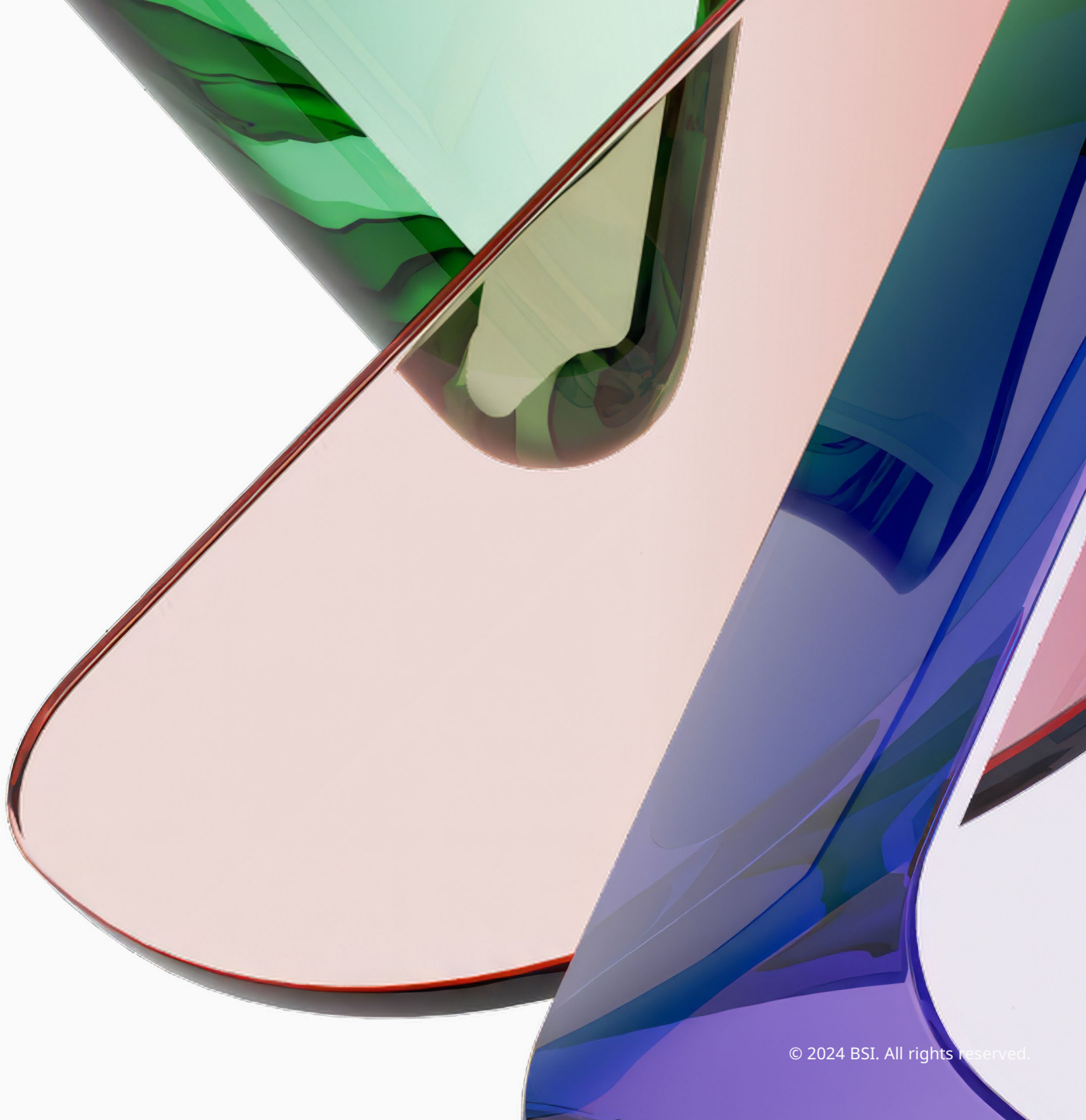




# BSI Courses & Qualifications

BSI Training Academy- Dubai

2025



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# Welcome

At BSI, our focus is on supporting you to build knowledge and skills which add value to your organization, whilst developing your career.

We are here to help you Learn the skills needed to implement best practices that drive a positive impact across your organization with our ISO and business improvement courses.

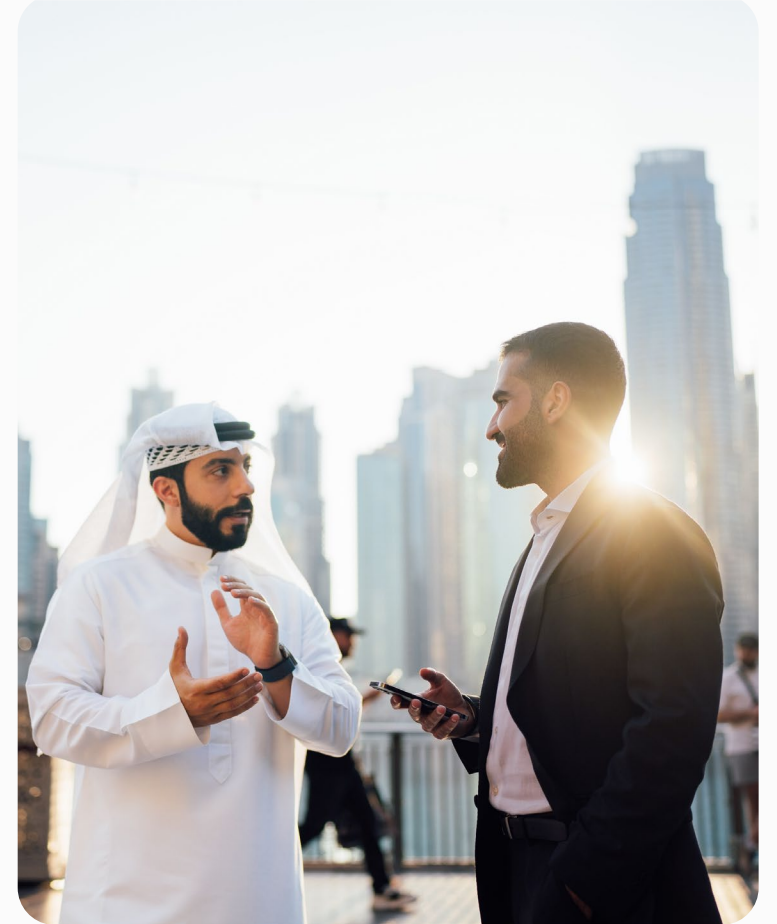
Our range of courses and qualifications spans Digital Trust, Health, Safety and Well-being, Quality Management, and Sustainability. Delivered in person, online, or on-demand, our courses lead to globally recognized BSI qualifications that enable you to increase your skills and demonstrate your value to your organization.

I'm proud to be part of the BSI team which provides access to impactful learning and development with the mission to empower you to inspire trust, foster excellence and ensure safety in your organization, driving positive change for a better world.

We look forward to supporting you on your learning journey with BSI.

## ***Ilias Karampoikis***

IMETA Sales and Commercial Director  
BSI Academy



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# Qualifications – explained

Qualifications from BSI  
– A mark of trust for your expertise.

Qualifications validate your expertise as you build a career in your chosen field. At BSI, we provide exciting and innovative qualifications to build your skills and knowledge.

## Practitioner

A Practitioner qualification demonstrates your audit skills ensuring conformance and effectiveness. This qualification shows your commitment to your profession and career projection. Practitioner level qualifications are available for auditing and lead auditing courses from our range

## Professional

A Professional qualification builds on learning from the practitioner stage. Holders of these qualifications demonstrate their higher- level audit skills, critical thinking skills and demonstrate your competence and career aspirations.

## Certified Professional

By becoming a Certified Professional you show you have reached the pinnacle of your learning, with trusted credentials which are aligned to the most senior roles in your organization.

Available for:

- ISO 9001
- ISO 14001
- ISO 45001
- ISO/IEC 27001
- ISO 13485
- ISO 22301
- ISO/IEC 20000
- ISO 50001
- ISO 22000
- Six Sigma
- MDR

[View all auditor qualifications](#)



# Digital trust

Understanding digital technology is crucial for developing a sustainable future.

While the speed and convenience of digital ecosystems offer significant advantages, they also introduce potential risks. As we transition to a world where real and virtual environments interact seamlessly, building trust in people, technology, and processes is essential.



# Information security

Protecting personal records and commercially sensitive information is critical. ISO 27001 helps you implement a robust approach to managing information security.

