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...making excellence a habit.™

Rise to Success
2020 Public Training Catalogue

Dubai | **Oman** | **Nigeria**

Public Training | In-House Training | Distance Learning

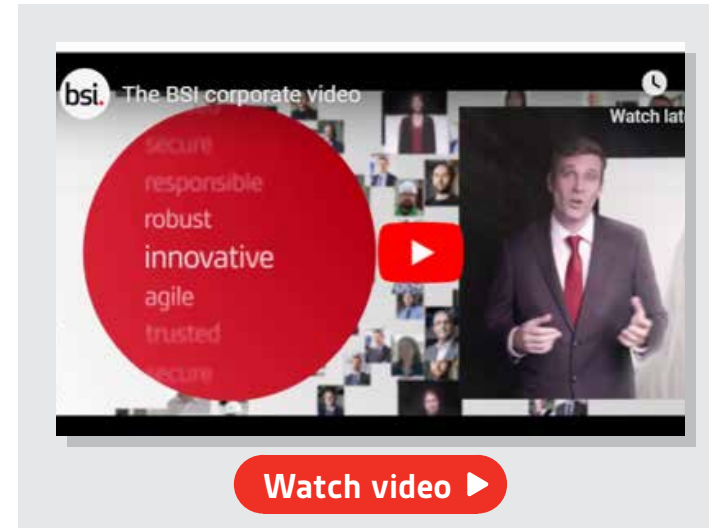By Royal Charter

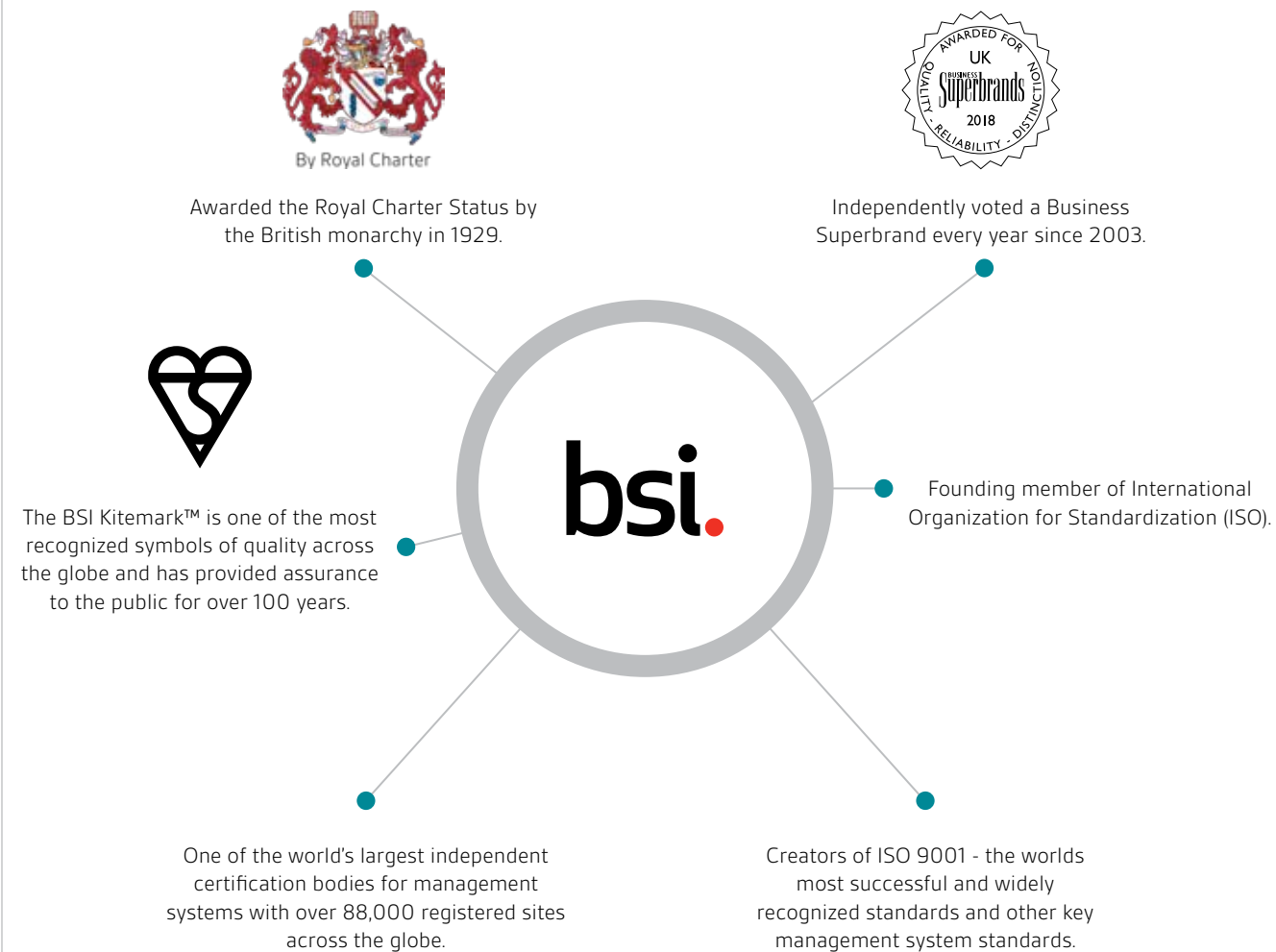**New Courses Added** ✚

New Auditor Qualifications ✚

About BSI Group

BSI is the business improvement company that enables organizations to turn standards of best practice into habits of excellence. For over a century BSI has championed what good looks like and driven best practice in organizations around the world. Working with over 86,000 clients across 193 countries, it is a truly international business with skills and experience across a number of sectors including aerospace, automotive, built environment, food, and healthcare.

Through its expertise in Standards Development and Knowledge Solutions, Assurance and Professional Services, BSI improves business performance to help clients grow sustainably, manage risk and ultimately be more resilient.

Watch video ▶

Our Heritage

By Royal Charter

Awarded the Royal Charter Status by the British monarchy in 1929.

Independently voted a Business Superbrand every year since 2003.

The BSI Kitemark™ is one of the most recognized symbols of quality across the globe and has provided assurance to the public for over 100 years.

Founding member of International Organization for Standardization (ISO).

One of the world's largest independent certification bodies for management systems with over 88,000 registered sites across the globe.

Creators of ISO 9001 - the worlds most successful and widely recognized standards and other key management system standards.

Contents

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Welcome to the BSI Training Academy

BSI is an industry thought leader in training to international compliance standards. Our training experts provide top quality training to organizations of all sizes and sectors. We're one of the world's leading providers of business improvement training, offering a range of solutions to keep your staff qualified and updated. Last year we trained 151,000 people globally and achieved a satisfaction rate of 99.5%.

We aim to be first in the market to keep your business relevant and provide you with the opportunity to enjoy first mover advantage by adopting new standards. From understanding how a standard can help your business, to implementing, monitoring and auditing your compliance to that standard, we can support you all the way.

At the BSI Training Academy, we will make sure you have an excellent learning experience that includes:

- An on-going relationship to ensure we understand and meet your continuing training needs
- A clear learning journey to embed the skills you need to develop and add value to your organization
- A best-in-class pre-course experience, including timely delivery of information so you arrive at your training fully prepared and ready to learn

- A state-of-the-art training experience using accelerated learning techniques with our expert tutors in convenient and enjoyable venues
- A recognized qualification to acknowledge your new expertise
- Opportunities to network with peers on the course and learn through shared experiences

Omar Rashid

**General Manager – Assurance | Commercial
BSI Middle East & Africa**
omar.rashid@bsi.group.com

BSI Training Academy

The BSI Training Academy is the world leader in helping clients develop the knowledge and skills they need to embed excellence in their organizations. We offer a range of training solutions that can be tailored to your needs.

We take the time to understand your company's learning needs to develop tailored training solutions that satisfy your business objectives.

IRCA Certified Courses
IRCA is an auditor training certification body. Over 50,000 students choose to complete IRCA certified training courses every year in more than 100 countries. IRCA approved courses are indicated by the IRCA logo.

The BSI Certificate
The BSI Certificate is recognized throughout the world as a mark of expertise, quality and integrity. Where appropriate BSI courses are independently certified by (IRCA International Register of Certificated Auditors).

Last year, we trained
212,000
delegates

8.84
out of 10
is how delegates rated their overall experience of BSI.

Attendees get a **best practice approach** from a **globally recognized certification body**

bsi.

BSI Training Academy

This is to certify that

XXXXXXX

Has attended

**Quality Management Systems Requirements Course
(ISO 9001:2015)**

Omar Rashid, General Manager - Training and Professional Services

Date: Start Date-End Date
Certificate Number : ENR-XXXX-XXXX

SAMPLE CERTIFICATE

The British Standards Institution is incorporated by Royal Charter.
BSI Management Systems 389 Chiswick High Road, London, W4 4AL, United Kingdom

...making excellence a habit."

Our Approach
Based on the latest brain research, our **Accelerated Learning Approach** is proven to fast-track learning and improve knowledge retention. Accelerated learning focuses on creating knowledge rather than consuming it. We optimize your training through: **a positive learning environment, total learner involvement, collaboration among learners, variety that appeals to all learning styles and contextual learning.**

Through Accelerated Learning, these companies achieved the following results:

- **American Airlines** reduced training time by 50% and improved retention significantly

- **Verizon** reduced training time by 50% while improving measurable performance

- **Travellers Insurance** cut training time by 20% and improved test scores by over 400%

- **Commonwealth Edison** cut class time in half while greatly improving test scores, long-term retention and student evaluations.

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Why train
with BSI

Unrivaled course content

8.79
out of 10
our rating for the **quality and depth** of our course content.

Our **course notes and handouts** are rated
8.83
out of 10

Comprehensive guidance notes
to take away including **toolkits** to help continual learning.

Turn our experience into your expertise

Best in class tutors
Customers who have been trained gave an overall tutor rating on average at
9.26
out of 10

Approach
Tutors delivering **interactive training** through **accelerated learning**
9.46
out of 10

Subject matter experts
Our tutors have extensive industry expertise, allowing them to provide real life examples with relevant course material. **Our average is**
9.51
out of 10

"I really enjoyed the training and the tutor was superb, especially when applying the subject matter against real world examples.

I came into the course with a little bit of knowledge and left feeling that not only did I have a good understanding of the requirements my company needs to adhere to, but also the whole wider picture and how it effects the end users of projects."

Training participant

Your training
journey with BSI

The BSI Training Academy is the world leader in helping clients develop the knowledge and skills they need to embed excellence in their organizations. We offer a range of training solutions that can be tailored to your needs.

We take the time to understand your company's learning needs to develop tailored training solutions that satisfy your business objectives.

	Stage	Ideal for you	What will I learn
1 2 3	Understanding	New starters or those in need of an overview or a refresh	The requirements, terms and concepts of a standard
1 2 3	Implementation	Those responsible for implementing a management system to conform to standard	Plan, implement and manage a management system or standard compliance
1 2 3	Internal Auditor	Those tasked with conducting internal audits or monitoring their management systems performance	Maintain compliance and how to manage and improve risks to your management team
1 2 3	Lead Implementer	Project managers responsible for the implementation of the processes and management systems and leading the project team	Skills to manage team(s) to implement the standard across the organization
1 2 3	Lead Auditor	Those tasked with conducting and leading a management system audit	Conduct and lead an effective audit, and manage audit teams and processes
1 2 3 4	Masterclass	Professional seeking to advance their level of knowledge and skills on implementation practices	Explore advance ideas and different perspectives to improve your organizations current management system and continually improve your implementation project from the possible highest level of competence

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Certificate of achievement

Evidence your skills with a Certificate of Achievement on selected BSI training courses

BSI courses now come with an added bonus!

You can opt to have your learning certified against assessment criteria including an end-of-course examination.

You'll receive a Certificate of Achievement that will enhance your professional profile by:

- Providing evidence of your learning
- Demonstrating your competence

Types of training

Evidence your skills with a Certificate of Achievement on selected BSI training courses

In-Company Training
An on-site training course is one held at your facility and is open only to your employees. Training students on-site eliminates travel expenses and additional time away from the office.

Public Training
A public training course takes place in a pre-determined, designated location and is available to anyone who registers. This type of training is a convenient, low-cost way to send a small number of employees to learn. Attendees are away from office distractions and benefit from interacting and networking with people from other organizations.

