites Training | 2 | | | | | | 9-10 |



Schedule – In-person Classroom

| QUALITY MANAGEMENT (<i>In-person Classroom Training</i>) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|---|-------------|------------|------------|------------|------------|------------|------------|
| ISO 9001:2015 Quality Management Systems: Requirements | 1 | | | | | | |
| ISO 9001:2015 Quality Management Systems: Implementation | 2 | | | | | | |
| ISO 9001:2015 Quality Management Systems: Internal Auditor | 2 | | | | | | |
| ISO 9001:2015 Quality Management Systems: Lead Implementer | 5 | | 10-14 | | | | 9-13 |
| CQI and IRCA Certified ISO 9001:2015 Lead Auditor Training Course (PR328) | 5 | | | 10-14 | | 26-30 | |

| ENVIRONMENTAL MANAGEMENT (<i>In-person Classroom Training</i>) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO 14001:2015 Environmental Management Systems: Requirements | 1 | | | | | | |
| ISO 14001:2015 Environmental Management Systems: Implementation | 2 | | | | | | |
| ISO 14001:2015 Environmental Management Systems: Internal Auditor | 2 | 27-28 | | | | | |
| ISO 14001:2015 Environmental Management Systems: Lead Implementer | 5 | | 24-28 | | | | 30-4 |
| CQI and IRCA Certified ISO 14001:2015 Lead Auditor Training Course (PR315) | 5 | | | 17-21 | | | |

| HEALTH AND SAFETY MANAGEMENT (<i>In-person Classroom Training</i>) | DAYS | JAN | FEB | MAR | APR | MAY | JUN |
|--|-------------|------------|------------|------------|------------|------------|------------|
| ISO 45001:2018 Health and Safety Management Systems: Requirements | 1 | | | | | | |
| ISO 45001:2018 Health and Safety Management Systems: Implementation | 2 | | | | | | |
| ISO 45001:2018 Health and Safety Management Systems: Internal Auditor | 2 | | | | | | |
| ISO 45001:2018 Health and Safety Management Systems: Lead Implementer | 5 | | 17-28 | | | | 2-6 |
| CQI and IRCA Certified ISO 45001:2018 Lead Auditor Training Course (PR357) | 5 | | | 24-28 | | 19-23 | |



Client stories

VATit

The tutor was very knowledgeable, practical and helpful. She made a difference to the team's understanding of the training content.

Konkola Copper Mines, Zambia

The presenter was excellent . The content was well structured, and precise with real time examples. I really enjoyed the training; it exceeded my expectations.

Capita South Africa

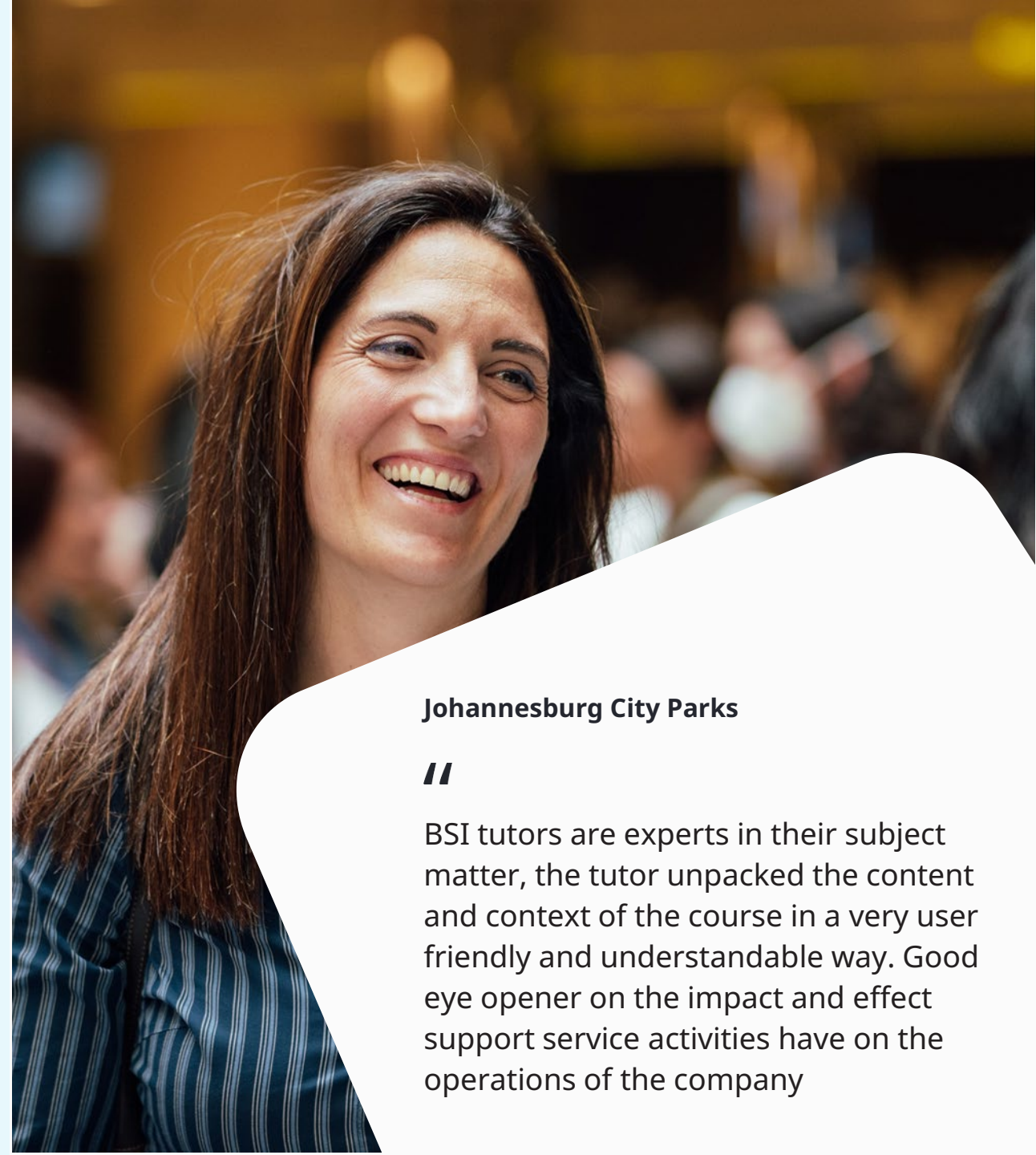
I would like to thank Danie for great presentation. He managed to provide training according to our expectations. He was very professional and provided all delegates with required answers to their expectations. I'm hoping for to do more training with you.

Afrox Germiston

The outcome of the course was very good for me personally as I am now able to understand the quality standard better.



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Johannesburg City Parks

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BSI tutors are experts in their subject matter, the tutor unpacked the content and context of the course in a very user friendly and understandable way. Good eye opener on the impact and effect support service activities have on the operations of the company



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