Browse our range of courses and qualifications.



## **Information security ISO/IEC 27001:2022**

Our courses provide the ideal next step in your learning journey, including:

- [Requirements](#)
- [Implementation](#)
- [Lead implementer](#)
- [Internal auditor](#)
- [Auditor transition](#)
- [Lead auditor /Lead auditor transition](#)



Earn a BSI ISO/IEC 27001 qualification, validating your expertise

## **ISO/IEC 27002:2022 Implementing the Changes**

Gain a review of the updated standard from the 2013 to the 2022 version, focusing on the key differences and how to put the changes into action.

## **ISO/IEC 27005 Risk Management**

Master the risk management process related to all assets of relevance for Information Security using the ISO/IEC 27005 standard as a reference framework.

## **Certified Information Security Manager (CISM®)**

Gain the skills required to manage, design, oversee and assess an enterprise information security management program.

## **Certified Information Systems Auditor (CISA®)**

Gain global recognition as an information systems expert and the knowledge and skills to successfully audit, control and secure your information system.

## **Certified Information Systems Security Professional (CISSP)**

Build a career in information security. CISSP is a must-have qualification to help you progress.

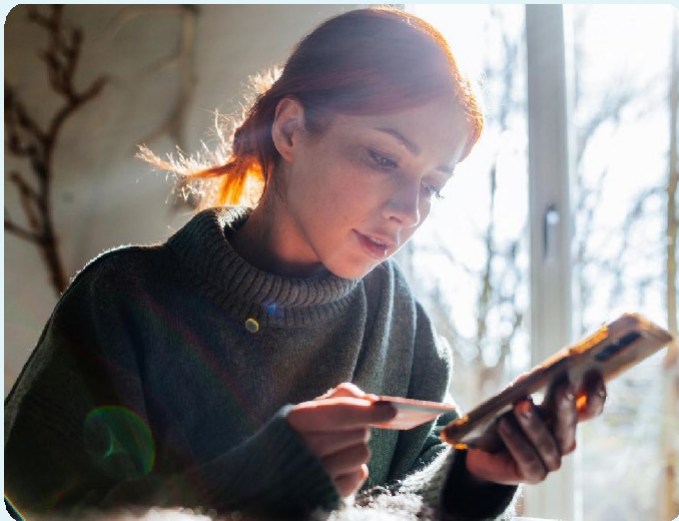
### **Additional courses include:**

- [Vehicle Cybersecurity ISO/SAE 21434](#)
- [Security Management System ISO 28000](#)
- [Auditing Cloud Security for CSA STAR Certification on-demand eLearning](#)
- [Advanced Cloud Security Auditing for CSA STAR Certification](#)

# Privacy and data protection

In today's changing regulatory landscape, make sure you're best prepared to protect personal information and become a recognized privacy professional.

Browse our range of courses and qualifications.



## **Certified Information Privacy Manager (CIPM®)**

If you're building a career in Data Protection and Privacy this IAPP certified CIPM course is a must-have qualification to help you progress. A globally recognized certification that demonstrates your competence as a DPO.

## **General Data Protection Regulation (GDPR): Foundation Level**

Understand the concept of GDPR and gain knowledge of the fundamentals of the regulation.

## **General Data Protection Regulation (GDPR): Maintaining and Auditing**

GDPR Auditor and Self-Assessment Training Course helps clarify compliance with GDPR for stakeholders responsible for adherence.

## **Certified Information Privacy Technologist (CIPT®)**

The CIPT credential shows you've got the knowledge to build your organization's data protection structures from the ground up.

## **Privacy information management ISO/IEC 27701 Requirements**

Understand the principles of ISO/IEC 27701 and the changes required to extend your ISMS.

## **Privacy information management ISO/IEC 27701 Implementation**

Learn how to implement the principles of ISO/IEC 27701 and understand how the requirements provide the basis of an effective PIMS.

## **Additional courses include:**

- [Personal Information Management BS 10012](#)
- [Payment Card Industry Data Security Standard \(PCI DSS\) v4.0](#)

# Digital trust schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Information Security</b>	ISO/IEC 27001:2022	Requirements	1	Live online		10		14		15
	ISO/IEC 27001:2022	Requirements	1	On-demand						
	ISO/IEC 27001:2022	Awareness	1	On-demand						
	ISO/IEC 27001:2022	Implementation	2	Live online		11-12		15-16		16-17
	ISO/IEC 27001:2022	Internal Auditor	2	Live online		13-14		17-18		18-19
	ISO/IEC 27001:2022	Lead Implementer	5	Live online		17-21		21-25		22-26
	ISO/IEC 27001:2022	Lead Implementer – <b>Dubai</b>	5	Classroom	20-24		17-21		19-23	
	ISO/IEC 27001:2022	CQI and IRCA Certified Lead Auditor (PR373)	5	Live online	20-24	24-28	16-20	28-2 May	26-30	29-3 Jul
	ISO/IEC 27001:2022	CQI and IRCA Certified Lead Auditor (PR373) – <b>Dubai</b>	5	Classroom	27-31		24-28		26-30	
	ISO/IEC 27001:2022	Auditor Transition	1	Live online	27		23		12	
	ISO/IEC 27001:2022	Auditor Transition	1	On-demand						
	ISO/IEC 27001:2022	Lead Auditor Transition	2	Live online			26-27			
	ISO/IEC 27002:2022	Implementing the Changes	2	Live online	28-29		24-25		13-14	
	ISO/IEC 27002:2022	Implementing the Changes	2	On-demand						
	ISO/IEC 27002:2022	Certified Information Security Lead Professional	5	Live online			9-13			
	ISO/IEC 27002:2022	Information Security Controls Implementation	2	Live online	13-14		3-4		4-5	
	ISO/IEC 27002:2022	Information Security Controls Implementing the Changes	2	Live online	15-16		5-6		6-7	
	ISO/IEC 27005:2018	Information Security Risk Management	2	Live online		3-4				23-24
	ISO/IEC 27005:2018	Lead Risk Manager	5	Live online		3-7				16-20
	ISO/IEC 27018:2019	Protecting Personally Identifiable Information (PII) in Public Clouds	1	Live online		3				16
ISO/IEC 27032:2012	Guidelines For Cybersecurity	2	Live online				22-23			
<b>Privacy Information management</b>	ISO/IEC 27701:2019	Requirements	1	Live online			3			
	ISO/IEC 27701:2019	Implementation	2	Live online			4-5			
	ISO/IEC 27701:2019	Internal Auditor	1	Live online			6			
<b>Other Digital Trust Courses</b>	ISO/SAE 21434:2021	Requirements	1	On-demand						
	BS ISO 28000:2022	Requirements	1	On-demand						
	CSA STAR Certification	Auditing Cloud Security	1	On-demand						
	CSA STAR Certification	Lead Auditor	1	On-demand						



# Artificial Intelligence (AI)

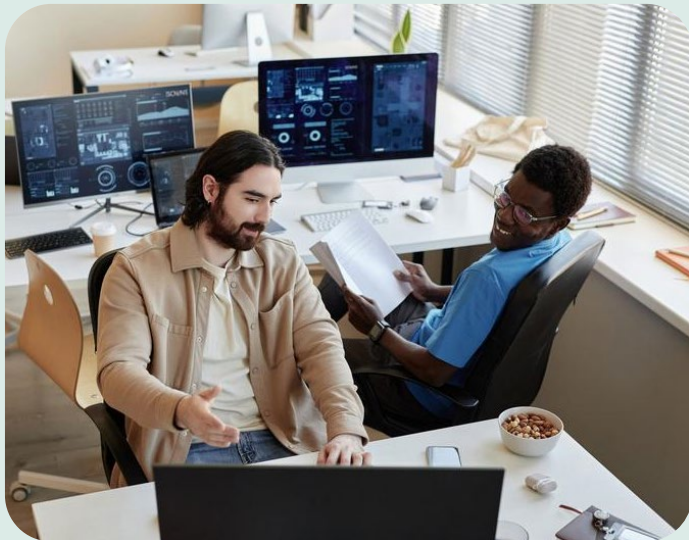
Artificial intelligence (AI) systems have the power to revolutionize your operations, enhance efficiency, and drive innovation. With our modular and comprehensive suite of AI training, you can confidently and securely unlock the potential of AI.



# Artificial intelligence

Navigate the complex and rapidly evolving landscape of Artificial intelligence (AI) regulation.

Browse our growing range of AI courses.