Connected Learning Live
Connected Learning Live is a real-time, online way of training that delivers our world class learning programmes to you through an engaging and interactive experience, regardless of your location.
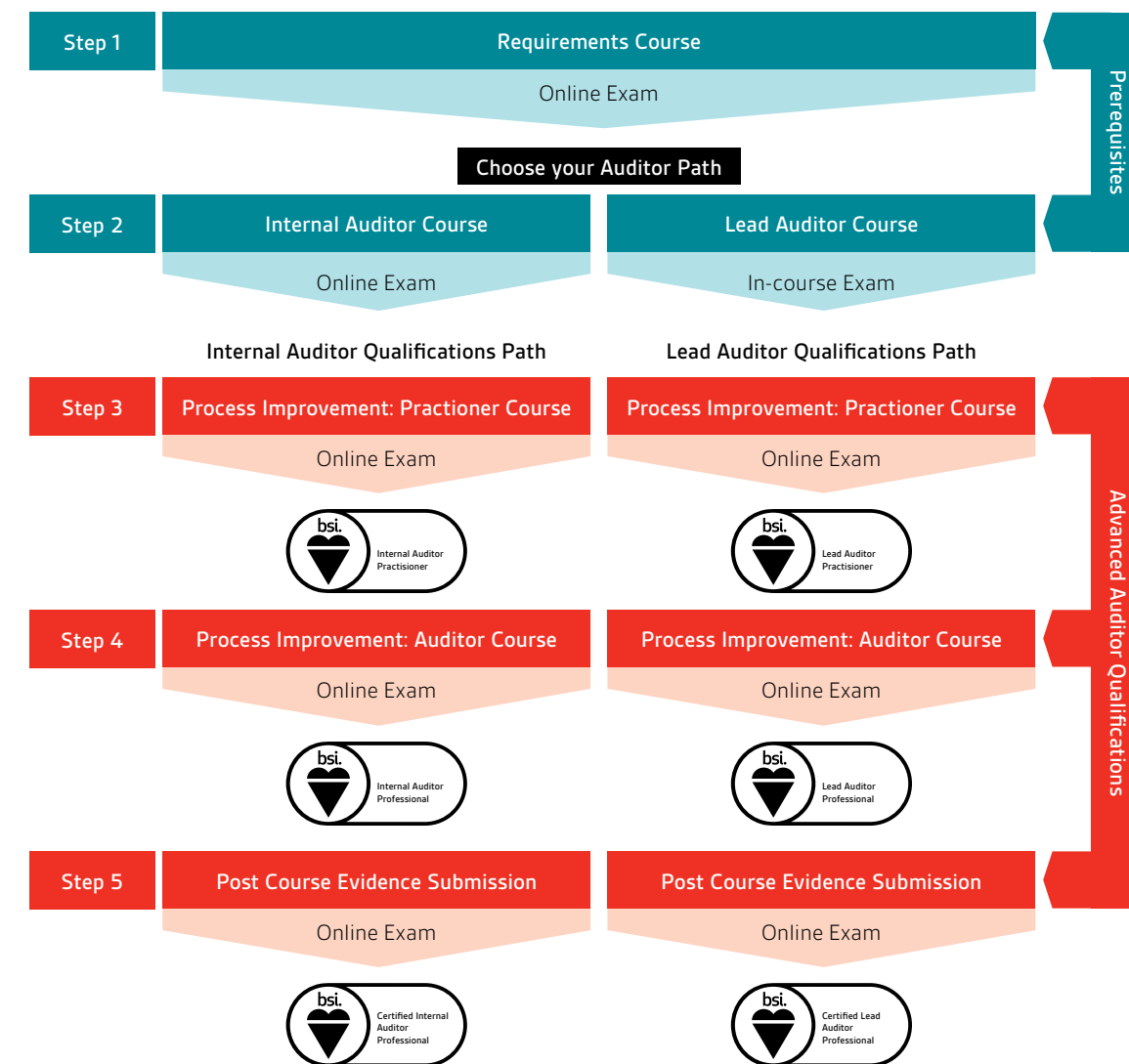
Distance Learning
Allows you to study at your own pace and whenever is convenient to you. It's cost effective and puts you in control of your learning.

Your pathway to becoming a BSI qualified auditor

With BSI's new Auditor Qualifications, you can now develop your skills and career by becoming a qualified internal or lead auditor with a process improvement focus, using various tools to enhance auditing skills. You'll earn a standards-specific BSI badge at each stage of your journey – practitioner, professional and certified auditor – evidence that you excel and have the examinable results to prove it.

How will you benefit?

- Prove to your employer that you can audit for process improvement
- You'll be able to identify opportunities for improvement – saving costs and improving efficiency
- We'll provide you with an exclusive BSI mark to use on your business cards and professional profile to demonstrate your qualification
- Boost your LinkedIn profile and CV for potential future career moves

Step 1	**Requirements Course**	
	Online Exam	
	Choose your Auditor Path	
Step 2	**Internal Auditor Course**	**Lead Auditor Course**
	Online Exam	In-course Exam
	Internal Auditor Qualifications Path	Lead Auditor Qualifications Path
Step 3	**Process Improvement: Practioner Course**	**Process Improvement: Practioner Course**
	Online Exam	Online Exam
	bsi. Internal Auditor Practisioner	bsi. Lead Auditor Practisioner
Step 4	**Process Improvement: Auditor Course**	**Process Improvement: Auditor Course**
	Online Exam	Online Exam
	bsi. Internal Auditor Professional	bsi. Lead Auditor Professional
Step 5	**Post Course Evidence Submission**	**Post Course Evidence Submission**
	Online Exam	Online Exam
	bsi. Certified Internal Auditor Professional	bsi. Certified Lead Auditor Professional

Prerequisites

Advanced Auditor Qualifications

Next steps
Get in touch today about how you can start on your qualification journey.

Email us at:
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Speak to a training advisor
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ISO 9001:2015
Quality Management

ISO 9001, the world's most popular management system standard is now a powerful business improvement tool. Internationally adopted by more than one million organisations, large and small, it can truly transform your business. We've developed a suite of training courses to make sure you make the most of ISO 9001 to continually improve your business.

ISO 9001:2015 Requirements

`1 2 3`

Course Overview
Obtain a detailed understanding of the key terms, definitions and requirements of ISO 9001, and how the standard can help your organisation to meet customer needs.

You'll discover
- The structure, key requirements and benefits of ISO 9001
- How it supports your organisation's strategy to improve organisational effectiveness

How this will help you
- Communicate the importance of a QMS
- Identify opportunities to improve processes to achieve business goals

Who this course is for
- Those new to ISO 9001 Quality Management System (QMS)

Exam: Yes (Online)   Duration: One day

ISO 9001:2015 Implementation

`1 2 3`

Course Overview
Develop the knowledge and skill required to implement a Quality Management System within your organisation to the requirements of ISO 9001.

You'll discover
- The PDCA cycle and use of documented information
- Techniques to get the most from your QMS
- How to develop a robust plan to implement ISO 9001

How this will help you
- Implement ISO 9001 with confidence
- Understand what resources are required to implement ISO 9001

Who this course is for
- For those who already have an understanding of ISO 9001 and who want to apply this when implementing the standard

Exam: Yes (Online)   Duration: Two days

ISO 9001:2015 Internal Auditor

`1 2 3`

Course Overview
This course will develop the necessary skills to assess and report on the conformance and implementation process to the requirements of ISO 9001.

You'll discover
- The requirements of an ISO 9001 audit
- How to write up audit reports
- How to suggest corrective actions and follow them up to continually improve

How this will help you
- Assess your organisation's ability to manage and maintain its QMS
- Be recognised as an ISO 9001 expert
- Be best placed for a successful third party ISO 9001 assessment

Who this course is for
- Those with an in-depth knowledge of ISO 9001
- You may have experience of managing and implementing the standard
- If you need to carry out an internal audit

Exam: Yes (Online)   Duration: Two days

ISO 9001:2015 Lead Implementer

`1 2 3`

Course Overview
Gain knowledge of ISO 9001 requirements and methods for its implementation. Develop the skills to effectively lead, manage and delegate activities to ensure the effective implementation of 9001 within your organisation.

You'll discover
- History and development of ISO 9001
- The benefits of a QMS
- Recognise a typical framework of implementing ISO 9001

How this will help you
- Interpret the key concepts and requirements of ISO 9001 from an implementation perspective
- Conduct a baseline review of an organisation's current position with regard to ISO 9001

Who this course is for
- Those who are responsible for the management and implementation of ISO 9001 QMS

Exam: Yes (Open book)   Duration: Five days

CQI and IRCA certified ISO 9001:2015 Lead Auditor (PR328)

CQI | IRCA   `1 2 3`

Course Overview
Develop the knowledge and skills required to conduct a full audit of an organisation's Quality Management System to the requirements of ISO 9001.

You'll discover
- How to plan, lead, audit, and follow up in accordance with internationally recognised best practice (ISO 19011)
- How to effectively lead an audit and a team of internal auditors

How this will help you
- Achieve a recognised qualification
- Great continual professional development to advance your career and auditing expertise
- Be best placed for a successful third party ISO 9001 assessment

Who this course is for
- This course ideal for anyone needing to audit an organisation's existing Quality Management System.

Exam: Yes (Closed book)   Duration: Five days

BSI Diploma in Quality Management

`1 2 3`

Course Overview
Develop the knowledge and skills required to conduct a full audit of an organisation's Quality Management System to the requirements of ISO 9001.

You'll discover
- The key requirements of ISO 9001:2015
- 7 Quality Management principles

How this will help you
- Explain how ISO 9001 can be used to improve the organisation's approach to stakeholders
- Find out about tried and tested tools and techniques benefiting you and the organisation

Who this course is for
- The diploma is for beginners or those who have experience but wish to widen their knowledge and expertise

Enrolment dates: Open Exam: Yes (Online)   Duration: Nine months

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DUBAI												
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 9001:2015 Requirements	1	12		1		3		5		6		1	
ISO 9001:2015 Implementation	2	13-14		2-3		4-5		6-7		7-8		2-3	
ISO 9001:2015 Internal Auditor	2	15-16		4-5		6-7		8-9		9-10		4-5	
ISO 9001:2015 Lead Implementer	5		16-20		15-16		21-25		23-27		11-15		6-10
CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328)	5		23-27		19-23		28-Jul 2		30-Sep 3		18-22		13-17

OMAN												
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 9001:2015 Requirements, Implementation and Internal Auditor	5	5-9			5-9			5-9			4-8		
ISO 9001:2015 Lead Implementer	5		2-6			3-7			9-13			8-12	
CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328)	5			15-19			10-14			13-17			6-10

Nigeria												
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 9001:2015 Requirements, Implementation and Internal Auditor	5			30-Apr 3				6-10			5-9		
ISO 9001:2015 Lead Implementer	5					18-22				7-10			7-11
CQI and IRCA Certified ISO 9001:2015 Lead Auditor (PR328)	5				20-24				10-14			9-13	

Benefits of ISO 9001

Better products and services

Better for business

66%
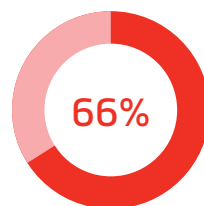
Improving your products and services

65%
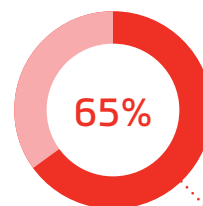
Inspiring trust in your business

57%
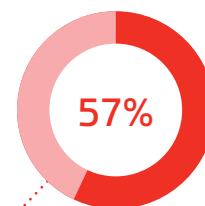
Attracting new customers

60%
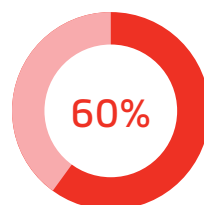
Reducing the likelihood of mistakes

54%
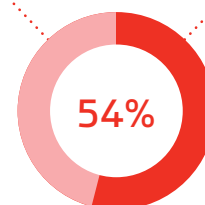
Increases your competetive edge

ISO 45001:2018
Occupational Health and Safety

ISO 45001 is a management system standard for Occupational Health & Safety (OH&S) aligned to internationally recognised best practice. It helps organisations to reduce risk, increase workplace safety, and meet legal and regulatory requirements. We've developed a suite of training courses so that you can continually improve your OH&S management.

ISO 45001:2018 Requirements

1 2 3

Course Overview
Gain an understanding of an effective Occupational Health and Safety Management in your organisation and the key concepts required for building a framework to prevent work-related injury, worker's ill health and more.

You'll discover
- The background of ISO 45001
- The key concepts and structure of ISO 45001
- The main requirements of ISO 45001

How this will help you
- Plan, conduct, report and follow up an audit of an OHSMS to establish conformity (or otherwise) with ISO 45001, and in accordance with ISO 19011 and ISO/IEC 17021 where appropriate.

Who this course is for
- Anyone with the need to audit an organisation's OH&S management system.

Exam: Yes (Online)

Duration: One day

ISO 45001:2018 Implementation

1 **2** 3

Course Overview
Learn to conduct a baseline review of the organisation's current OH&S status and implement the key concepts of the new ISO 45001.

You'll discover
- Recognise a typical framework for implementing ISO 45001 following the PDCA cycle
- Conduct a baseline review of an organisation's current position with regard to ISO 45001
- Implement key concepts of ISO 45001

How this will help you
- Have the confidence you can satisfy the requirements of ISO 45001
- Be able to make sure ISO 45001 adds value to your organisation

Who this course is for
- Anyone involved in the planning, implementing, maintaining, supervising, or auditing of an ISO 45001 Management System.

Exam: Yes (Online)

Duration: Two days

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ISO 45001:2018 Internal Auditor

1 **2** 3

Course Overview
Gain the skills to provide guidance in planning, executing, reporting the outcomes of an internal audit and identifying corrective actions for building an effective and compliant OH&S management system.

You'll discover
- The guidelines of management system auditing according to ISO 19011:2011
- The application of these guidelines to auditing ISO 45001

How this will help you
- Prepare, conduct and follow-up on ISO 45001 audit activities
- Identify and apply the benefits and requirements of an ISO 45001 audit
- Gain the skills to assess an organisation's capability to manage its OH&S MS

Who this course is for
- Anyone involved in auditing, maintaining or supervising of an ISO 45001 management system.

Exam: Yes (Online)　　　　Duration: Two days

ISO 45001:2018 Lead Implementer

1 2 **3**

Course Overview
Obtain the knowledge of ISO 45001 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 45001 within your organisation.

You'll discover
- ISO 45001 requirements and methods for its implementation
- Skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 45001

How this will help you
- Key concepts and requirements of ISO 45001 from an implementation perspective
- A typical framework for implementing ISO 45001 following the PDCA cycle
- The benefits specific to an organisation in relation to implementing an effective OH&S MS

Who this course is for
- Those who are responsible for the management and implementation of an ISO 45001 management system.

Exam: Yes (Open book)　　　　Duration: Five days

CQI and IRCA certified ISO 45001:2018 Lead Auditor (PR357)

CQI | IRCA　　1 2 **3**

Course Overview
Build necessary auditing skills through activity-based learning. You will be introduced to the latest auditing techniques, giving you the confidence to lead the entire audit process to the requirements of ISO 45001.t

You'll discover
- Identify the aims and benefits of an ISO 45001 audit
- Interpret ISO 45001 requirements for audit application
- Plan, conduct and follow-up auditing activities that add real value

How this will help you
- Plan, conduct, report and follow up an audit of an OHSMS to establish conformity (or otherwise) with ISO 45001, and in accordance with ISO 19011 and ISO/IEC 17021 where appropriate.

Who this course is for
- Anyone with the need to audit an organisation's OH&S management system.

Exam: Yes (Closed book)　　　　Duration: Five days

ISO 45001:2018 Migration

1 **2** 3

Course Overview
Learn about the new Occupational Health and Safety standard high-level structure and the differences between OHSAS 18001:2007 and ISO 4500.

You'll discover
- Annex SL Appendix 2 and the framework for the new ISO high-level structure
- Specific new requirements relating to Context, Leadership, Planning, Support and Operation
- Key differences to the requirements from OHSAS 18001:2007

How this will help you
- Understand the key differences between OHSAS 18001:2007 and ISO 45001
- Identify what needs to be revised in your current OH&S management system
- Find out about BSI migration arrangements

Who this course is for
- Anyone involved in the planning, implementing, maintaining, supervising or auditing of an ISO 45001 migration.

Exam: No　　　　Duration: One day

ISO 45001:2018 Implementing Changes

1 **2** 3

Course Overview
Obtain necessary information on how to implement required changes between OHSAS 18001:2007 and ISO 45001, and develop a migration plan.

You'll discover
- Specific new implementation requirements and factors to consider when implementing them
- Using gap analysis to conduct a baseline review of your current system
- Changes and additions needed to your existing systems

How this will help you
- Understand the key differences between OHSAS 18001:2007 and ISO 45001 from an implementation perspective
- Identify what needs to be revised in your current management system
- Create an action plan that you can apply immediately

Who this course is for
- Those involved in the planning, implementing or supervising of an ISO 45001 migration.

Exam: No　　　　Duration: Two days

CQI and IRCA Certified ISO 45001:2018 Auditor Migration (PT250)

CQI | IRCA　　1 **2** 3

Course Overview
Learn how to audit the key differences between OHSAS 18001:2007 and ISO 45001 required for OH&S migration within your organisation.

You'll discover
- Explain the purpose and use of Annex SL Appendix 2 and describe a generic management system
- Identify the main terms and definitions in ISO 45001 which differ from OHSAS 18001:2007
- How to conduct ISO 45001 audits

How this will help you
- Identify the key differences between OHSAS 18001 and ISO 45001
- Prepare, conduct, and develop skills for an ISO 45001 audit
- Find out about BSI migration arrangements

Who this course is for
- OHSAS 18001:2007 internal and lead auditors who need to migrate to ISO 45001.

Exam: Yes (Open book)　　　　Duration: Two days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 45001:2018 Requirements	1		9		5		14		2		4		13
ISO 45001:2018 Implementation	2		10-11		6-7		15-16		3-4		5-6		14-15
ISO 45001:2018 Internal Auditor	2		12-13		8-9		17-18		5-6		7-8		16-17
ISO 45001:2018 Lead Implementer	5	12-16		15-19		10-14		5-9		6-10		15-19	
CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357)	5	19-23		22-26		17-21		12-16		13-17		22-26	
ISO 45001:2018 Migration	1		16		12		3		16		27		9
ISO 45001:2018 Implementing Changes	1				12-13				16-17				9-10
CQI and IRCA Certified ISO 45001:2018 Auditor Migration (PT250)	2		16-17				3-4				27-28		

OMAN

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 45001:2018 Requirements, Implementation and Internal Auditor	5		16-20						23-27				
ISO 45001:2018 Lead Implementer	5					3-7						1-5	
CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357)	5		23-27			10-14			30-Sep 3			8-12	

NIGERIA

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 45001:2018 Requirements, Implementation and Internal Auditor	5					11-15					12-16		
ISO 45001:2018 Lead Implementer	5		24-28					13-17					
CQI and IRCA Certified ISO 45001:2018 Lead Auditor (PR357)	5				20-24			20-24			19-23		

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ISO/IEC 27001:2013
Information Security

ISO/IEC 27001 is recognised globally as a best practice framework for an Information Security Management System (ISMS). It helps organisations embed resilience and protect their personal records and commercially sensitive information from business risk and vulnerabilities. BSI has been at the forefront of ISO/IEC 27001 since the start, which allows us to develop training courses that help organisations get the most out of their information security.

ISO/IEC 27001:2013 Requirements

Course Overview
Learn the requirements of ISO/IEC 27001, its key concepts, and how it helps to protect an organisation's sensitive information.

You'll discover
- The main requirements and benefits of ISO/IEC 27001
- An understanding of an effective information security management system (ISMS)

How this will help you
- Communicate the benefits and importance of an ISMS
- Apply the requirements of ISO/IEC 27001 to your business

Who this course is for
- Those new to ISO/IEC 27001

Exam: Yes (Online)

Duration: One day

ISO/IEC 27001:2013 Implementation

Course Overview
Build your understanding of ISO/IEC 27001 key concepts and how to implement them. You will be able to identify frameworks for an effective Information Security Management System (ISMS) following the PDCA cycle.

You'll discover
- A typical ISO/IEC 27001 implementation framework
- Your organisation's current position with ISO/IEC 27001
- How to implement an effective ISMS

How this will help you
- Confidently implement and maintain an ISMS
- Understand what resources are required to implement ISO/IEC 27001
- Use a gap analysis to review your current system

Who this course is for
- Those with a thorough understanding of ISO/IEC 27001
- If you need to implement or manage a new ISO/IEC 27001 management system

Exam: Yes (Online)

Duration: Three days

ISO/IEC 27001:2013 Internal Auditor

Course Overview
Build your understanding of auditing and its principles. You will learn to prepare and execute all ISO/IEC 27001 audit activities, report non-conformities and suggest corrective actions.

You'll discover
- The principles of an ISO/IEC 27001 audit
- How to write up audit reports
- How to suggest corrective actions and follow them up to continually improve

How this will help you
- Confidently carry out an ISO/IEC 27001 internal audit
- Add value to your ISMS and be best placed for an ISO/IEC 27001 third-party assessment
- Be recognised as an ISO/IEC 27001 expert

Who this course is for
- Those with a thorough knowledge of ISO/IEC 27001
- If you need to carry out ISO/IEC 27001 internal audits
- If you're an existing auditor who needs to refresh your knowledge

Exam: Yes (Online)

Duration: Two days

ISO/IEC 27001:2013 Lead Implementer

Course Overview
Learn the importance of an ISMS and get the vital skills to interpret and implement the requirements, carry out a gap assessment, as well as gain awareness of management tools and techniques.

You'll discover
- The benefits of ISO/IEC 27001
- Your organisation's current position with ISO/IEC 27001
- How to interpret the requirements and implement an effective ISMS
- Management tools and techniques

How this will help you
- Engage employees and communicate the importance of your ISMS
- Use a gap analysis to review your current system
- Confidently implement and maintain an effective ISMS as a qualified lead implementer

Who this course is for
- Those who need to implement and take the lead with an ISO/IEC 27001 management system.

Exam: Yes (Open book)

Duration: Five days

CQI and IRCA certified ISO/IEC 27001:2013 Lead Auditor (PR320)

Course Overview
Learn the best practices in leading and conducting an in-depth audit of an Information Management System to the requirements of ISO/IEC 27001. You will be able to review security threats and identify the correct controls to manage them.

You'll discover
- The roles and responsibilities of a lead auditor
- How to lead, plan, manage and follow up an audit in accordance with internationally recognised best practice (ISO 19011)
- The benefits of third-party certification

How this will help you
- Achieve a recognised qualification
- Confidently lead an audit
- Be best-placed for an ISO/IEC 27001 third-party assessment
- Great continual professional development to advance your career

Who this course is for
- Those with a thorough knowledge of ISO/IEC 27001
- If you're responsible for leading ISO/IEC 27001 second-party audits
- Consultants who advise on ISMS audits
- If you're looking to gain an internationally recognised audit qualification

Exam: Yes (Closed book)

Duration: Five days

ISO/IEC 27001:2013 ISMS Masterclass

Course Overview
Take your information security career to the next level. Attending this masterclass will give you an opportunity to explore new ISO/IEC 27001 implementation approaches to improve the efficiency of your existing Information Management System.

You'll discover
- Explore different perspectives in implementing and managing an ISMS, which can lead to increased effectiveness and efficiency of an organisation's current ISMS
- Determining risk treatment options, gaining experience to define controls on risks and linking these controls with appropriate Annex A controls

How this will help you
- Interpret the requirements of ISO/IEC 27001 from an implementation perspective in the context of your organisation
- Gaining hands-on experience in implementing the key requirements of ISO 27001 in alignment with best practices and templates used in various implementation projects

Who this course is for
- Information security professionals to gain new perspectives in ISMS implementation practices
- Consultants who have the desire to take their information security knowledge to an advanced level
- Information security professionals who are in charge of managing ISMS
- Anyone working within information security

Exam: Yes (Closed book)

Duration: Five days

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ISO/IEC 27032:2012 Guidelines for Cybersecurity

NEW

Course Overview
Gain an understanding of the information security risks when operating in the cyberspace. You will learn the common controls and techniques designed to help prevent and manage cybersecurity risks appropriately and effectively.

You'll discover
- Learn the key benefits associated with using ISO/IEC 27032 to protect information assets which could be affected by cybersecurity threats
- Understand the best practice approaches to adopt in order to address and manage issues related to cybersecurity

How this will help you
- Understand the ISO/IEC 27032 best practice guidance and techniques related to cybersecurity
- Integrate the key concepts and requirements of ISO/IEC 27032 into an ISO/IEC 27001:2013 compliant Information Security Management System (ISMS)
- Implement the topics covered in ISO/IEC 27032 in your organisation

Who this course is for
- Those involved in planning, implementing, maintaining, supervising or assessing information security, particularly as it relates to cybersecurity.

Exam: No   Duration: Two days

General Data Protection Regulation (GDPR) Foundations

1 2 3

Course Overview
Learn about the current data protection legislation and its underlying principles. You will gain knowledge of the updated concepts and principles used in the new GDPR and find out how the new GDPR rules will apply to your organisation.

You'll discover
- Understand the key concepts, principles and compliance requirements
- Recall the background of the EU GDPR

How this will help you
- Identify privacy compliance challenges
- Integrate policies and procedures to reflect GDPR requirements

Who this course if for
- Anyone that is involved in data protection within an organisation, any individual new to information compliance, and those who need to gain an understanding of the EU GDPR.

Exam: No   Duration: One day

General Data Protection Regulation (GDPR) Implementation

NEW   **1 2 3**

Course Overview
Get practical guidance on integrating requirements into current practices where appropriate, as well as learn ways to ensure that suitable levels of protection are applied to fulfil compliance requirements.

You'll discover
- Understand how to practically meet the requirements of the GDPR
- Learn the implementation of a GDPR compliance programme impacts the whole organisation

How this will help you
- Plan and conduct a data protection impact assessment (DPIA) / risk assessment
- Manage data breaches (including reporting and communication)
- Maintain a GDPR compliant management approach

Who this course is for
- Those involved in the planning or implementation of a data protection compliance programme, as well as controllers and processors organisations.

Exam: No   Duration: Two days

General Data Protection Regulation (GDPR) Auditor

1 2 3

Course Overview
Learn how to maintain your organisation's GDPR compliance and the role of auditing in ensuring policy and processing compliance.

You'll discover
- Recognise the long term GDPR requirements that need to be met as part of your day-to-day business activities
- Identify key factors in maintaining a GDPR compliant data protection stance

How this will help you
- Conduct reviews of data inventory registers, map data to ensure compliance and capture any new personal data being processed
- Update and review policies and processes as required by the business or as legislation is amended

Who this course is for
- Anyone involved in the process of ensuring their organisation maintains GDPR compliance.

Exam: No   Duration: Two days

Internet of Things (IoT) Fundamentals

NEW

Course Overview
Build an understanding of IoT and the different elements relating to IoT technology so you can depict the cybersecurity and interoperability challenges present in the IoT environment.

You'll discover
- Have an understanding of the definition of IoT
- Identify the different elements present at the IoT framework
- Depict the main cybersecurity implications on IoT

How this will help you
- Identify the main IoT system components and the interactions between them
- Recognise cybersecurity repercussions on IoT
- Gain insight into interoperability challenges present in IoT

Who this course is for
- Those interested in the IoT world, or those having basic IT knowledge and understanding of basic communication protocols.

Exam: No   Duration: One day

ISO 9001

ISO 45001

ISO/IEC 27001

ISO 22301

ISO 14001

ISO/IEC 17025

ISO 31000

ISO 22000

ISO 50001

IMS

ISO 13485

BIM

ISO/IEC 20000-1

ISO 41001

ISO 37001

ISO 55001

Six Sigma

ISO 39001

Cyber Security

NCEMA 7000

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ISO/IEC 27002:2013 Information Security Controls Implementation

NEW

Course Overview
Learn to implement commonly accepted information security controls, either as part of an ISO/IEC 27001 Information Security Management System (ISMS) or as a standalone activity through the use of ISO/IEC 27002.

You'll discover
- Understand the best practice controls contained in ISO/IEC 27002
- Understand how implementing these commonly accepted controls will help reduce levels of risk within your organisation

How this will help you
- Evaluate how to use the controls in conjunction with an ISO/IEC 27001 based ISMS
- Demonstrate how to choose the appropriate controls relevant to your organisation
- Implement the controls more effectively through clear and practical guidance

Who this course is for
- Anyone involved in planning, implementing, maintaining, supervising or assessing information security, as part of an ISO/IEC 27001 ISMS or a standalone system.

Exam: No

Duration: Two days

ISO/IEC 27005:2018 Information Security Risk Management

NEW

Course Overview
Gain the skills to implement a risk-based approach to information security either as part of an ISO/IEC 27001 structure or as a standalone activity.

You'll discover
- Understand the best practice risk management processes contained in ISO/IEC 27005
- Identify, analyse and evaluate information security risks

How this will help you
- Implement the topics covered in ISO/IEC 27005 within your organisation
- Develop processes for assessing and managing the many different risks related to your organisation's information assets

Who this course is for
- Anyone involved in planning, implementing, maintaining, supervising or assessing information security, as part of an ISO/IEC 27001 ISMS or a standalone system.

Exam: No

Duration: Two days

ISO/IEC 27018:2019 Protecting Personally Identifiable Information (PII) in Public Clouds

NEW

Course Overview
Gain the knowledge necessary for having effective information security controls in place to protect your PII processed by cloud service providers.