## **AI concepts and terminology – ISO/IEC 22989:2023 Understanding**

This course provides you with an understanding of the main concepts of AI and AI systems to complement your knowledge of management system standards.

## **ISO/IEC TR 24028:2020 – Overview of trustworthiness in artificial intelligence**

This course is tailored for professionals seeking to improve their understanding of best practices for building and deploying trustworthy AI systems.

## **Robustness for neural networks – ISO/IEC 24029-1:2021 introduction**

This course examines the significance of implementing robust deep learning systems based on Standard ISO/IEC 24029-1:2021, covering its technical components and actionable content.

## **Artificial Intelligence – ISO/IEC 42001:2023 :Lead Implementer**

Learn more about artificial intelligence management system (AIMS) and ISO/IEC 42001 compliance to implement top-tier AI management standards in your organization.

## **Artificial Intelligence – ISO/IEC 42001:2023 :Requirements**

Learn to interpret and apply the key concepts and principles of ISO 42001:2023 to existing processes within your organization.

## **Artificial Intelligence – ISO/IEC 42001:2023: Implementation**

Learn to interpret and apply the key concepts and principles of ISO 42001:2023 to existing processes within your organization.

### **Additional courses include:**

- [IAIDL Basic Certification Training Course Requirements](#)
- [IoT Use Cases and Fundamentals](#)
- [ISO/SAE 21434:2021 Requirements](#)

# Artificial intelligence schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
Artificial intelligence	ISO/IEC 42001:2023	Requirements	1	Live online	12		3		12	
	ISO/IEC 42001:2023	Implementation	2	Live online	13-14		4-5		13-14	
	ISO/IEC 42001:2023	Internal Auditor	2	Live online	15-16		6-7		15-16	
	ISO/IEC 42001:2023	Lead Implementer	5	Live online	19-23		17-21		19-23	
	ISO/IEC 42001:2023	Lead Auditor Training Course (NON-IRCA)	5	Live online	26-30		24-28		26-30	
	ISO/IEC 42001:2023	AI Controls Implementation	1	Live online	5		10		19	
	International Artificial Intelligence Driving License (IAIDL) Basic Certification		5	Live online	26-30		24-28		26-30	
	Internet of Things (IoT)	Fundamentals	1	Live online			10			

# Built information modelling (BIM)

Building Information Modelling (BIM) is all about collaboration – between engineers, owners, architects, and contractors, in a 3D virtual construction environment, sharing information across these disciplines.



# Built information modelling (BIM)

As the built environment continues to evolve, it's critical to ensure that you and your teams have the relevant knowledge and capability to achieve best practice – and a continued drive to commit to it.

Browse our range of courses designed to build knowledge and confidence in this area.

## **BIM Fundamentals**

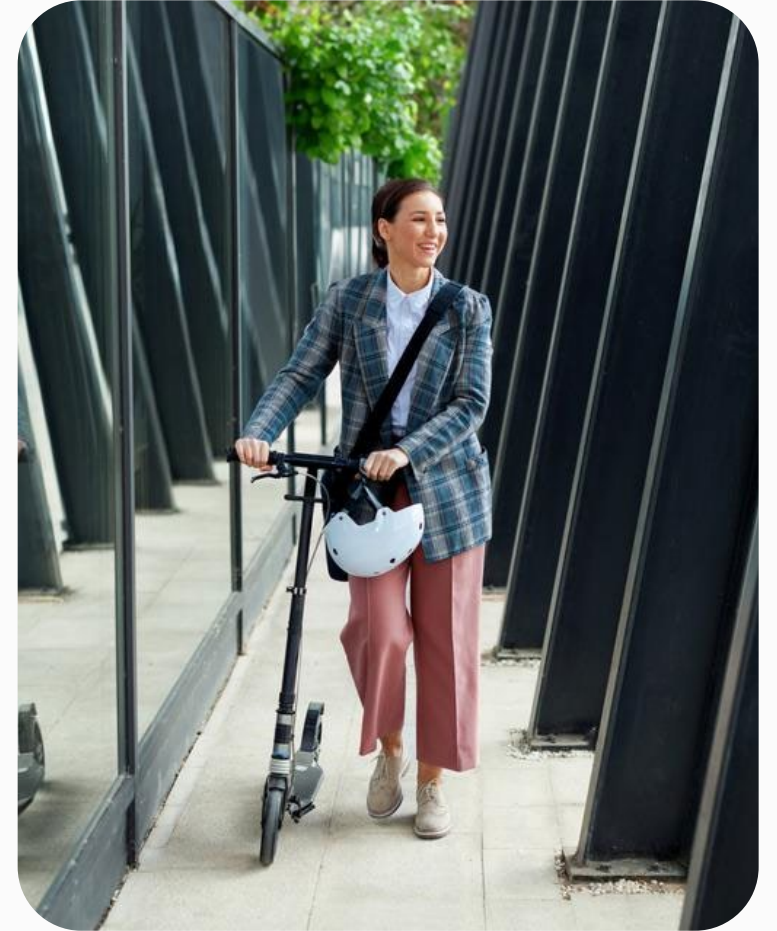
This course covers the basic principles of Building Information Modeling (BIM), teaching how to understand and implement its concepts. It also serves as a gateway to focus on specific aspects of ISO 19650.

## **Part 2: Project Delivery Phase**

This course covers the information management processes needed for delivering a design and construction project using BIM per ISO 19650 Part 2: Project Delivery Phase.

## **Additional courses include:**

- [Part 3: Information Management in the Operational Phase](#)
- [Part 4: Information Exchange](#)
- [Part 5: Security and BIM](#)
- [Part 6: Health and Safety](#)



# Built information modeling (BIM) schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
Building Information Modeling	BIM	Fundamentals	2	Live online		6-7			15-16	
	BIM	Fundamentals	2	On demand						
	ISO 19650	Part 2: Project Delivery Phase	1	Live online		10			19	
	ISO 19650	Part 3: Information Management in the Operational Phase	1	Live online		11			20	
	ISO 19650	Part 4: Information Exchange	1	Live online		12			21	
	ISO 19650	Part 5: Security and BIM	1	Live online		13			22	
	PAS 1192	Part 6: Health and Safety	1	Live online		14			23	

# Health, safety & wellbeing

Improving employee health, safety, and well-being enhances organizational success and competitiveness while benefiting the wider community.


Resilient organizations thrive by protecting and promoting both physical and psychological health, fostering a culture of trust and fulfilment.



# Health, safety & wellbeing

Gain confidence and competencies to effectively manage and mitigate risks across your organization.

Browse our range of courses designed to build knowledge and confidence in this area.

 Earn a BSI ISO 45001 qualification, validating your expertise



## **ISO 45001 Requirements**

This course is for organizations of all sizes, aimed at improving health and safety with a focus on continual improvement.

## **ISO 45001 Implementation**

This course is for those with a solid understanding of the standard who need to manage an OH&S system.

## **ISO 45001 Lead implementer**

This course teaches best practices for implementing standards and developing leadership and problem-solving skills.

## **ISO 45001 Internal auditor**

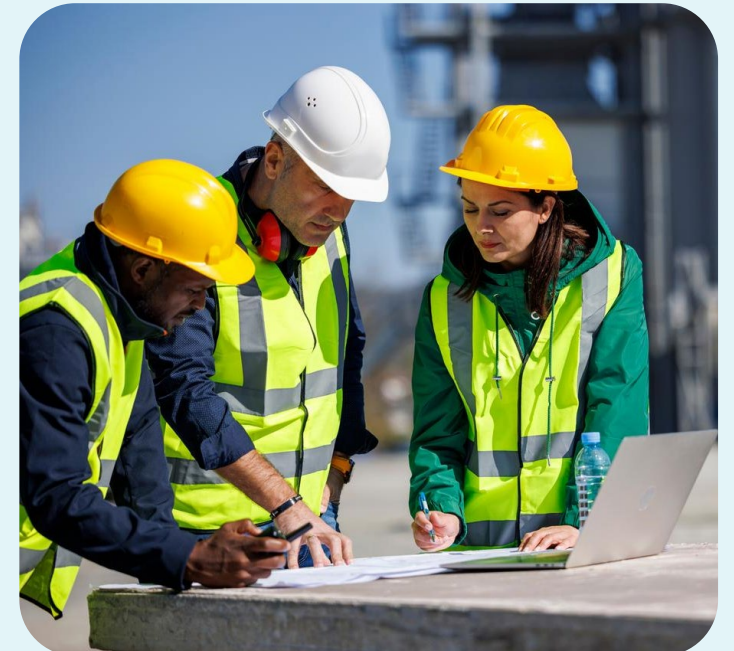
This course is ideal for anyone who already has good knowledge of ISO 45001 and needs to gain skills to carry out internal audits.