You'll discover
- Build your understanding of typical information security risks for PII in cloud services
- Learn the key concepts and requirements of ISO/IEC 27001 work when implementing ISO/IEC 27018

How this will help you
- Select ISO/IEC 27018 controls relevant to your risk assessment
- Implement ISO/IEC 27018 controls and integrate them with ISO /IEC 27001 and 27002

Who this course is for
- Cloud service providers and customers who are engaging with a cloud service provider.

Exam: No

Duration: One day

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO/IEC 27001:2013 Requirements	1			1				5					
ISO/IEC 27001:2013 Implementation	3		9-11		5-7		21-23		9-11		11-13		6-8
ISO/IEC 27001:2013 Internal Auditor	2		2-3				6-7					2-3	
ISO/IEC 27001:2013 Lead Implementer	5		9-13		5-9		21-25		9-13		11-15		6-10
CQI and IRCA Certified ISO/IEC 27001:2013 Lead Auditor (PR320)	5		16-20		12-16		28-Jul 2		23-27		18-22		13-17
ISO/IEC 27001:2013 ISMS Masterclass	5					3-7				6-10			
ISO/IEC 27032:2012 Guidelines For Cybersecurity	2		4-5					8-9				4-5	
General Data Protection Regulation (GDPR): Foundation	1		9				26					8	
General Data Protection Regulation (GDPR): Implementation	2		10-11				27-28					9-10	
Internet of Things (IoT) Fundamentals	1		12				29				11-12		
ISO/IEC 27002:2013 Information Security Controls Implementation	2		8-9					5-6					
ISO/IEC 27005:2018 Information Security Risk Management	2				1-2					2-3			
ISO/IEC 27018:2019 Protecting Personally Identifiable Information (PII) in Public Clouds	1				28						1		

OMAN

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO/IEC 27001:2013 Implementation	3		16-18				7-9				11-13		
ISO/IEC 27001:2013 Lead Implementer	5		16-20				7-11				11-15		
CQI and IRCA Certified ISO/IEC 27001:2013 Lead Auditor (PR320)	5			26-30				30-Sep 3			8-12		

NIGERIA

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO/IEC 27001:2013 Implementation	3					11-15				7-11			
ISO/IEC 27001:2013 Lead Implementer	5					18-22				14-18			
CQI and IRCA Certified ISO/IEC 27001:2013 Lead Auditor (PR320)	5				20-24				31-Sep 4				

BSI clients have reported the following benefits after implementing ISO/IEC 27001:

Download here

75% reduces business risk*

80% inspires trust in our business*

71% helps protect our business*

55% helps us comply with regulations*

53% increases our competitive edge*

50% reduces the likelihood of mistakes*

ISO 9001
ISO 45001
ISO/IEC 27001
ISO 22301
ISO 14001
ISO/IEC 17025
ISO 31000
ISO 22000
ISO 50001
IMS
ISO 13485
BIM
ISO/IEC 20000-1
ISO 41001
ISO 37001
ISO 55001
Six Sigma
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ISO 22301:2012
Business Continuity

ISO 22301 is the international standard that helps organisations to protect against and recover from disruptive incidents when they happen. Our training courses are developed to build your knowledge on how to put in place the necessary framework to protect critical business functions from the threats most likely to impact your organisation, including damage to your premises, extreme weather conditions and IT system failure.

ISO 22301:2012 Requirements

Course Overview
Obtain a detailed understanding of the key terms, definitions, and requirements of ISO 22301, and how the standard can help your organisation to better meet customer needs.

You'll discover	How this will help you	Who this course is for
• The main requirements and benefits of ISO 22301 • An understanding of an effective Business Continuity Management System (BCMS)	• Communicate the benefits and importance of a BCMS • Apply the requirements of ISO 22301 to your business	• Those new to ISO 22301 and those who are looking to refresh their knowledge.

Exam: No   Duration: One day

ISO 22301:2012 Implementation

Course Overview
Develop the right skills to implement a Business Continuity Management System with your organization to the requirements of ISO 22301.

You'll discover	How this will help you	Who this course is for
• A typical ISO 22301 implementation framework • Your organization's current position with ISO 22301 • How to implement an effective BCMS	• Confidently implement and maintain a BCMS • Understand what resources are required to implement ISO 22301 • Use a gap analysis to review your current system	• Those with a thorough understanding of ISO 22301 • If you need to implement or manage a new ISO 22301 management system

Exam: No   Duration: Two days

ISO 22301:2012 Internal Auditor

Course Overview
Develop the knowledge and skills to carry out a thorough internal audit of your BCMS.

You'll discover	How this will help you	Who this course is for
• The principles of an ISO 22301 audit • How to write up audit reports • How to suggest corrective actions and follow them up to continually improve	• Confidently carry out an ISO 22301 internal audit • Add value to your BCMS and be best placed for an ISO 223001 third party assessment • Be recognised as an ISO 22301 expert	• Those with a thorough knowledge of ISO 22301 • If you need to carry out ISO 22301 internal audits • If you're an existing auditor who needs to refresh your knowledge

Exam: No   Duration: Two days

ISO 22301:2012 Lead Implementer

Course Overview
Learn how to establish a business continuity best practice for your organisation meeting the requirements of ISO 22301.

You'll discover	How this will help you	Who this course is for
• The benefits of ISO 22301 • Your organisation's current position with ISO 22301 • How to interpret the requirements and implement an effective BCMS • Management tools and techniques	• Engage employees and communicate the importance of your BCMS • Use a gap analysis to review your current system • Confidently implement and maintain an effective BCMS as a qualified lead implementer	• Those responsible for implementation and maintenance of an ISO 22301 management system.

Exam: Yes (Closed book)   Duration: Five days

IRCA Certified ISO 22301:2012 Lead Auditor (PR311)

Course Overview
Gain in-depth knowledge and skills to conduct a full audit of a Business Continuity Management System and secure compliance with the requirements of ISO 22301.

You'll discover	How this will help you	Who this course is for
• The roles and responsibilities of a lead auditor • How to lead, plan, manage and follow up an audit in accordance with internationally recognised best practice (ISO 19011) • The benefits of third party certification	• Achieve a recognised qualification • Confidently lead an audit • Be best-placed for an ISO 22301 third party assessment • Great continual professional development to advance your career	• Those with a thorough knowledge of ISO 22301 • Those responsible for leading ISO 22301 second-party audits • Consultants who advise on BCMS audits • Those looking to gain an internationally recognised audit qualification

Exam: Yes (Closed book)   Duration: Five days

ISO 22301:2013 BCMS Masterclass

Course Overview
In this innovative masterclass with workshops, you will learn to implement the key requirements of a BCMS and take the level of competence to an advanced level. Attending this training will give you an opportunity to get answers to complex BCMS implementation issues.

You'll discover	How this will help you	Who this course is for
• Gain a deep understanding on how to establish Business Continuity Procedures and to implement Business Impact Analysis (BIA) in alignment with ISO 22313 and ISO 22317 standards • Exploring different perspectives of implementing and managing a BCMS. which can lead to increased effectiveness and efficiency of an organisation`s current BCMS	• Gain hands-on experience and learn about different perspectives on managing a BCMS • Create the framework for your own BCMS • Developing an Exercising and Testing programme • Determining metrics and KPIs to evaluate the performance of a BCMS • Proving your hands-on experience on ISO 22301 BCMS by achieving an internationally recognised BSI certificate	• Business continuity, risk, information, security, IT and operations managers, professionals and consultants • Existing Business Continuity Management System practitioners • Crisis team members and managers • Disaster Recovery Team members and managers

Exam: Yes (Closed book)   Duration: Five days

IRCA Certified ISO 22301:2012 Lead Auditor (PR311)
"It is my pleasure to extend my sincere thanks and appreciation on the training course. It was a very useful course for me and my colleagues and we benefited greatly in business continuity. And I would like to thank the tutor for his excellent delivery of the course. Looking forward to another cooperation."
AISHA AHMED AL SERAIDI,
Head of Business Continuity Team, Fujairah Municipality

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Business Continuity Plans (BCP) Principles and Practices

NEW

Course Overview
Gain an understanding of the principles and practices of Business Continuity plans, identify where they are applicable and where they are not. You will have the skills to construct a BCP that's relevant to your situation.

You'll discover
- Understand the purpose and structure of BCPs
- Recognise the appropriate use of BCPs
- Use exercise techniques to validate the plans

How this will help you
- Analyse continuity requirements and determine if BCPs are suitable and relevant
- Develop plans for continuity management and disaster recovery
- Construct BCPs to recover services back to BAU

Who this course is for
- Anyone involved in providing critical services with the interest or responsibility of formulating recovery arrangements following service disruption.

Exam: No | Duration: One day

Business Impact Analysis (BIA)

NEW

Course Overview
Gain an understanding of the principles and practices of Business Continuity plans, identify where they are applicable and where they are not. You will have the skills to construct a BCP that's relevant to your situation.

You'll discover
- Understand the purpose and structure of BCPs
- Recognise the appropriate use of BCPs
- Use exercise techniques to validate the plans

How this will help you
- Analyse a business system and identify critical activities
- Explain recovery time objectives and how impacts vary with time
- Formulate a Business Impact Analysis as a key practice for planning business resilience and recovery measures

Who this course is for
- Anyone involved in providing critical services with the interest or responsibility of formulating recovery arrangements following service disruption.

Exam: No | Duration: One day

Crisis Management

NEW

Course Overview
Build your understanding of the principles and practices of Incident and Crisis Management. You will learn how to develop and manage relevant Incident and Crisis Management response(s).

You'll discover
- Explain the key features of effective Incident and Crisis Management plans
- Identify when Incident and Crisis Management Plans should be used and when to stand down

How this will help you
- Develop incident management and crisis management arrangements for your organisation
- Manage incidents and organisational crises by following appropriate plans

Who this course is for
- Anyone involved in emergency planning and crisis management.

Exam: No | Duration: One day

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 22301:2012 Requirements	1		9								25		
ISO 22301:2012 Implementation	2		10-11				1-2				26-27		
ISO 22301:2012 Internal Auditor	2		12-13				3-4				28-29		
ISO 22301:2012 Lead Implementer	5	12-16		8-12		3-7		5-9		6-10		1-5	
IRCA Certified ISO 22301:2012 Lead Auditor (PR311)	5	19-23		15-19			10-14		12-16		13-17		8-12	
ISO 22301:2012 BCMS Masterclass	5				5-9				9-13				6-10
Business Continuity Plans (BCP) Principles and Practices	1									3			
Business Impact Analysis	1				1				4				
Crisis Management	1				2				5				

OMAN

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 22301:2012 Lead Implementer	5			1-5			7-11			6-10			6-10
IRCA Certified ISO 22301:2012 Lead Auditor (PR311)	5		2-6			31-Jun 4			30-Sep 3			22-26	

NIGERIA

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 22301:2012 Lead Implementer	5			16-20				6-10			5-9		
IRCA Certified ISO 22301:2012 Lead Auditor (PR311)	5			23-27				13-17			12-16		

Preparing for ISO 22301:2019

Five steps for a successful transition

1 **Talk to your BSI Client Manager**
- Discuss your challenges and timelines
- Review the latest content on the BSI website for background information

2 **Attend the BSI Training Academy**
- Delivered by experts, understand the new requirements faster and in greater detail by attending one of our training courses

3 **Communicate with your organization**
- Talk to your leadership team about the new requirtements
- Communicate the revision to your wider organization to gain buy-in
- Send regular updates on progress

4 **Set up an internal project team**
- Create an implementation plan and monitor progress
- Take a fresh look at your EnMS
- Review your EnPIs and baselines and update as appropriate
- Implement the new requirements on leadership, risk and context of the organization
- Adapt your documentation to reflect the new sacrifice

5 **Gap Assessment**
- To help you prepare for ISO 50001 we can use our experts to complete a gap analysis to identify your strengths and weaknesses

ISO 22301:2019 Transition Timeline

2019　2020　2021　2022

October 2019 - Final standard published
October 2022 - End of the three-year transition period

Would you like to be contacted by a BSI expert to discuss your transition needs?

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ISO 9001

ISO 45001

ISO/IEC 27001

ISO 22301

ISO 14001

ISO/IEC 17025

ISO 31000

ISO 22000

ISO 50001

IMS

ISO 13485

BIM

ISO/IEC 20000-1

ISO 41001

ISO 37001

ISO 55001

Six Sigma

ISO 39001

Cyber Security

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ISO 14001:2015
Environmental Management

The Environmental Management System was the world's first international environmental standard. It has been adopted by over 300,000 companies around the world, delivering a wide range of tangible benefits. We've developed a suite of training courses to make sure you make the most out of ISO 1400, continually improving your business. Book a BSI training course now so you can start to reap the ISO 14001 benefits.

ISO 14001:2015 Requirements

Course Overview
Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001. Find out how the standard will help your organisation to better meet its environmental obligations and commitments.

You'll discover
- The structure, key requirements and benefits of ISO 14001
- How it supports your organisation's strategy

How this will help you
- Communicate the importance of an EMS
- Identify opportunities to improve processes to achieve business goals
- Apply the principles of ISO 14001 in your business

Who this course is for
- Those new to ISO 14001 Environmental Management System (EMS)
- People whose knowledge needs a refresh

Exam: Yes (Online)   Duration: One day

ISO 14001:2015 Implementation

Course Overview
Develop knowledge of how to implement a typical framework for implementation of an Environmental Management System following the PDCA cycle.

You'll discover
- The requirements of an ISO 14001 audit
- How to write up audit reports
- How to suggest corrective actions and follow them up to continually improve

How this will help you
- Assess your organisation's ability to manage and maintain its EMS
- Be recognised as an ISO 14001 expert
- Be best-placed for a successful third party ISO 14001 assessment

Who this course is for
- Those with an in-depth knowledge of ISO 14001
- People who may have experience managing and implementing the standard
- Those who need to carry out an internal audit

Exam: Yes (Online)   Duration: Two days

ISO 14001:2015 Internal Auditor

Course Overview
Build the right skills to conduct an internal audit of your Environmental Management System processes and assess their compliance to the requirements of ISO 14001.

You'll discover
- The requirements of an ISO 14001 audit
- How to write up audit reports
- How to suggest corrective actions and follow them up to continually improve

How this will help you
- Assess your organisation's ability to manage and maintain its EMS
- Be recognised as an ISO 14001 expert
- Be best-placed for a successful third party ISO 14001 assessment

Who this course is for
- Those with an in-depth knowledge of ISO 14001
- People who may have experience managing and implementing the standard
- Those who need to carry out an internal audit

Exam: Yes (Online)   Duration: Two days

ISO 14001:2015 Lead Implementer

Course Overview
Gain the skills to interpret ISO 14001 key concepts from an implementation perspective and develop the confidence to lead their implementation within your organisation.

You'll discover
- History and development of ISO 14001
- The benefits of an EMS
- Recognise a typical framework of implementing ISO 14001

How this will help you
- Gain in-depth knowledge of the requirements of ISO 14001
- Be able to perform a gap analysis

Who this course is for
- Those who are responsible for the management and implementation of ISO 14001 EMS.

Exam: Yes (Online)   Duration: Five days

CQI and IRCA certified ISO ISO 14001:2015 Lead Auditor (PR315)

Course Overview
Develop in-depth knowledge of the best auditing techniques to lead the Environmental Management System audit activities and secure compliance with ISO14001.

You'll discover
- How to plan, lead, audit and follow up in accordance with internationally recognised best practice (ISO 19011)
- How to effectively lead an audit and a team of internal auditors

How this will help you
- Achieve a recognised qualification
- Develop your professional skills to advance your career and auditing expertise
- Be best placed for a successful third party ISO 14001 assessment

Who this course is for
- Competent ISO 14001 internal auditors
- Those who need to take the lead in ISO 14001 auditing activities
- People looking to gain an internationally recognised auditing qualification.

Exam: Yes (Online)   Duration: Five days

Environmental Management System Considering Environmental Conditions Capable of Affecting an organisation

NEW

Course Overview
Understand the relationship between environmental conditions in the context of ISO 14001.

You'll discover
- Explain what is meant by an 'environmental condition'
- Explain how to incorporate environmental conditions into an effective environmental management system

How this will help you
- Inspect the impact of environmental conditions on achieving continuous improvements for ISO 14001
- Apply understanding to the requirements of ISO 14001

Who this course is for
- Environmental Management System managers and all those responsible for the maintenance of the EMS within their organisation.

Exam: No   Duration: Four hours

Environmental Management System Lifecycle Perspective
NEW

Course Overview
Get an insight into the environmental lifecycle perspective of ISO 14001. It will help you identify the ISO 14001 requirements for the management of product and service lifecycle.

You'll discover	How this will help you	Who this course is for
• Obtain an understanding of product and service lifecycle in relation to ISO 14001 • Identify the key requirements of ISO 14001 relating to the lifecycle perspective	• Enhanced knowledge of product and service lifecycle in relation to ISO 14001 • Create focused action plans to aid implementation in the workplace	• Individuals responsible for ISO 14001 implementation and maintenance, as well as auditors.

Exam: No   Duration: Four hours

Environmental Management System Risks and Opportunities
NEW

Course Overview
Get an insight into the environmental lifecycle perspective of ISO 14001. It will help you identify the ISO 14001 requirements for the management of product and service lifecycle.

You'll discover	How this will help you	Who this course is for
• Enhanced knowledge of Environmental Process Risk Management • Identify the key requirements of ISO 14001 relating to risk and process management	• Apply risk management tools to identify and control environmental process risks • Develop an action plan to address the changes to your ISO 14001 system	• Anyone responsible for ISO 14001 management, such as environmental managers, consultants or management system practitioners.

Exam: No   Duration: Four hours

Environmental Management System Deep Dive
NEW

Course Overview
Gain a deeper insight into these important ISO 14001 topics: Lifecycle Perspective, Risk and Opportunities, External Provision and Leadership.

You'll discover	How this will help you	Who this course is for
• Lifecycle perspective, including key features and phases and how it is applied in ISO 14001 Framework, principles and processes for risk management in the context of high-level structure (HLS) management system standards • Leadership requirements of the new standard from an auditing perspective	• Establish a lifecycle perspective and determine lifecycle stages Identify and manage risk by applying a risk-based approach • Discover ways of controlling external providers such as suppliers	• Those working directly with an ISO 14001 EMS, including managers, implementers and auditors.

Exam: No   Duration: Two days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 14001:2015 Requirements	1		2				7				4		
ISO 14001:2015 Implementation	2		3-4				8-9				5-6		
ISO 14001:2015 Internal Auditor	2		5-6				10-11				7-8		
ISO 14001:2015 Lead Implementer	5				5-9				9-13				13-17
CQI and IRCA Certified ISO 14001:2015 Lead Auditor (PR315)	5	26-30		29-Apr 2		31-Jun 4		19-23		27-Oct 1		22-26	
Environmental Management Systems Considering environmental conditions capable of affecting an organisation	0.5				1				4				
Environmental Management Systems Life Cycle Perspective	0.5				2				5				
Environmental Management Systems Risks and Opportunities	0.5						31			6			
Environmental Management Systems Deep Dive	2				27-28					2-3			

OMAN

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 14001:2015 Requirements, Implementation, Internal Auditor	1			1-5						6-10			
ISO 14001:2015 Lead Implementer	5						7-11						6-10
CQI and IRCA Certified ISO 14001:2015 Lead Auditor (PR315)	5			8-12			14-18			13-17			13-17

NIGERIA

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 14001:2015 Requirements, Implementation, Internal Auditor	1		2-6				1-5			7-11			
CQI and IRCA Certified ISO 14001:2015 Lead Auditor (PR315)	5		24-28		11-15			31-Sep 4					

ISO 14001 impact to businesses

Finance

65%
reported first year savings of up $25,000

27%
reported savings of up to $100,000

66%
agree that ISO 14001 reduces operating costs

= Positive impact on the bottom line

Operations and Facilities

98%
of companies improved in emergency preparedness

= Reduced costs, effective operational and controls to manage impacts

Legal

84%
indicated a reduction in permit violations

= Reduced risk of litigation and fines

Sidebar navigation:
ISO 9001
ISO 45001
ISO/IEC 27001
ISO 22301
ISO 14001
ISO/IEC 17025
ISO 31000
ISO 22000
ISO 50001
IMS
ISO 13485
BIM
ISO/IEC 20000-1
ISO 41001
ISO 37001
ISO 55001
Six Sigma
ISO 39001
Cyber Security
NCEMA 7000
BS 13500
TS 16555

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ISO/IEC 17025:2017
Laboratory Accreditation

Laboratory Accreditation confirms that you have the correct quality systems in place to manage everything from administration to technical operations. Our training courses will help you to demonstrate to customers, regulatory authorities and accreditation bodies that your laboratory complies with the ISO/IEC 17025 requirements.

ISO/IEC 17025:2017 Introduction, Implementation, Internal Auditor

1 **2** 3

Course Overview
Learn everything you need to know about ISO/IEC 17025 Laboratory Accreditation. We'll take you through every stage of the certification journey during our combined training course.

You'll discover
- The requirements and scope of the ISO 17025 standard
- The principles and application of quality control
- How to monitor and continually improve quality control processes

How this will help you
- Confidence in continuing compliance with ISO 17025
- More efficient and accurate testing and calibration processes
- Increased stakeholder trust in your quality control

Who this course is for
- Those who manage laboratory support functions, testing and operations
- Technicians and laboratory staff who need to understand ISO 17025
- Those who want to become internal laboratory auditors

Exam: No   Duration: Five days

ISO/IEC 17025:2017 Auditor Team Leader

1 2 **3**

Course Overview
Gain in-depth knowledge of Laboratory Accreditation standard to lead your team towards ISO/IEC 17025 accreditation and get the skills to lead regular audits to maintain compliance.

You'll discover
- Understand the laboratory accreditation process
- How to plan, conduct and report on a lab audit
- The team roles and responsibilities required by ISO 17025

How this will help you
- Integrating 17025 to Existing Systems Terminology — VIM and concepts of certification, registration and accreditation role of laboratory management
- Review equipment capability and measurement uncertainty

Who this course is for
- Laboratory Operations Management, Quality Assurance, QC Personnel, Lab-Quality Auditors, Test Technicians and Test Lab Supervisors

Exam: Yes (Open book)   Duration: Five days

| DUBAI | | | | | | | | | | | | | |
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO/IEC 17025:2017 Introduction, Implementation and Internal Auditor	5		9-13			3-7			23-27			8-12	
ISO/IEC 17025:2017 Auditor Team Leader	5			8-12			14-18			20-24			6-10

"A resilient organization is one that not merely survives over the long term but also flourishes — passing the test of time."
HOWARD KERR,
Chief Executive, BSI

Need a course but don't see it here?

Call one of our training specialists at +971 4 336 4917 to discuss your training options.

We might be able to customize a course for you.

ISO 9001

ISO 45001

ISO/IEC 27001

ISO 22301

ISO 14001

ISO/IEC 17025

ISO 31000

ISO 22000

ISO 50001

IMS

ISO 13485

BIM

ISO/IEC 20000-1

ISO 41001

ISO 37001

ISO 55001

Six Sigma

ISO 39001

Cyber Security

NCEMA 7000

BS 13500

TS 16555

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ISO 31000:2018
Risk Management

By providing comprehensive guidelines, this standard helps organisations with their risk analysis and risk assessments. Our training courses are designed to provide you with the knowledge necessary for the implementation of risk management controls, minimising losses, and proactively improving operational efficiency and governance.

ISO 31000:2018 Requirements

1 2 3

Course Overview
Gain detailed knowledge of risk management fundamentals and the key terms, definitions, principles and guidelines of ISO 31000.

You'll discover
- Understand the principles, framework and process described in ISO 31000
- Create and protect value in your organisation by managing risks, making decisions, setting and achieving objectives and improving performance

How this will help you
- Identify the importance and benefits of ISO 31000 to your organisation
- Explain the key challenges and imperatives to manage risk
- Assist your organisation in setting strategy, achieving objectives and making informed decisions

Who this course is for
- Anyone involved in the planning, implementing, maintaining or supervising of an ISO 31000 risk management framework.

Exam: No

Duration: One day

ISO 31000:2018 Implementation

1 2 3

Course Overview
Provide a typical framework for effectively implementing risk management principles and guidelines based on ISO 31000.

You'll discover
- Interpret the relationships of principles, framework and risk process, based on the guidelines of ISO 31000 from an implementation perspective
- Recognise a risk management framework for implementing a Risk Management System

How this will help you
- Assists your organisation in implementing a risk management framework based on the guidelines of this standard
- Provide confidence in conducting a baseline review, identify gaps, and start preparing a Gantt Chart to help your organisation to align to the guidelines of ISO 31000

Who this course is for
- This course is intended for managers and prospective implementers of risk management, and for stakeholders in such efforts.

Exam: No

Duration: Two days

DUBAI												
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 31000:2018 Requirements	1			3			2			1			15
ISO 31000:2018 Implementation	2	29-30		4-5			3-4			2-3			16-17

OMAN												
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 31000:2018 Requirements and Implementation	3			7-9			19-21			25-27			

NIGERIA												
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 31000:2018 Requirements and Implementation	3				27-29			3-5			2-4		

ISO 9001
ISO 45001
ISO/IEC 27001
ISO 22301
ISO 14001
ISO/IEC 17025
ISO 31000
ISO 22000
ISO 50001
IMS
ISO 13485
BIM
ISO/IEC 20000-1
ISO 41001
ISO 37001
ISO 55001
Six Sigma
ISO 39001
Cyber Security
NCEMA 7000
BS 13500
TS 16555

With the help of ISO 31000, you can reassure customers, employees and shareholders that you are managing risk effectively.

ISO 31000 benefits

1 Proactively improve operational efficiency and governance

2 Build stakeholder confidence in your use of risk techniques

3 Apply management system controls to risk analysis to minimize losses

4 Improve management system performance and resilience

5 Respond to change effectively and protect your business as you grow

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ISO 22000:2018
Food Safety

ISO 22000 is a truly international food safety standard suitable for any business in the entire food chain. Our comprehensive range of courses will help you minimise risk and enable better performance to improve your food management systems. From BRC training courses to ISO 22000, BSI can help you every step of the way.

ISO 22000:2018 Requirements

1 2 3

Course Overview
Build your understanding on what Food Safety Management is and why it is important. Learn the key terms and structure of ISO 22000. You will be able to interpret the key concepts of the standard.

You'll discover	How this will help you	Who this course is for
• Describe purpose and requirements of ISO 22000 for FSMS, including HACCP Codex Alimentarius • Describe concepts, approaches, standards, methods and techniques allowing to manage a FSMS effectively	• Demonstrate awareness of the Food Safety System Certification Standard (FSSC) and its benefits to organisations doing business at a domestic or international level within the food industry • Identify and implement the appropriate requirements of Food Safety • Reduce operating costs	• Staff involved in the development, implementation and management of an FSMS based on ISO 22000 standard from various industries in the food chain • Members of a food safety and management team and anyone involved in the development or implementation of FSMS • Professionals wanting to gain a comprehensive knowledge in FSMS

Exam: No
Duration: One day

ISO 22000:2018 Implementation

1 **2** 3

Course Overview
Become familiar with the typical framework for implementing food safety standards in your organisation. Identify the improvement areas in your existing framework and implement the key concepts meeting the requirements of ISO 22000.

You'll discover	How this will help you	Who this course is for
• Interpret key concepts and requirements of ISO 22000 from an implementation perspective • Recognise a typical framework for implementing ISO 22000 following the PDCA cycle	• Conduct a baseline review of an organisation's current position regarding ISO 22000 • Recognise where adjustments might need to be made to this framework, to accommodate your situation and progress made to date • Implement key concepts of Food Safety Management System	• Anyone involved in defining, planning, or implementing an ISO 22000-based food safety management system • Management representatives • Implementation team members

Exam: No
Duration: Two days

ISO 22000:2018 Internal Auditor

1 **2** 3

Course Overview
Build on your present knowledge of ISO 22000 and be empowered to evaluate the effectiveness of the food safety management system in your organisation.