## **Additional courses include:**

- ISO 45001 Lead auditor
- Certified HSE Lead Professional

## **Psychological health and safety at work ISO 45003**

Learn what creates psychosocial risk and take steps to manage or eliminate it as part of an ISO 45001 occupational health & safety management system.





# Health, safety & wellbeing schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Occupational Health and Safety</b>	ISO 45001: 2018	Requirements	1	Live online		3		7		9
	ISO 45001: 2018	Requirements	1	On demand						
	ISO 45001: 2018	Implementation	2	Live online		4-5		8-9		10-11
	ISO 45001: 2018	Lead Implementer	5	Live online		3-7		7-11		9-13
	ISO 45001: 2018	Lead Implementer -Dubai	5	Classroom		17-21				16-20
	ISO 45001: 2018	Internal Auditor	2	Live online		6-7		10-11		12-13
	ISO 45001: 2018	Certified HSE Lead Professional	5	Live online			18-22			
	ISO 45001: 2018	Leadership, Culture and Worker Participation	1	On demand						
	ISO 45001: 2018	CQI and IRCA Certified Lead Auditor (PR357)	5	Live online	19-23	10-14	10-14	13-17	12-16	16-20
	ISO 45001: 2018	CQI and IRCA Certified Lead Auditor (PR357) -Dubai	5	Classroom	20-24		24-28		19-23	
	ISO 45003:2021	Psychological Health and Safety at Work	1	Live online		3		7		16
	ISO 45003:2021	Psychological Health and Safety at Work	1	On demand						

# Quality & business improvement

Product and service quality is key to building trust, leading to consumer loyalty and a strong brand image. Quality is a foundational element for the success and longevity of your organization.

Quality is an ongoing process, requiring continuous improvement that permeates your organization's culture, making quality the culture of your organization.



# Quality management ISO 9001

Improved organizational performance, increased customer satisfaction and competitive advantages can be gained through learning in this practice area.

Browse our range of courses designed to build knowledge and confidence in this area.



## **ISO 9001 Requirements**

This BSI ISO 9001 requirements training course teaches you the key terms, definitions, and foundations of ISO 9001:2015, so you can better meet customer needs.

## **ISO 9001 Implementation**

This course focuses on implementing a framework based on ISO 9001:2015 which can help your organization consistently deliver and drive continuous quality improvement in your products and services.

## **ISO 9001 Lead Implementer**

This lead implementer course is ideal for anyone new to ISO 9001 who needs to take the lead on implementing a management system.

## **ISO 9001 Internal Auditor**

Learn the skills needed to carry out an internal audit. This course is suitable for anyone familiar with ISO 9001, and is delivered through a blend of activities, discussions, and classroom learning.

## **ISO 9001 Lead Auditor (17955) - CQI and IRCA Certified**

Gain a comprehensive overview of ISO 9001. This course looks in depth at internationally recognized auditing standards. On successful completion of the exam, you'll leave with an internationally recognized auditing qualification.

## **Earn a BSI ISO 9001 qualification, validating your knowledge and expertise**



# Customer satisfaction

Customer satisfaction management is crucial for maintaining a strong brand reputation. By regularly measuring customer satisfaction, and handling complaints, businesses can meet expectations, identify improvement opportunities, and stay ahead of the competition.

Browse our range of courses designed to build knowledge and confidence in this area.

## **ISO 10004 Quality management. Customer satisfaction: Guidelines for monitoring and measuring**

This course enhances your understanding of how to monitor and measure customer satisfaction. You'll learn to identify expectations, collect data, and provide feedback for improvement.

## **ISO 10002 Quality Management. Customer Satisfaction: Complaints Handling**

With ISO 10002 training courses you will learn to manage customer complaints effectively, improve your offerings, and quickly turn complaints into satisfaction.

### **Additional courses include:**

- [ICXS 2019 & IDCXS 2022](#)
- [ISO 10001:2018 Quality management](#)
- [ISO 10003: 2018 Quality management](#)



# Other quality courses

Raise the bar for your operations, products and services with our sector specific courses, designed to improve your quality management.

Browse our range of courses designed to build knowledge and confidence in this area.



## **Quality in Medical Devices ISO 13485**

Learn how to manage quality by training with our experts. Learn the standard and understand how to implement and audit a QMS.

## **Quality in the Built Environment Sector (ISO 9001 and BS 99001)**

Learn the key terms, definitions, and foundations of BS 99001, so you feel best-prepared ahead of certification, enabling a smoother alignment to best practice.

## **Quality in Automotive IATF 16949**

These courses outline everything you need to know about achieving best practice when designing, developing, manufacturing, installing or servicing automotive products.

## **Quality in Aerospace AS 9100**

We have the expertise and global coverage to train and certify to the AS 9100 series of quality standards.

## **Quality in the Food sector**

Demonstrate your commitment to food safety and standards across the entire food and beverage supply chain.

## **Testing and calibration laboratories ISO/IEC 17025**

Explore organizational implications of ISO/IEC 17025; General requirements for competence of testing and calibration laboratories.

# Lean Six Sigma



Learn to keep your business processes lean, drive efficiency and boost customer satisfaction in the process.

**Earn a BSI qualification in Lean, Six Sigma or combined, validating your expertise.**



## Lean Six Sigma Awareness

Learn how Lean Six Sigma can assist in achieving objectives and foster a culture of improvement.

## Lean Six Sigma White Belt

Learn the history of Lean Six Sigma, and how the ideas, methods, tools, programme structures and roles can help you meet your objectives.

## Lean Six Sigma Yellow Belt

Learn problem solving, root cause analysis, and corrective actions (a requirement of ISO 9001).

## Lean Six Sigma Foundation Green Belt

Learn the approaches of Lean and Six Sigma that are used to affect continual improvement (a requirement of standards such as ISO 9001).

## Six Sigma Green Belt

Discuss, demonstrate and be guided through using powerful Six Sigma Green Belt analytical and technical tools that can be applied to your operational improvement projects.

## Organizational Change Practitioner

Learn the approaches of change management that are used to affect continual improvement.

## Lean Practitioner

Learn a simple and effective approach to identifying and removing waste in processes, increasing speed and efficiency of operations.

## Six Sigma Black Belt

Learn the analytical and technical tools that can be applied to operational improvement projects.

## Organizational Change Leader

This course empowers leaders to drive sustainable improvements aligned with organizational objectives and industry standards.

## Lean Leader

Learn to translate Lean project benefits to specific situational environments, identifying issues in organizations that affect quality, cost, and delivery, and designing improvements.

# Process Improvement

Being agile in an increasingly competitive market can enable an organization to cope with economic conditions and market forces.

Browse our range of courses designed to build knowledge and confidence in this area.

## **Process Improvement: Introduction**

This interactive course will provide you with a basic understanding of what is meant by process improvement and its benefits.