You'll discover	How this will help you	Who this course is for
• Identify the principles of auditing and auditor responsibilities • Identify and apply the benefits and requirements of an ISO 22000 audit • Gain the skills to assess an organisation's capability to manage its FSMS	• Initiate an audit, prepare and conduct audit activities • Provide feedback, write factual audit reports, document non-conformities and recommend corrective actions • Measure performance and help to achieve continual improvements	• Food safety professionals with knowledge of food safety management systems and ISO 22000 Individuals interested in conducting first-party or second-party audits • Management representatives and managers • Internal auditors • Consultants

Exam: No
Duration: Two days

ISO 22000:2018 Lead Implementer

NEW   1 2 **3**

Course Overview
Gain knowledge of ISO 22000 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 22000 within your organisation.

You'll discover	How this will help you	Who this course is for
• The key requirements, concepts and structure of ISO 22000 • Recognise a typical framework for implementing ISO 22000 following the PDCA cycle • Interpret key concepts and requirements of ISO 22000 from an implementation	• Perform a detailed gap analysis and project plan based on your organisation's current position with regard to ISO 22000 • Effectively lead the implementation of an effective ISO 22000 management system within your organisation	• Those who are responsible for the management and implementation of an ISO 22000 management system.

Exam: Yes (Open Book)
Duration: Five days

CQI and IRCA certified ISO 22000:2018 Lead Auditor (PR359)

CQI | IRCA   1 2 **3**

Course Overview
Gain knowledge and auditing skills to secure your organisation's compliance with the ISO 22000 standard and maintain its competitive edge. You will learn to perform and lead first, second and third-party audits of a Food Safety Management System to establish its conformity with ISO 22000.

You'll discover	How this will help you	Who this course is for
• Gain the knowledge and tools to perform an audit for FSSC compliance • Effectively use audit tools and techniques to identify strengths, weaknesses and opportunities for improvement	• Plan, conduct, report and follow up an audit of a Food Safety Management System to establish conformity (or otherwise) with ISO 22000 or acceptable equivalent and in accordance with ISO 19011 (and ISO 22003 including ISO 17021 where appropriate)	• Anyone interested in acquiring the competence to audit an organisation's FSMS to meet the requirements of ISO 22000 or FSSC 22000, either as a conducting first-party, second-party or third-party auditor.

Exam: Yes (Closed book)
Duration: Five days

DUBAI												
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 22000:2018 Requirements	1			1				5				1	
ISO 22000:2018 Implementation	2			2-3				6-7				2-3	
ISO 22000:2018 Internal Auditor	2			4-5				8-9				4-5	
ISO 22000:2018 Lead Implementer	5				12-16				9-13				
CQI and IRCA Certified ISO 22000:2018 Lead Auditor (PR359)	5		9-13				7-11				4-8		

ISO 50001:2018
Energy Management

ISO 50001 is an international standard outlining best energy management processes, helping organisations worldwide to achieve effective Energy Management. Our training courses were developed to build your Energy Management understanding to comply with the standard requirements, as well as reduce your costs by decreasing energy consumption and improving efficiency.

ISO 50001:2018 Requirements

Course Overview
Gain an understanding of effective energy management in an organisation by providing a systematic approach to achieving continual improvement of energy performance.

You'll discover
- Understand and explain what an Energy Management System (EnMS) is, its key concepts and structure.

How this will help you
- Develop and implement an EnMS that allows your organisation to continually improve how it uses energy
- Inform your senior management team of the requirements of the standard, help them decide on next steps and provide guidance on implementation decisions and auditing requirements

Who this course is for
- Anyone involved in the planning, implementing, maintaining, supervising or auditing of an ISO 50001 Energy Management System.

Exam: No   Duration: One day

ISO 50001:2018 Implementation

Course Overview
Learn to apply a range of tools and techniques to establish and implement an Energy Management System (EnMS) that can help your organisation improve energy use, consumption and efficiency by implementing the requirements of ISO 50001.

You'll discover
- To establish internal benchmarking to achieve continual performance
- To integrate your EnMS with other management systems
- Identify the resources, competencies and resources required to implement an EnMS

How this will help you
- Develop energy policies, processes, objectives, energy targets and documented information based on ISO 50001
- Continually improve your organisation's energy performance, costs and environmental impacts
- Ensure that objectives and energy targets are aligned with the organisation's strategies

Who this course is for
- Any person or team tasked with or interested in establishing, implementing and maintaining an energy management system based on ISO 50001.

Exam: No   Duration: Two days

ISO 50001:2018 Internal Auditor

Course Overview
Gain an understanding of effective energy management in an organisation by providing a systematic approach to achieving continual improvement of energy performance.

You'll discover
- Gain the necessary knowledge and skills to carry out an internal audit of your organisation's EnMS
- Explain and apply the guidelines of management systems auditing according to ISO 19011

How this will help you
- Apply and document internal audit activities and outputs in a concise, consistent and informative manner
- Assess and attest that your energy management system is in conformity with ISO 50001 and it is implemented effectively
- Prepare your organisation for a third-party audit of its energy management system

Who this course is for
- Anyone tasked with or interested in auditing the conformity and the effectiveness of an EnMS based on ISO 50001.

Exam: No   Duration: Two days

ISO 50001:2018 Lead Implementer

NEW

Course Overview
Get in-depth knowledge of ISO 50001 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 50001 within your organisation.

You'll discover
- Gain in-depth knowledge of the requirements of ISO 50001
- Develop the confidence to apply this knowledge within your organisation
- Develop the management skills to effectively lead the implementation of an effective ISO 50001 management system within your organisation

How this will help you
- Integrate EnMS requirements into your business processes
- Develop and utilise the technical aspects of energy review, energy baselines, energy performance indicators, and energy measurements
- Develop energy policies, processes, objectives, targets and documented information

Who this course is for
- Those who are responsible for the management and implementation of an ISO 50001 management system.

Exam: Yes (Open book)   Duration: Five days

CQI and IRCA certified ISO 50001:2018 Lead Auditor (PT366)

CQI | IRCA

Course Overview
Get in-depth knowledge of ISO 50001 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 50001 within your organisation.

You'll discover
- Gain in-depth knowledge of the requirements of ISO 50001
- Develop the confidence to apply this knowledge within your organisation
- Develop the management skills to effectively lead the implementation of an effective ISO 50001 management system within your organisation

How this will help you
- Integrate EnMS requirements into your business processes
- Develop and utilise the technical aspects of energy review, energy baselines, energy performance indicators, and energy measurements
- Develop energy policies, processes, objectives, targets and documented information

Who this course is for
- Those who are responsible for the management and implementation of an ISO 50001 management system.

Exam: Yes (Closed book)   Duration: Five days

DUBAI													
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 50001:2018 Requirements Training Course	1		9				7				4		
ISO 50001:2018 Implementation Training Course	2		10-11				8-9				5-6		
ISO 50001:2018 Internal Auditor Training Course	2		12-13				10-11				7-8		
ISO 50001:2018 Lead Implementer Training Course	5			16-20			5-9					8-12	
CQI and IRCA Certified ISO 50001:2018 Lead Auditor (PT366)	5				12-16			9-13					20-24

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Integrated Management Systems

An Integrated Management System enables organisations to align their processes and procedures into one complete framework that can help to deliver their objectives effectively and efficiently. With that in mind, we've developed a suite of training courses guiding you to meet all standard requirements (ISO 9001, ISO 45001, ISO 14001) with one set of policies and procedures, as well as the ability to audit more than one system at a time to save money and resources.

Integrated Management Systems Requirements (ISO 9001, ISO 45001, ISO 14001)

1 2 3

Course Overview
Discover the benefits of streamlining and simplifying all their standards frameworks with ISO 9001, ISO 14001 and ISO 45001 to achieve greater transparency across your business.

You'll discover
- Recognise key management system concepts
- Identify the benefits specific to their organisation in relation to implementing an effective integrated management system

How this will help you
- Interpret the requirements of the relevant ISO management systems from an implementation perspective in the context of your organisation

Who this course is for
- Those who want to implement an integrated management system, and those who want to improve the effectiveness of an existing management system.

Exam: No

Duration: Two days

Integrated Management Systems Implementation (ISO 9001, ISO 45001, ISO 14001)

1 2 3

Course Overview
Learn to address the results of gap analysis of existing systems with the IMS, and the planning and execution to close those gaps.

You'll discover
- Recognise a typical framework for implementing an IMS following the PDCA cycle
- Interpret key concepts and requirements of relevant management systems from an implementation perspective
- Identify the benefits specific to an organisation in relation to implementing an effective IMS

How this will help you
- Implement the key requirements and concepts of an Integrated Management System
- Produce a typical framework for implementing an Integrated Management System
- Conduct a baseline review of an organisation's current position with regard to relevant management systems

Who this course is for
- Those wishing to implement an IMS
- Those wishing to update their existing management systems in such a manner that it facilitates the opportunity for embracing other systems
- Those wishing to combine existing management systems

Exam: No

Duration: Three days

Integrated Management Systems Internal Auditor (ISO 9001, ISO 45001, ISO 14001)

1 2 3

Course Overview
Gain the skills and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of an Integrated Management System.

You'll discover
- Explain the guidelines of auditing management systems according to ISO 19011
- Describe the application of ISO 19011 guidelines to auditing an IMS

How this will help you
- Identify PDCA clauses within management system standards
- Prepare, initiate and conduct audit activities
- Write factual audit report and address uncovered non-conformities

Who this course is for
- Staff responsible for auditing the organisation's Integrated Management System, and auditors of other management system standards looking to address IMS.

Exam: No

Duration: Three days

Integrated Management Systems Strategic Approach to Risk-based Thinking

Course Overview
Develop an understanding of risk in the context of ISO HLS (high-level structure) management system standards that conform to and are effective for standards that include ISO 9001, ISO 14001 and ISO 45001.

You'll discover
- Develop a good understanding of the importance of the context of your organisation
- Gain a practical approach to developing an IMS in a structured manner

How this will help you
- Apply risk-based thinking and incorporate it into your organisation's system
- Use a structured method in developing an effective IMS relevant to the context of your organisation

Who this course is for
- All managers, executives and quality, environmental or occupational health and safety professionals who need to be equipped with a practical understanding of the context of the organisation and risk-based thinking, especially if you're involved in developing, auditing and maintaining the IMS.
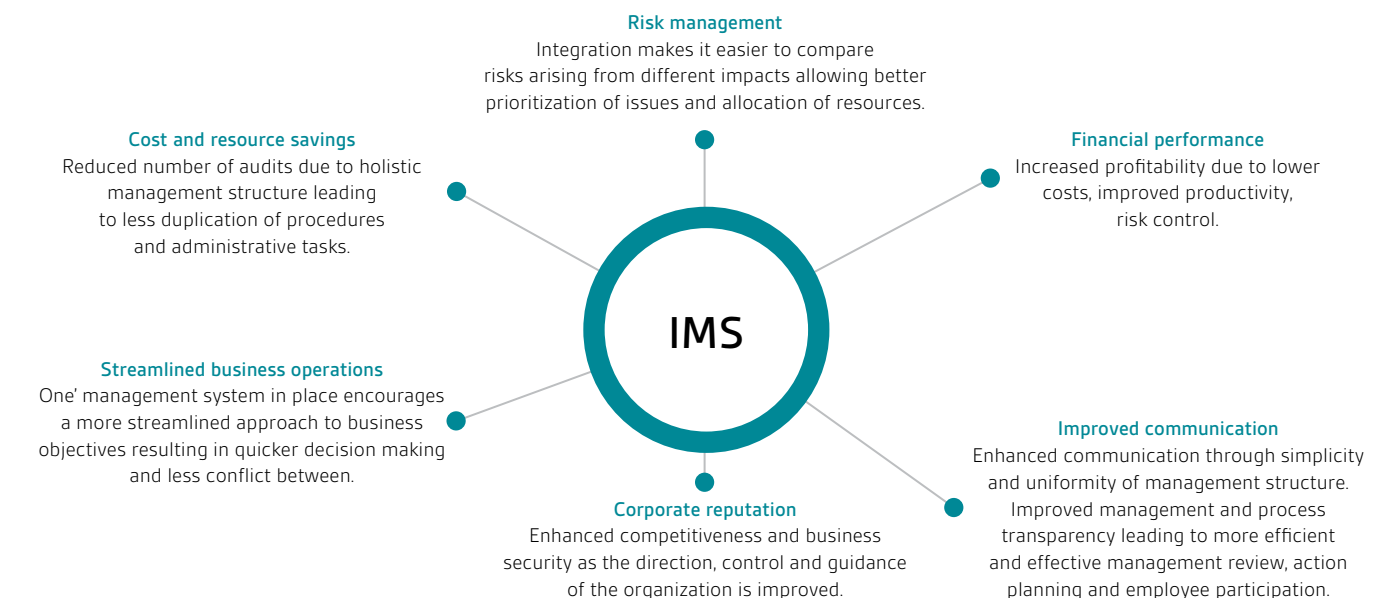
Exam: No

Duration: Two days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Integrated Management Systems Requirements (ISO 9001, ISO 45001, ISO 14001)	2	12-13			5-6			12-13				1-2	
Integrated Management Systems Implementation (ISO 9001, ISO 45001, ISO 14001)	3	14-16			7-9			14-16				3-5	
Integrated Management Systems Internal Auditor (ISO 9001, ISO 45001, ISO 14001)	3	19-21		12-14			19-21					8-10	
Integrated Management Systems Strategic Approach to Risk-based Thinking	2		1-2			3-4		6-7					

The benefits our IMS certified clients have enjoyed speak for themselves:

Risk management
Integration makes it easier to compare risks arising from different impacts allowing better prioritization of issues and allocation of resources.

Cost and resource savings
Reduced number of audits due to holistic management structure leading to less duplication of procedures and administrative tasks.

Financial performance
Increased profitability due to lower costs, improved productivity, risk control.

IMS

Streamlined business operations
One' management system in place encourages a more streamlined approach to business objectives resulting in quicker decision making and less conflict between.

Improved communication
Enhanced communication through simplicity and uniformity of management structure. Improved management and process transparency leading to more efficient and effective management review, action planning and employee participation.

Corporate reputation
Enhanced competitiveness and business security as the direction, control and guidance of the organization is improved.

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ISO 13485:2016
Medical Devices

ISO 13485 is a quality management system accepted as the basis for CE marking of medical devices under European Directives. Having a deep understanding of this standard is vital for all designers, manufacturers and distributors of medical devices as it helps organisations to not only to meet the legal requirements but also to ensure consistency in quality of products and effectiveness of the management system. Our training courses were developed to allow you to gain the knowledge and skills to maintain and continuously improve your processes.

ISO 13485:2016 Requirements

Course Overview
Gain better insight into the use of ISO 13485 as the basis for a Quality Management System (QMS) implemented by medical device manufacturers.

You'll discover
- Explain the use of ISO 13485:2016 as the basis for a QMS for medical device manufacturers
- Identify the relationship between ISO 13485:2016 and European Medical Device Directives

How this will help you
- Understand how you can better meet regulatory requirements leading to increased patient safety Find ways to increase efficiency and cost savings through quality management
- Monitor supply chains to achieve continuous improvement

Who this course is for
- Senior management, quality managers, regulatory affairs managers, internal and external auditors, consultants and anyone involved with the implementation of the standard

Exam: No   Duration: One day

ISO 13485:2016 Implementation

Course Overview
Develop your knowledge and skills in the process of implementing ISO 13485 within an organisation that provides medical devices or services to support medical devices.

You'll discover
- Understand how to implement a QMS as required by medical device directives
- Identify the steps for defining, planning, organising and scheduling necessary activities

How this will help you
- Plan the implementation of ISO 13485 within your organisation
- Identify how you can better meet regulatory requirements
- Find ways to increase efficiency and add value through quality management

Who this course is for
- Anyone involved in defining, planning, or implementing an ISO 13485 QMS, as well as management representatives and implementation team members

Exam: No   Duration: Two days

ISO 13485:2016 Internal Auditor

Course Overview
Get guidance and practical experience in planning, executing, reporting and audit follow-up of an internal audit when monitoring the effectiveness and conformity of an ISO 13485 compliant QMS.

You'll discover
- Explain the structure and scope of ISO 13485:2016 and how it applies to the organisation seeking regulatory compliance
- Identify the key principles of auditing and auditor responsibilities
- Plan an internal audit

How this will help you
- Conduct an effective audit based on process identification, sampling and questioning
- Write factual audit reports and suggest corrective actions
- Determine if corrective action has been effectively implemented
- Maintain compliance with ISO 13485

Who this course is for
- Medical device quality professionals with knowledge of quality management systems and ISO 13485, as well as individuals interested in conducting first-party or second-party audits, management representatives, internal auditors and consultants

Exam: No   Duration: Two days

IRCA certified ISO 13485:2016 Lead Auditor (PR350)

Course Overview
Gain the confidence to effectively audit a QMS in accordance with ISO 13485. Consolidate your expertise with the latest developments and contribute to the continuous improvement of your quality system, leading to greater patient safety.

You'll discover
- Describe the purpose of a quality management system standard, management system audits and third-party certification

How this will help you
- Plan, conduct, report and follow up an audit of a quality management system to establish conformity (or otherwise) with ISO 13485 and in accordance with ISO 19011 (and ISO 17021 where appropriate)

Who this course is for
- Medical Device professionals interested in conducting first-party, second-party, and/or third-party audits
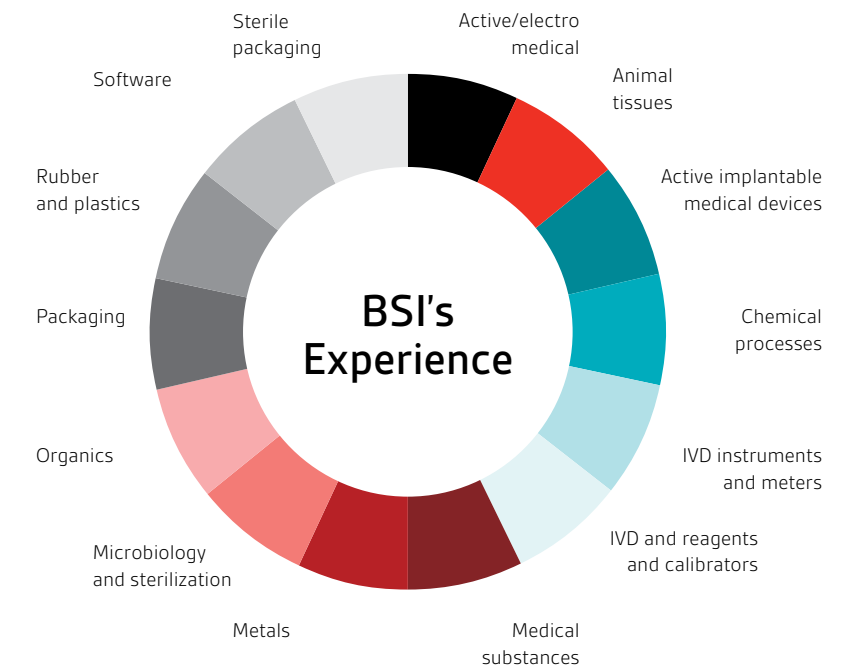- Management Representatives Quality Directors Consultants

Exam: Yes (Closed book)   Duration: Five days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 13485:2016 Requirements	1				12					20			
ISO 13485:2016 Implementation	2				13-14					21-22			
ISO 13485:2016 Internal Auditor	2				15-16					23-24			
IRCA Certified ISO 13485:2016 Lead Auditor (PR350)	5					17-21					11-15		

Why choose BSI for ISO 13485 certification?

We provide a full range of services ranging from assessment and certification to training. Our training courses allow you to develop a thorough understanding of the complexities of complying with the standard, as well as the laws and regulations the standard helps to address.

BSI's Experience

- Sterile packaging
- Active/electro medical
- Software
- Animal tissues
- Rubber and plastics
- Active implantable medical devices
- Packaging
- Chemical processes
- Organics
- IVD instruments and meters
- Microbiology and sterilization
- IVD and reagents and calibrators
- Metals
- Medical substances

ISO 9001
ISO 45001
ISO/IEC 27001
ISO 22301
ISO 14001
ISO/IEC 17025
ISO 31000
ISO 22000
ISO 50001
IMS
ISO 13485
BIM
ISO/IEC 20000-1
ISO 41001
ISO 37001
ISO 55001
Six Sigma
ISO 39001
Cyber Security
NCEMA 7000
BS 13500
TS 16555

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Building Information Modelling

Building Information Modelling (BIM) is a collaborative way of working that is underpinned by digital technologies, which allow for more efficient methods of designing, delivering and maintaining physical built assets throughout their entire lifecycle. Our training courses will help you to understand the opportunities that collaboration brings within a virtual digital environment.

Building Information Modelling Fundamentals

1 2 3

Course Overview
Build your understanding of the basic requirements and principles of BIM. You will be able to explain the concepts of BIM and to implement them. You will also get an introduction to the more detailed BSI courses which focus on specific aspects of ISO 19650.

You'll discover
- Understand how BIM according to ISO 19650 helps asset owners manage asset information more effectively and helps project sponsors and project managers deliver better projects (commercially and technically)

How this will help you
- Demonstrate the ability to use the standards that support BIM Implementation Respond to client requirements in BIM implementation, and what technical tools exist to support this, including COBie and IFC

Who this course is for
- Anyone adopting BIM implementation into their organisation or their own work practices, or helping their clients or supply chains to adopt it, including construction and asset management professionals.

Exam: No

Duration: One day

Building Information Modelling Strategic Understanding

1 2 3

Course Overview
Build your understanding of the impact of digitisation, lean and collaborative approaches on the delivery and use of built assets.

You'll discover
- Explain the opportunities and benefits of digitisation and lean
- Recognise how to set purposes for BIM and prioritise its implementation

How this will help you
- Identify any risks and threats associated with BIM
- Relate BIM to other industry change agendas
- Use process improvement to deliver better products and outcomes.
- Explain the business cases for BIM

Who this course is for
- Chief officers, directors and senior partners with project and portfolio responsibilities.

Exam: No

Duration: Half day

Building Information Modelling (BIM) Strategic Implementation

1 **2** 3

Course Overview
Gain the right skills to implement the benefits of digitisation, lean and collaborative approaches in the delivery and use of built assets. You will also be given an introduction to ISO 19650.

You'll discover
- Explain the key principles and benefits gained from structured collaboration
- Recognise customer drivers for BIM and plan standardised supply-side responses

How this will help you
- Introduce collaborative working practices to your project and asset teams
- Establish an asset-focused approach to briefing, information requirements and the evaluation of outcomes
- Outline a BIM implementation plan

Who this course is for
- Senior managers tasked with introducing BIM processes to project delivery and asset management.

Exam: No

Duration: One day

BIM Masterclass

NEW

1 2 **3**

Course Overview
Build a deep understanding of the new ISO 19650 and PAS 1192 standards. Learn to explain how information requirements and delivery plans are developed, and outline the different roles involved in BIM Level 2 projects.

Exam: No

Duration: Five days

Day 1: BIM ISO 19650 Part 2: Project Delivery

Course Overview
Explore information management processes that are needed for a design and construction project to be delivered using BIM according to ISO 19650 Part 2: Project Delivery Phase.

You'll discover
- Understand how to formulate Project Information Requirements (PIRs), Information Standards, and the appointment-specific Exchange Information Requirements (EIRs)
- Learn how to assess BIM capability, develop BIM Execution Plans and information delivery plans

How this will help you
- Define how key information management documents are developed. Identify how designers and contractors are expected to show their BIM capability to their prospective clients. Start applying ISO 19650-2 to your projects.

Who this course is for
- Project clients, designers (architects, structural/civil engineers, services engineers, etc.), main contractors and sub-contractors, manufacturers of complex products/components, and asset/facility managers.

Day 2: BIM PAS 1192 Part 3: Asset Management

Course Overview
Obtain a detailed understanding of the PAS 1192-3 standard. You will be able to explain how information requirements are developed for different lifecycle events, and the different roles involved in BIM Level 2 asset information management.

You'll discover
- Understand what the PAS 1192-3 standard says and what it means
- Understand how the asset lifecycle triggers the need for information
- Understand the role of the Asset Information Model and the need to maintain it

How this will help you
- Recognise how key BIM Level 2 asset information management documents are developed
- Formulate organisational and asset information requirements

Who this course is for
- Asset managers and facility managers working on behalf of an asset owner or operator, and asset contractors or in-house teams delivering maintenance, repairs, minor refurbishment works and condition surveys.

Day 3: BIM BS 1192 Part 4: Handover Information Exchange

Course Overview
If you're tasked with preparing and receiving COBie deliverables, you will gain an understanding of the benefits and criteria and the encapsulation of these ideas in standards and best practice to enable you to develop a detailed implementation plan.

You'll discover
- Appreciate the specification of an EIR or digital Plan of Work. Request and respond to requests for COBie. Check the COBie deliverable

How this will help you
- Have a deep understanding of the role of COBie
- How COBie represents buildings and infrastructure assets
- How the use of COBie can be specified for specific purposes
- The processes and purposes underlying COBie

Who this course is for
- Design and construction managers charged with delivering COBie, typically within a BIM Level 2 project.

ISO 9001

ISO 45001

ISO/IEC 27001

ISO 22301

ISO 14001

ISO/IEC 17025

ISO 31000

ISO 22000

ISO 50001

IMS

ISO 13485

BIM

ISO/IEC 20000-1

ISO 41001

ISO 37001

ISO 55001

Six Sigma

ISO 39001

Cyber Security

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Day 4: BIM PAS 1192 Part 5: BIM and Security

Course Overview
Engage with the security implications arising from BIM Levels 1 and 2. We will guide you through the contents of PAS 1192-5 and how security impacts their roles.

You'll discover
- Explain the types of security threat to and from built assets and their information
- Define the role of security manager
- Explain the documentation and execution of policies required for security-mindedness

How this will help you
- Recognise threats and sensitive assets
- Apply risk assessment principles to security issues
- Implement security management through information requirements and plans
- Plan the implementation of your security-minded approach to BIM

Who this course is for
- Clients, asset owners, designers, construction, commissioning and FM managers who may need to implement security policies, in relation to the built environment.

Day 5: BIM PAS 1192 Part 6: Health and Safety

Course Overview
Obtain the benefits of structured health and safety information and its digital information exchange amongst design/supply chain and the client/operator.

You'll discover
- The roles of the key participants in health and safety information
- The relationship between PAS 1192 part 6 and other documents
- The structure of the PAS

How this will help you
- Integrate health and safety and BIM
- Manage collaborative sharing of health and safety information
- Manage health and safety information in document, BIM and COBie format

Who this course is for
- Clients, designers, construction, commissioning and facility managers charged with delivering health and safety, within a collaborative or BIM level 2 project.

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Building Information Modelling Fundamentals	1			4				1				4	
Building Information Modelling Strategic Understanding	0.5			3			30					3	
Building Information Modelling Strategic Implementation	1			5				2				5	
BIM Masterclass	5			8-12				5-9				8-12	
BIM ISO 19650 Part 2: Project Delivery	1												
BIM PAS 1192 Part 3: Asset Management	1												
BIM BS 1192 Part 4: Handover Information Exchange	1												
BIM PAS 1192 Part 5: BIM and Security	1												
BIM PAS 1192 Part 6: Health and Safety	1												

BUILDING INFORMATION MODELLING
"The course was presented very well. It was more advanced than I expected but I kept up and am very pleased with the amount I learned. The tutor answered my questions and I'm now implementing at work what I learned."
BIM COURSE PARTICIPANT

ISO/IEC 20000-1:2018
Service Management

ISO/IEC 20000-1 helps organisations to better respond to increasing service demands and a changing service delivery environment. It ensures that service management is integrated and aligned with the business strategies of your organisation. Our training courses are designed to provide you with the knowledge and skills to optimise the performance of your service management system and make it more effective.

ISO/IEC 20000-1:2018 Requirements   `1` `2` `3`

Course Overview
Learn about the ISO/IEC 20000-1 requirements and how to interpret and apply the key concepts and principles of the standard to existing processes within your organisation.