## **Process Improvement: Practitioner**

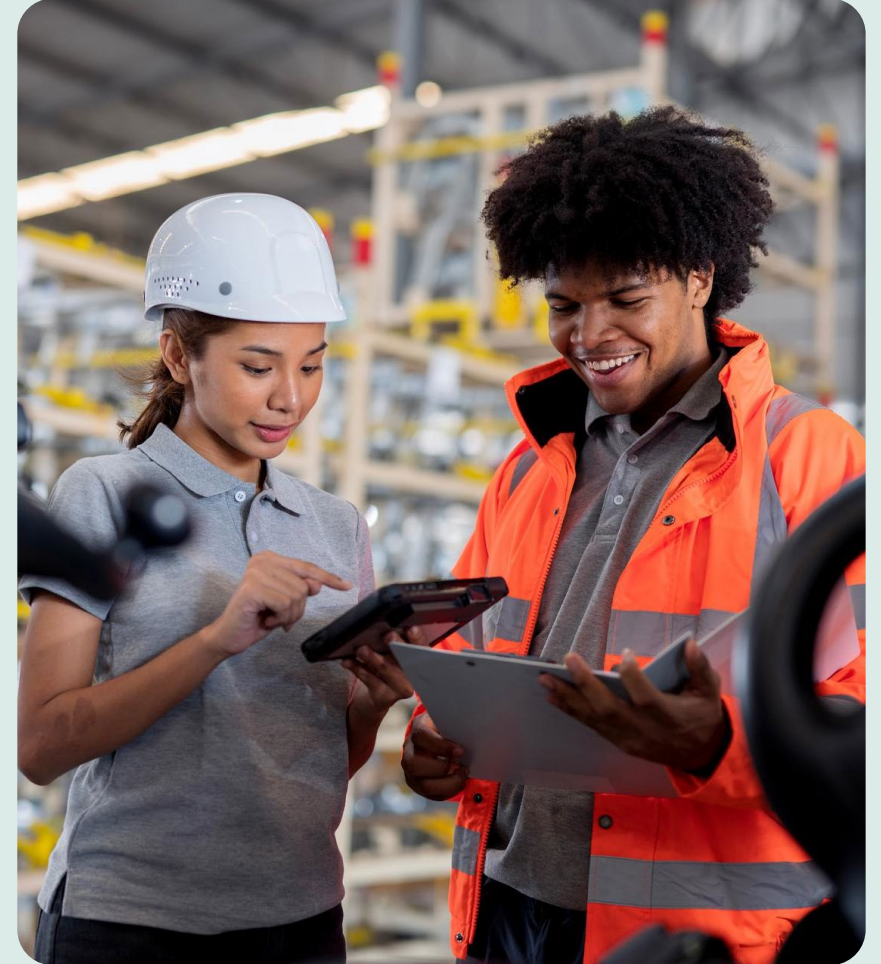
Learn the approaches and tools necessary for effective process improvement, and how to deploy a process improvement framework that works effectively for your organization.

## **Process Improvement: Auditor**

Learn how to apply process improvement auditing (covering reactive, incremental and stepped change improvements).

## **Additional courses include:**

- Introduction to Managing Organizational, Functional and Personal Performance
- Statistical Process Control
- Process Mapping Toolbox Towards Excellence
- Failure Mode and Effects Analysis (FMEA)



# Facility Management ISO 41001

Looking to embed consistent and effective facility management?

Training to the International Facilities Management Standard (FMS) is a great way to get started.

ISO 41001:2018 provides a framework for facilitating effective and efficient FM structures and resourcing. It's about recognizing the scope of responsibilities and creating a management structure and resource appropriate to the needs of the organization.

Browse our range of courses designed to build knowledge and confidence in this area.



## ISO 41001 Requirements

This course provides the basis for a common interpretation and understanding of facility management systems (FMS) and the ways in which it can benefit organizations of all kinds.

## ISO 41001 Implementation

This course will equip you with the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 41001. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your Facility Management System (FMS).

## ISO 41001 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 41001. Learn how to initiate, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

## ISO 41001 Lead Auditor

This ISO 41001:2018 lead auditor training course teaches the fundamental auditing principles and practices, in conformance with national and international accepted norms and regulations relating to facilities management system (FMS) requirements.





# Asset management ISO 55001

Managing assets across their lifecycle is a key challenge for businesses as they grow. An asset management system provides a best practice approach for organizations.

Browse our range of courses designed to build knowledge and confidence in this area.

## **ISO 55001 Awareness**

Consistent awareness across an organization enables employees to make informed decisions and handle complex situations confidently. A shared understanding of the management system promotes ongoing improvement and maximizes the benefits of ISO 55001.

## **ISO 55001 Requirements**

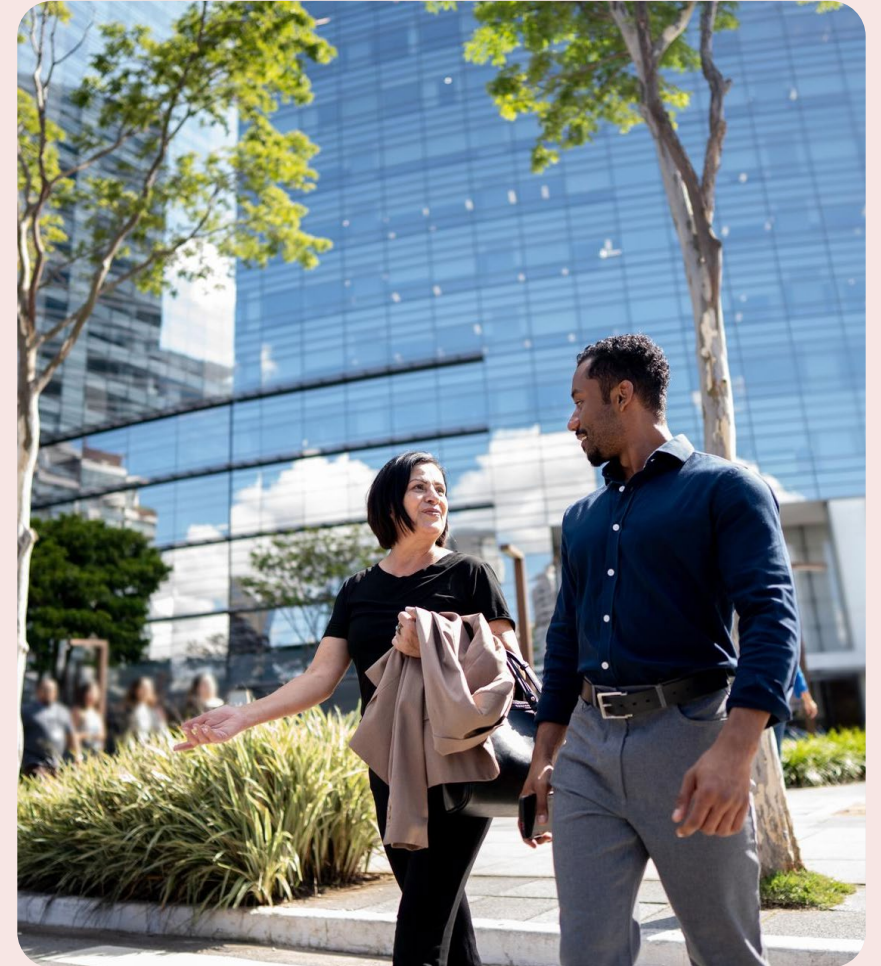
Effective asset management is crucial for organizations and their stakeholders. This one-day course explores the implications of the international asset management standard.

## **ISO 55001 Implementation**

Be confident that you can efficiently meet the organization's expectations with robust asset management with our world-class asset management trainers on our Implementation Training Course to ensure your asset management system is ISO 55001 compliant.

## **Introduction to Asset Management Auditing**

Gain essential knowledge and skills an internal auditor needs, along with the areas your Certification Body (CB) will be generally looking for to comply with generic internal auditing requirements in management system standards.



# Service management ISO/IEC 20000-1

Show service quality is at the heart of your organization. ISO/IEC 20000-1 is commonly used for IT services, facilities management and business services to help ensure effective and resilient services in today's changing service delivery environment.

Browse our range of courses.



Earn a BSI ISO/IEC 20000-1 qualification, validating your knowledge and expertise

## ISO/IEC 20000-1 Requirements

This ISO/IEC 20000-1 requirements training course teaches you the key terms, definitions, and foundations of ISO/IEC 20000-1, so you can better meet the requirements.

## ISO/IEC 20000-1 Implementation

This course focuses on implementing a framework based on ISO/IEC 20000-1 which can help your organization consistently deliver and drive improvements.

## ISO/IEC 20000-1 Lead Implementer

This ISO/IEC 20000-1 lead implementer training course is ideal for anyone new to ISO/IEC 20000-1 who needs to take the lead on implementing a management system.

## ISO/IEC 20000-1 Internal Auditor

This course is suitable for anyone familiar with ISO/IEC 20000-1, and is delivered through a blend of activities, discussions, and classroom learning.



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# Quality & business improvement schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Quality Management</b>	ISO 9001:2015	Requirements	1	Live online	6		2		5	6
	ISO 9001:2015	Requirements - <b>Arabic</b>	1	Classroom		24				
	ISO 9001:2015	Requirements	1	On demand						
	ISO 9001:2015	Implementation	2	Live online	7-8		3-4		6-7	
	ISO 9001:2015	Internal Auditor	2	Live online	9-10		5-6		8-9	
	ISO 9001:2015	Lead Implementer	5	Live online	6-10		2-6		5-9	
	ISO 9001:2015	Lead Implementer - <b>Dubai</b>	5	Classroom	20-24				19-23	
	ISO 9001:2015	Certified Quality Lead Professional	5	Live online				7-11		
	ISO 9001:2015	Quality Management Systems Awareness	1	On demand						
	ISO 9001:2015	CQI and IRCA Certified Lead Auditor (PR328)	5	Live online	13-17	10-14	9-13	14-18	12-16	15-19
	ISO 9001:2015	CQI and IRCA Certified Lead Auditor (PR328) - <b>Dubai</b>	5	Classroom		17-21		21-25		16-20
	ISO 9001:2015	CQI and IRCA Certified Lead Auditor (PR328) - <b>Arabic</b>	5	Classroom				7-11		
	ISO 9001:2015	BSI Diploma in Quality Management	9 Mo	On demand						
	<b>Facility Management Systems</b>	ISO 41001:2018	Requirements	1	Live online		3			11
ISO 41001:2018		Implementation	2	Live online		4-5			12-13	
ISO 41001:2018		Internal Auditor	2	Live online		6-7			14-15	
ISO 41001:2018		Lead Auditor (Non-IRCA)	5	Live online		10-14			18-22	
ISO 41001:2018		Lead Auditor (Non-IRCA) - <b>Dubai</b>	5	Classroom			24-28			16-20
<b>Customer Satisfaction</b>	ISO 10001:2018	Guidelines for codes of conduct for organizations	1	Live online	27					1
	ISO 10002:2018	Guidelines for complaints handling in organizations	2	Live online		24-25				
	ISO 10003:2018	Guidelines for dispute resolution external to organizations	1	Live online	27					1
	ISO 10004:2018	Guidelines for monitoring and measuring	2	Live online		24-25				

# Quality & business improvement schedule- *continued*

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Services Management</b>	ISO/IEC 20000-1:2018	Requirements	1	Live online		10			11	
	ISO/IEC 20000-1:2018	Implementation	2	Live online		11-12			12-13	
	ISO/IEC 20000-1:2018	Internal Auditor	2	Live online		13-14			14-15	
	ISO/IEC 20000-1:2018	Lead Implementer	5	Live online		17-21			18-22	
	ISO/IEC 20000-1:2018	CQI and IRCA Certified Lead Auditor (PR367)	5	Live online		24-28			25-29	
<b>Asset Management</b>	ISO 55001:2014	Fundamentals of Asset Management	2	Live online		17-18			12-13	
	ISO 55001:2014	Requirements	1	Live online		19			14	
	ISO 55001:2014	Key Elements of Auditing	1	Live online		20			15	
	ISO 55001:2014	Lead Auditor	5	Live online		24-28			19-23	
<b>Lean Six Sigma</b>	Organizational Change Practitioner		1	Live online					5	
	Organizational Change Leader		1	Live online					6	
	Lean Foundation		1	Live online					7	
	Lean Practitioner		3	Live online					12-14	
	Lean Leader		4	Live online					19-22	
	Green Belt: Foundation		3	Live online					26-28	
	White Belt		1	Live online					8	
	Yellow Belt: Structured Problem Solving		10	Live online					9	
Green Belt		20	Live online						9-20	
<b>Auditor Qualifications</b>	Process Improvements	Introduction: ISO Internal Auditor Practitioner	1	Live online	27					1
	Process Improvements	Auditor: ISO Internal Auditor Professional	2	Live online		24-25				
	Process Improvements	Introduction: ISO Lead Auditor Practitioner	1	Live online	27					1
	Process Improvements	Auditor: ISO Lead Auditor Professional	2	Live online		24-25				

# Sustainability

Sustainability is a multifaceted and fast-evolving topic. By taking action across a range of environmental, social, and governance (ESG) issues your organization can be an agent of positive change.



# Environmental management ISO 14001

Embed environmental management best practice, supporting your organization's mission to make a positive impact on the climate, natural resource quality, habitats and communities.

Browse our range of courses and qualifications.



Earn a BSI ISO 14001 qualification, validating your knowledge and expertise.

## **ISO 14001 Requirements**

Learn the history, key terms and definitions of ISO 14001:2015, giving you the knowledge to stimulate sustainable growth.

## **ISO 14001 Implementation**

Develop the knowledge and skill required to implement an ISO 14001:2015 Environmental Management System (EMS).

## **ISO 14001 Lead implementer**

Learn about ISO 14001 requirements, how to implement an EMS and develop the leadership skills required to manage a robust system.

## **ISO 14001 Internal auditor**

Learn the key principles and practices of effective EMS audits in accordance with ISO 14001 and ISO 19011.

## **CQI and IRCA Certified Lead Auditor Training Course (PR315) - ISO 14001:2015**

This ISO 14001 lead auditor course helps you develop the skills required to carry out a full environmental management system (EMS) audit.



# Energy management ISO 50001

An energy management system can help you cut your energy costs and reduce your environmental impact.

Our courses are designed to help you understand and implement an energy management system based on ISO 50001 with confidence.



## **ISO 50001 Awareness**

Help you and your teams understand what energy management is, why it's important and how you can contribute to effective energy management in your organization.

## **ISO 50001 Requirements**

This BSI ISO 50001 training course teaches you the history, key terms and definitions of ISO 50001, giving you the knowledge to stimulate sustainable growth.

## **ISO 50001 Implementation**

Develop the knowledge and skill required to implement an ISO 50001 Energy Management System (EnMS).

## **ISO 50001 Lead implementer**

Learn about energy management system (EnMS) requirements, how to implement an EnMS and how to identify the leadership skills required to manage a robust system.

## **ISO 50001 Internal auditor**

Learn the key principles and practices of effective EnMS audits in accordance with ISO 50001 and ISO 19011. Using a step-by-step approach, you'll be guided through the audit process from initiation to follow-up.

## **ISO 50001 Lead auditor**

Demonstrate your commitment to a sustainable model by transforming existing auditor skills to ISO 50001.

## **ISO 50001 Senior Management Briefing**

Help business leaders understand how they will be involved, and the commitment required supporting an effective implementation.



Earn a BSI ISO 50001 qualification, validating your knowledge and expertise.



# Greenhouse Gas training courses

Our training courses help organizations take the first steps towards achieving Net Zero. Starting by understanding sources of GHG emissions, establishing an inventory of direct and indirect emissions, and quantifying these enabling carbon reduction management planning and setting targets, on the pathway to Net Zero.

## **Environmental Management Systems (ISO 14001)**

These courses focus on delivering and implementing Environmental Management Systems, which will enable and support an organizations journey to Net Zero. Learn to recognize some of the risks associated with poor environmental management.

## **Energy Management Systems (ISO 50001)**

These courses focus on delivering and implementing Energy Management Systems, which will enable and support an organizations journey to Net Zero. Learn how you are a vital piece of the jigsaw and what you can do to help your organization.

## **ISO 14064-1:2018 Requirements**

Develop an understanding of the key terms, definitions and requirements of ISO 14064-1:2018. Learn how the standard can help your organization to quantify its greenhouse gas emissions that is relevant, complete, consistent, accurate and transparent.

## **Carbon Management Planning (CMP)**

This course focuses on the implementation of related standards, including ISO 14064, ISO 14068, and ISO 14090, that have been developed specifically to help organizations manage their GHG emissions, and address the risks associated with climate change.

## **Greenhouse Gas Verification and Validation (ISO 14064-3:2019)**

This course will give you an understanding of the principles and processes involved in conducting verification and validation of GHG statements and GHG reports. You will also learn how to design a framework to measure and report on your organization's GHG emissions.



## **Climate Change Management – Carbon Neutrality (ISO 14068-1:2023)**

Learn the key principles and practices of carbon neutrality, following a hierarchy on the pathway to Net Zero outlined by ISO 14068-1. This course will help individuals to:

- Know and understand the key terms, definitions, and process of becoming carbon-neutral
- Learn the differences and relationship between carbon neutrality and net zero
- Understand the relationship between carbon neutrality and associated GHG emissions and removals quantification and reporting requirements
- Plan the activities necessary to achieve carbon neutrality status
- Know and identify when carbon offsetting is appropriate and how carbon credits work
- Appreciate the importance of verifying/validating declarations of carbon neutrality

## **Quantifying the carbon footprint of products (ISO 14067:2018)**

Calculating the carbon footprint of products (CFP) is becoming increasingly relevant for businesses that want to demonstrate to their customers that they are reducing the GHG emissions of the products that they consume. This course will help you to:

- Comprehend the key principles for determining the carbon footprint of a product
- Quantify and report on the GHG emissions of your product(s).

## **Carbon management in buildings and infrastructure (PAS 2080:2023)**

PAS 2080 outlines a carbon management process for the built environment, that is applicable across both buildings and infrastructure. This course will help you to:

- Outline the drivers, benefits, and advantages of effective carbon management in built environment systems.
- Outline the terminology and key principles of decarbonization and carbon reduction hierarchy, required of PAS 2080
- Support operational and strategic buildings and infrastructure projects and programmes, to deliver carbon reduction and net zero targets



# Additional focus courses

These courses focus on additional key sustainability topics.

## Water Efficiency

### Water Efficiency Management Systems Awareness ISO 46001 on-demand eLearning

Learn what water efficiency management is, why it is important and how your organization manages their water efficiency management performance. Consider how you are a vital piece of the jigsaw and what you can do to help your organization.

### Water Efficiency Management Systems Requirements ISO 46001 on-demand eLearning

This course outlines the requirements of ISO 46001:2019 water efficiency management systems, aiming to help and enable organizations to assess and account for their water use, and to identify, plan and implement measures to achieve water savings through the systematic management of water.

## Sustainable Events

### Sustainable events management ISO 20121

Sustainability Management for Events turns concepts into common sense solutions. Gain skills to design, implement and maintain a management system to deliver immediate results.

## Sustainable Events

### Carbon Management in Buildings and Infrastructure PAS 2080

Enhance your organization's environmental reputation in support of wider sustainability development goals.

## Social Accountability

### Social Accountability SA 8000

Upskill employees and your supply chain in the purpose, role, and requirements of the standard and how it can add value to an organization.

### Additional courses include:

- [UN SDGs](#)
- [Modern Slavery BS 25700](#)
- [Introduction to Sustainability Reporting](#)
- [Introduction to the Corporate Sustainability Reporting Directive \(CSRD\)](#)
- [Introduction to the Circular Economy in Organizations](#)
- [Sustainable Procurement Awareness ISO 20400](#)
- [Browse our full range of courses here](#)



# Sustainability schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Environmental Management</b>	ISO 14001:2015	Awareness	1	On demand						
	ISO 14001:2015	Requirements	1	Live online	6		2		5	
	ISO 14001:2015	Implementation	2	Live online	7-8		3-4		6-7	
	ISO 14001:2015	Internal Auditor	2	Live online	9-10		5-6		8-9	
	ISO 14001:2015	Lead Implementer	5	Live online	13-17		9-13		12-16	
	ISO 14001:2015	CQI and IRCA Certified Lead Auditor (PR315)	5	Live online	20-24		16-20		19-23	
	ISO 14001:2015	CQI and IRCA Certified Lead Auditor (PR315) - <b>Dubai</b>	5	Classroom		24-28			26-30	
	ISO 14001:2015	Certified Environmental Lead Professional	5	Live online				14-18		
<b>Energy Management</b>	ISO 50001:2018	Awareness	1	On demand						
	ISO 50001:2018	Requirements	1	Live online		16			19	
	ISO 50001:2018	Implementation	2	Live online		17-18			20-21	
	ISO 50001:2018	Internal Auditor	2	Live online		19-20			22-23	
	ISO 50001:2018	Lead Implementer	5	Live online		16-20			19-23	
	ISO 50001:2018	Lead Implementer - <b>Dubai</b>	5	Classroom	20-24			14-18		
	ISO 50001:2018	CQI and IRCA Certified Lead Auditor (PR366)	5	Live online		23-27			26-30	
	ISO 50001:2018	CQI and IRCA Certified Lead Auditor (PR366) - <b>Dubai</b>	5	Classroom	27-31			21-25		
<b>Carbon Neutrality</b>	PAS 2060:2014	Demonstrating Carbon Neutrality	2	Live online			24-25			30-1 Jul
	PAS 2060:2014	Road to Net Zero - Terminology and Principles	1	On demand						
	PAS 2060:2014	Making a Commitment to Carbon Neutrality	1	On demand						
	PAS 2060:2014	Carbon Offsets and Declaring Carbon Neutral Status	1	On demand						
	PAS 2060:2014	Implementing your carbon footprint management plan	1	On demand						

# Sustainability schedule- *continued*

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Managing Greenhouse Gas Emissions</b>	ISO 14064	Requirements	1	On demand						
	ISO 14064	Managing Greenhouse Gas Emissions (Parts 1,2&3)	4	Live online			10-13			16-19
<b>Carbon Footprint of Products</b>	ISO 14067:2018	Awareness	1	Live Online				14		
	ISO 14067:2018	Requirements	2	Live Online			17-18			23-24
	ISO 14067:2018	Implementation	2	Live Online				15-16		
<b>Water footprint</b>	ISO 14046	Introduction	1	Live Online						
	ISO 14046	Implementation	2	Live Online						
<b>Climate Change Management</b>	ISO 14068-1:2023	Carbon Neutrality	2	Live Online			19-20			25-26
<b>Social Responsibility</b>	ISO 26000:2010	Requirements	1	Live online			17			
	ISO 26000:2010	Implementation	2	Live online			18-19			
	ISO 26000:2010	Internal Auditor	2	Live online			20-21			
	ISO 26000:2010	Lead Auditor (Non-IRCA)	5	Live online			24-28			
<b>Sustainability Event MS</b>	ISO 20121:2012	Requirements	1	On demand						
	ISO 20121:2012	Requirements	1	Live online		10			12	
	ISO 20121:2012	Implementation	2	Live online		11-12			13-14	
	ISO 20121:2012	Internal Auditor	2	Live online		13-14			15-16	

# Governance, risk & compliance

Our Governance, Risk, and Compliance (GRC) courses will equip you with the knowledge and skills necessary to help your organization achieve its business objectives while acting with integrity.

You will learn to implement processes that embed good business practices into everyday operations. This will enable your organization to seize opportunities, navigate uncertainties, and meet the expectations of stakeholders.



# Governance, risk & compliance

## **ISO 31000 Risk Management courses**

Learn how protecting your business daily brings big benefits. ISO 31000 applies to most business activities including planning, management operations, and communication processes.

## **ISO 37001 Anti-bribery courses**

The courses follow a structure to help you familiarize yourself with the standard, learn how to implement an ABMS into an organization, and how to audit it.

## **BS 13500 Effective Governance courses**

The courses teach an effective governance framework for continuous improvement and development assessment gives owners more control, clarifies employee roles, and informs outsiders.



## **ISO 22301 Business Continuity Management courses**

The courses cover every aspect of business continuity, from understanding, implementing, and auditing ISO 22301, to writing a business continuity plan, crisis management, and business impact assessments.

## **ISO 18091 Quality for Local Government**

This course guides local governments in implementing a quality management system that meets ISO 9001:2015 requirements, to consistently provide products and services that meet customer needs and expectations.

## **ISO 39001 Road Traffic Safety courses**

Whether you're a government, road authority, safety group, or a private company, we help you understand and apply ISO 39001 in your organization for safer working conditions, improved performance, and new business opportunities.



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# Governance, risk & compliance schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Risk Management</b>	ISO 31000:2018	Requirements	1	Live online	5		3		5	
	ISO 31000:2018	Implementation	2	Live online	6-7		4-5		6-7	
	ISO 31000:2018	Lead Auditor - Non IRCA	5	Live online	12-16		17-21		12-16	
	ISO 31000:2018	Lead Auditor - Non IRCA- <b>Dubai</b>	5	Classroom		17-21		14-18		16-20
	ISO 31000:2018	Risk Manager	3	Live online	12-14		10-12		12-14	
	ISO 31000:2018	Risk Manager - <b>Dubai</b>	3	Classroom		10-12		14-16		16-18
	ISO 31000:2018	Advanced Lead Risk Manager	5	Live online	12-16		10-14		12-16	
	ISO 31000:2018	Advanced Lead Risk Manager - <b>Dubai</b>	5	Classroom		10-14		14-18		16-20
	ISO 31000:2018	Certified Risk Professional (CRisP)	5	Live online	19-13		24-28		19-23	
	ISO 31000:2018	Certified Risk Professional (CRisP) - <b>Dubai</b>	5	Classroom		24-28		21-25		30 - 4 Jul
	ISO 31000:2018	Masterclass	5	Live online				27 -1 May		
<b>Anti-bribery Management System</b>	ISO 37001:2016	Requirements	1	Live online			3			
	ISO 37001:2016	Implementing	2	Live online			4-5			
	ISO 37001:2016	Internal Auditor	2	Live online			6-7			
	ISO 37001:2016	Lead Auditor (Non- IRCA)	5	Live online			10-14			
<b>Compliance Management Systems</b>	ISO 37301:2021	Requirements	1	Live online		3			26	
	ISO 37301:2021	Implementation	2	Live online		4-5			27-28	
	ISO 37301:2021	Internal Auditor	2	Live online		6-7			29-30	
<b>Road Traffic Safety</b>	ISO 39001:2012	Requirements	1	Live online		16				9
	ISO 39001:2012	Implementation	2	Live online		17-18				10-11
	ISO 39001:2012	Internal Auditor	2	Live online		19-20				12-13
	ISO 39001:2012	Lead Auditor (Non- IRCA)	5	Live online		23-27				16-20

# Governance, risk & compliance schedule- *continued*

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Business Continuity Management Systems</b>	ISO 22301:2019	Requirements	1	On demand						
	ISO 22301:2019	Requirements	1	Live online	6		3		11	
	ISO 22301:2019	Implementation	2	Live online	7-8		4-5		12-13	
	ISO 22301:2019	Internal Auditor	2	Live online	9-10		6-7		14-15	
	ISO 22301:2019	Lead Implementer	5	Live online	13-17		10-14		18-22	
	ISO 22301:2019	Lead Implementer - <b>Dubai</b>	5	Classroom	27-31	17-21			12-16	
	ISO 22301:2019	CQI and IRCA Certified BCMS Lead Auditor (PR363)	5	Live online	20-24	17-21	24-28	20-24	25-29	16-20
	ISO 22301:2019	CQI and IRCA Certified BCMS Lead Auditor (PR363) - <b>Dubai</b>	5	Classroom		24-28			19-23	
	ISO 22301:2019	Certified Business Continuity Lead Professional	5	Live online				7-11		
	ISO 22301:2019	Certified Business Continuity Lead Professional - <b>Dubai</b>	5	Classroom				7-11		
	ISO 22301:2019	Business Continuity Plans (BCP) Principles and Practices	1	Live online			24			23
	ISO 22301:2019	Business Impact Analysis	1	Live online			25			24
	ISO 22316:2017	Organizational resilience- Principle and attributes: Awareness	1	Live online			27			26
	ISO 22361:2022	Crisis Management Lead Implementer	5	Live online	27-31		17-21		5-9	
ISO 22361:2022	Crisis Management Lead Implementer - <b>Dubai</b>	5	Classroom			2-6			2-5	
<b>Effective Governance Management Systems</b>	BS 13500:2013	Requirements	1	Live online				7		
	BS 13500:2013	Implementation	2	Live online				8-9		
	BS 13500:2013	Internal Auditor	2	Live online				10-11		
	BS 13500:2013	Lead Auditor	5	Live online				14-18		



# Food & retail

Embracing sustainability and safety is the bedrock of progress in the food and retail industry.

Unlock the potential for positive change in the food and retail sector by prioritizing sustainability through innovation and best practices.



# Food & retail



## **ISO 22000**

Our ISO 22000:2018 Food Safety Management Systems courses are activity-based, resulting in a deeper understanding of the material and a greater, immediate impact on job performance.

## **FSSC 22000**

FSSC (Food Safety System Certification) is an ISO-based, internationally recognized certification for food safety in the food and beverage manufacturing sector.



Earn a BSI ISO 22000 qualification, validating your knowledge and expertise

## **BRCGS**

Developed with Standard Managers and aligned with the latest Global Standards, BRCGS training courses provide delegates with current information.

## **HACCP**

These courses enable managers and supervisors to develop their knowledge of food safety and competency in risk analysis and hazard management.

## **Food Safety Culture**

Encouraging the right behaviors and actions within a food organization has become known as a culture of food safety. While the concept isn't new, the path to a culture of food safety hasn't always been clear.



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# Food & retail schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Food Safety Management</b>	ISO 22000:2018	Requirements	1	Live online		17			12	
	ISO 22000:2018	Implementation	2	Live online		18-19			13-14	
	ISO 22000:2018	Internal Auditor	2	Live online		20-21			15-16	
	ISO 22000:2018	Lead Implementer	5	Live online		24-28			12-16	
	ISO 22000:2018	CQI and IRCA Certified Lead Auditor (PR359)	5	Live online	27-31				19-23	
	ISO 22000:2018	FSSC 22000 V5.1 Lead Auditor	5	Live online					26-30	
	ISO 22000:2018	Understanding and Improving your Culture of Food Safety	1	Live online				28		
			Food Safety Foundation	1	On demand					
<b>HACCP</b>		Contact us for more information								
<b>BRCGS global Standard</b>		Contact us for more information								

# Medical Devices

To meet stakeholders' demands for sustainability, healthcare, pharmaceutical and healthtech organizations must address the environmental impact of product lifecycles, embrace secure technology, ensure care quality, and increase access of medicines and care globally to shape the future of the industry.



# Medical Devices



## **Medical Devices ISO 13485**

**Medical devices** courses deepen the understanding of key topics and regulatory requirements to launch your medical device successfully which include:

- Requirements
- Implementation
- Internal auditor
- Clause by Clause
- Lead auditor



Earn a BSI ISO 13485 qualification, validating your knowledge and expertise

## **Medical Device Regulation**

The European Medical Device Regulation (MDR) has replaced the MDD and AIMDD. Check out our training portfolio to help you navigate the MDR transition.

## **CE Marking**

CE marking is a legal requirement for medical devices in the European Union. Our training program helps you understand the CE certification process, allowing you to navigate it more easily and prepare for the market.

## **Risk Management ISO 14971**

This on-demand course enhances understanding of ISO 14971:2019 and its impact on decision-making in medical device manufacturing, helping professionals improve their business operations and risk management.

## **In Vitro Diagnostic Regulation**

The In Vitro Diagnostic Regulation (IVDR) has replaced the previous regulations. Check out our IVDR training portfolio to help you navigate the transition to implementation.



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# Medical Devices schedule

Topic	ISO Number	Title	Days	Delivery	Jan	Feb	March	April	May	June
<b>Medical Devices</b>	ISO 13485:2016	Requirements	1	On demand						
	ISO 13485:2016	Requirements	1	Live online				21		
	ISO 13485:2016	Implementation	2	Live online				22-23		
	ISO 13485:2016	Internal Auditor	2	Live online	8-9			24-25		
	ISO 13485:2016	Clause by Clause	2	Live online	6-7	3-4			5-6	
	ISO 13485:2016	Quality Management Systems Auditor/Lead Auditor (PR350)	5	Live online		10-14			12-16	
	ISO 13485:2017	Quality Management Systems Auditor/Lead Auditor (PR350) - <b>Dubai</b>	5	Classroom			17-21			
<b>CE Marking</b>	ISO 13485:2016	Requirements and Implementation of the Medical Device Regulation (MDR)	4	Live online		17-21				
	ISO 13485:2016	Requirements and Implementation of the In Vitro Diagnostic Regulation (IVDR)	4	Live online			10-13			
		Awareness of the In Vitro Diagnostic Regulation	1	On demand						
		Requirements of the In Vitro Diagnostic Regulation	1	On demand						
		Implementation of the In Vitro Diagnostic Device Regulation (IVDR)	1	On demand						
<b>Other medical devices related training courses</b>	ISO 14971:2019	Risk Management for Medical Devices	1	On demand						

# Client stories

## Department of Economic Development

"I would like to take this opportunity to thank all representatives of BSI who made the process of this course smooth and efficient, especially Mr. Lee Allison for providing us with all valuable information in simple and understandable ways. Overall, very nice course and a very nice teacher. Thank you again."

*Mohamed Alsuraihi, Information Security Engineer, Department of Economic Development*

## ANAS Qatar

"Although this type of course should be provided face-to-face, due to the current challenges we are learning online. It has been very interactive and there were good opportunities to share opinions and ideas. I am fully satisfied, thank you."

*Marco M, Pavement Expert Assistant-Quality Auditor*

## GCC Services

"Fantastic course on Risk Management based on ISO 31000:2018 standard with outstanding detail and extremely well explained! With very valuable insights not only about the standard but also about the industry's real-life points of view. Thank you to the tutor and BSI Training Academy team that brought us such a valuable course!"

*Saji Varghese, Director of QHSE*



## NEOM

//

I wanted to say a huge thanks for the CRisP course. The tutor's knowledge, enthusiasm, and patience were a credit to both the tutor and BSI, explanations and examples were made inclusive and easy to understand. Although it was tough going at times, the tutor kept things moving well.

*Ty Whitlock, Fire Operations & Safety Manager Facilities Management - NEOM Operations*



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