You'll discover
- Understand the key concepts and requirements of ISO/IEC 20000-1
- Understand the ISO/IEC 20000-1 certification process and how it can help demonstrate your commitment to service management

How this will help you
- Identify opportunities to maximise the productivity of an organisation's services through the operation of an SMS
- Identify the common areas in ISO/IEC 20000-1 that support you to integrate your SMS with other management systems such as ISO 9001 and ISO/IEC 27001

Who this course is for
- Anyone involved in defining, planning, auditing, implementing or managing a Service Management System (SMS) based on ISO/IEC 20000-1.

Exam: No   Duration: One day

ISO/IEC 20000-1:2018 Implementation   `1` `2` `3`

Course Overview
Get guidance for implementing a Service Management System (SMS) based on ISO/IEC 20000-1. You will learn to define, plan, implement and manage an SMS.

You'll discover
- Explain the requirements of ISO/IEC 20000-1 in the context of implementation
- Gain the expertise to implement an effective SMS in your organisation
- Be able to identify improvements to the performance of the SMS and its services

How this will help you
- Develop an implementation plan
- Plan the resource requirements for implementing an SMS
- Prepare for third party certification and support your organisation to achieve certification of the SMS to ISO/IEC 20000-1

Who this course is for
- Anyone involved in defining, planning, implementing or managing a service management system based on ISO/IEC 20000-1.

Exam: No   Duration: Two days

ISO 9001
ISO 45001
ISO/IEC 27001
ISO 22301
ISO 14001
ISO/IEC 17025
ISO 31000
ISO 22000
ISO 50001
IMS
ISO 13485
BIM
ISO/IEC 20000-1
ISO 41001
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ISO/IEC 20000-1:2018 Internal Auditor

`1` `2` `3`

Course Overview
Gain the skills in planning, executing, reporting and audit follow-up of an internal audit in accordance with ISO 19011, when monitoring the effectiveness and conformity of a Service Management System (SMS) based on ISO/IEC 20000-1.

You'll discover
- Develop internal auditing expertise to add value to the internal auditing process
- Support the delivery of high-quality services in your organisation through the operation of an effective SMS that conforms to ISO/IEC 20000-1

How this will help you
- Initiate and conduct audits of a Service Management System
- Prepare for second and third-party audits associated with the organisation's SMS
- Integrate SMS audits with those for other management systems

Who this course is for
- The course is aimed at anyone involved in auditing, maintaining or supervising an SMS based on ISO/IEC 20000-1.

Exam: No

Duration: Two days

ISO/IEC 20000-1:2018 Lead Implementer

NEW

`1` `2` `3`

Course Overview
Gain in-depth knowledge of ISO 20000-1 requirements and methods for its implementation, and the skills to effectively lead, manage and delegate activities to ensure the effective implementation of ISO 20000-1 within your organisation.

You'll discover
- Define the key requirements, concepts and structure of ISO/IEC 20000-1 from an implementation perspective
- Recognise a typical framework for implementing ISO/IEC 20000-1
- Recognise the route to certification

How this will help you
- Know each clause required for the development of an effective implementation action plan Develop the management skills to be able to effectively lead the implementation of an effective ISO 20000-1 management system within your organisation

Who this course is for
- Those who are responsible for the management and implementation of an ISO 20000-1 management system.

Exam: Yes (Open book)

Duration: Five days

CQI and IRCA certified ISO/IEC 20000-1:2018 Lead Auditor (PR367)

CQI | IRCA

`1` `2` `3`

Course Overview
Gain the knowledge and skills to undertake and lead a successful Service Management System (SMS) audit. Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up in accordance with ISO 19011.

You'll discover
- Interpret ISO/IEC 20000-1 requirements for audit application
- Understand the application of service-based thinking, leadership and process management Explain the purpose of an SMS, of SMS standards, of an SMS audit, of third-party certification, and the business benefits of improved service performance

How this will help you
- Identify the aims and benefits of an ISO/IEC 20000-1 audit
- Access the latest auditor techniques and identify appropriate use
- Plan, conduct, report and follow up an audit of an SMS to establish conformity (or otherwise) with ISO/IEC 20000-1

Who this course is for
- Anyone who needs to audit an organisation's service management system.

Exam: Yes (Closed book)

Duration: Five days

DUBAI												
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO/IEC 20000-1:2018 Requirements	1		2			3				6			
ISO/IEC 20000-1:2018 Implementation	2		3-4			4-5				7-8			
ISO/IEC 20000-1:2018 Internal Auditor	2		5-6			6-7				9-10			
ISO/IEC 20000-1:2018 Lead Implementer	5			22-26			7-11				11-15		
CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor (PR367)	5				19-23			5-9				15-19	

ISO 41001:2018
Facility Management

ISO 41001 provides a framework for facilitating effective and efficient FM structures and resourcing. It's about recognising the scope of responsibilities and creating a management structure and resource appropriate to the needs of the organisation. Our training courses to the New International Facilities Management Standard (FMS) will provide you with ISO 41001 knowledge necessary for a great way to start the implementation and certification process.

ISO 41001:2018 Requirements

`1` `2` `3`

Course Overview
Obtain a detailed knowledge of the key terms, definitions and requirements of ISO 41001. You will find out how the standard can help your organisation to better assess and measure facility management.

You'll discover
- Understand the scope, applicability and benefits of the standard
- Explain the operational framework specified in the standard and the link to the HLS

How this will help you
- Improve workforce productivity, safety and health and wellbeing
- Increase efficiency and effectiveness, thus improving cost benefits to organisations

Who this course is for
- Anyone involved in the planning, implementing, maintaining, supervising or auditing of an ISO 41001:2018 Facility Management System.

Exam: No

Duration: One day

ISO 41001:2018 Implementation

`1` `2` `3`

Course Overview
Learn to recognise and create a typical framework for implementing a Facility Management System based on the requirements of the ISO 41001 standard.

You'll discover
- Identify the benefits specific to an organisation in relation to implementing an effective FMS Recognize a typical framework for implementing ISO 41001 following the PDCA cycle

How this will help you
- Conduct a baseline review of an organisation's current position regarding ISO 41001
- Implement key requirements and concepts of ISO 41001

Who this course is for
- Those involved in the planning, implementing, maintenance and ensuring the effectiveness of their Facility Management System Auditors of the ISO 41001 standard

Exam: No

Duration: Two days

ISO 41001:2018 Internal Auditor

`1` `2` `3`

Course Overview
Get guidance and practical experience in planning, executing, reporting and audit follow-up of an internal audit, when monitoring the effectiveness and conformity of your Facility Management System with the ISO 41001 standard.

You'll discover
- Explain the guidelines of management system auditing according to ISO 19011
- Determine the application of ISO 19011 guidelines to auditing ISO 41001

How this will help you
- Prepare, conduct and follow-up on ISO 41001 audit activities
- Gain the skills to assess an organisation's capability to manage its FMS
- Write factual audit reports and suggest corrective actions

Who this course is for
- Anyone involved in the auditing, maintaining or supervising of an ISO 41001 FMS.
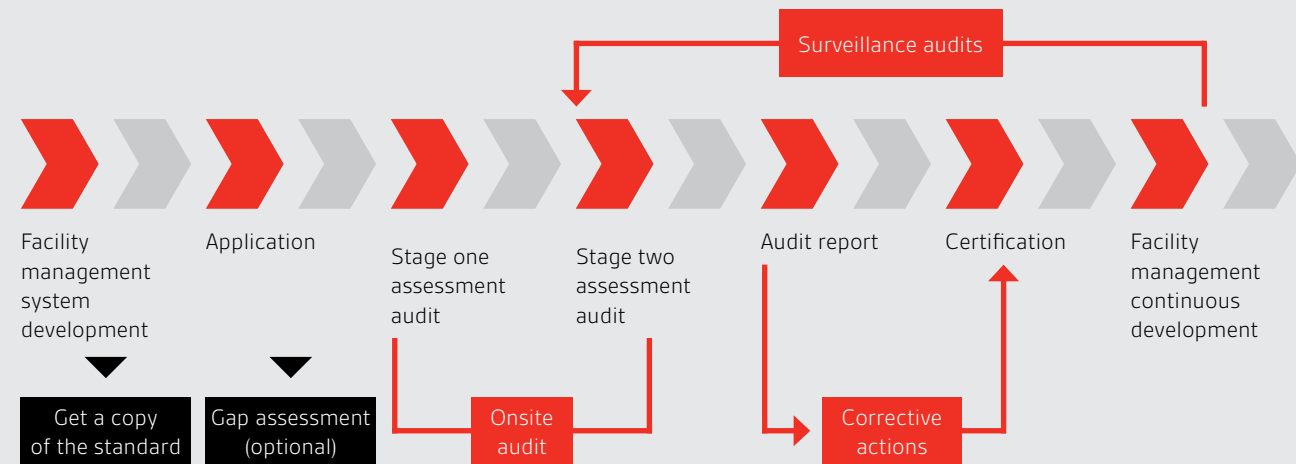
Exam: No

Duration: Two days

DUBAI													
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 41001:2018 Requirements	1			8				12				8	
ISO 41001:2018 Implementation	2			9-10				13-14				9-10	
ISO 41001:2018 Internal Auditor	2			11-12				15-16				11-12	

Minimise costs, gain a competitive edge and drive value across global facilities with ISO 41001

Whether you're new to facility management, or looking to enhance an existing system, certification to ISO 41001 can give you the competitive edge. It demonstrates you have a robust facility management system that aligns with business strategies and is continually reviewed and improved. No matter where you are in your journey, our team are on hand to support.

ISO 41001 certification journey

Surveillance audits

Facility management system development

Application

Stage one assessment audit

Stage two assessment audit

Audit report

Certification

Facility management continuous development

Get a copy of the standard

Gap assessment (optional)

Onsite audit

Corrective actions

ISO 9001

ISO 45001

ISO/IEC 27001

ISO 22301

ISO 14001

ISO/IEC 17025

ISO 31000

ISO 22000

ISO 50001

IMS

ISO 13485

BIM

ISO/IEC 20000-1

ISO 41001

ISO 37001

ISO 55001

Six Sigma

ISO 39001

Cyber Security

NCEMA 7000

BS 13500

TS 16555

ISO 37001:2016
Anti-Bribery

An Anti-bribery Management System, based on ISO 37001, will provide your organisation with a framework for prohibiting, preventing, detecting, reporting and dealing with any bribery that does occur. Our training courses follow a structure to help you familiarise yourself with the standard, learn how to implement an ABMS into an organisation, and how to audit it.

ISO 37001:2016 Requirements

`1` `2` `3`

Course Overview
Gain an understanding of effective anti-bribery management by using a systematic framework to identify bribery risk and implement controls to manage it.

You'll discover
- Become familiar with the key requirements of ISO 37001
- Recognise how ISO 37001 can help reduce or eliminate bribery
- Know the steps required to plan an Anti-bribery Management System

How this will help you
- Interpret the requirements for 'adequate procedures' contained within ISO 37001
- Describe the Plan-Do-Check-Act management system approach and how it relates to ISO 37001

Who this course is for
- Those with responsibilities for ethical behaviour, corporate governance, risk and compliance, management systems, anti-bribery activities and measures, human resources, procurement and those managing/selecting business associates (especially if operating in high-risk bribery environments), and internal and external management systems auditors new to anti-bribery practices.

Exam: No

Duration: One day

ISO 37001:2016 Implementation

`1` `2` `3`

Course Overview
Build an understanding of how to implement ISO37001 within your organisation using a combination of practical exercises, toolkit and class discussions.

You'll discover
- Learn about the implementation of the new Anti-bribery Management System standard and how it can benefit your organisation
- Recognise key management system concepts relating to the implementation of ISO 37001

How this will help you
- Conduct a baseline review of your organisation's current position with regard to ISO 37001 Identify a typical framework for implementing ISO 37001 following the PDCA cycle and implement the key requirements

Who this course is for
- Those involved in development of the Anti-bribery Management System framework, its implementation and securing compliance with the ISO 37001 standard.

Exam: No

Duration: Two days

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ISO 37001:2016 Internal Auditor

1 2 3

Course Overview
Get a solid foundation in all aspects of the audit process. You'll get guidance and practical experience in planning, executing and reporting an internal audit when monitoring the effectiveness and conformity of the Anti-bribery Management System ISO 37001.

You'll discover
- Learn about the implementation of the new Anti-bribery Management System standard and how it can benefit your organisation
- Recognise key management system concepts relating to the implementation of ISO 37001

How this will help you
- Conduct a baseline review of your organisation's current position with regard to ISO 37001 Identify a typical framework for implementing ISO 37001 following the PDCA cycle and implement the key requirements

Who this course is for
- Those involved in development of the Anti-bribery Management System framework, its implementation and securing compliance with the ISO 37001 standard.

Exam: No

Duration: Two days

DUBAI													
Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 37001:2016 Requirements	1		9				7					15	
ISO 37001:2016 Implementing	2		10-11				8-9					16-17	
ISO 37001:2016 Internal Auditor	2		13-14				10-11					18-19	

The benefits of a certified ISO 37001 Anti-bribery Management System

ISO 37001 certification enables you to protect and preserve the integrity of your organization by:

✔ Opening your organization to external scrutiny of the effectiveness of your anti-bribery policies and processes

✔ Demonstrating compliance to relevant legislation such as the Bribery Act 2010

✔ Collaborating with stakeholders to monitor and manage risk throughout your organization and supply chain

✔ Ensuring that suppliers, sub-contractors and agents are committed to anti-bribery best practice

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ISO 55001:2014
Asset Management

ISO 55001 focuses on helping you develop a proactive lifecycle asset management system. This supports optimisation of assets and reduces the overall cost of ownership while helping you to meet the necessary performance and safety requirements. Our training courses help you to understand and audit an Asset Management System, enabling you to better manage financial, physical or organisational assets.

ISO 55001:2014 Fundamentals

1 2 3

Course Overview
Build your understanding of asset management, what it is and what it can do for an organisation. Explore the latest thinking, processes, methods and tools in joined-up management of any types of asset.

You'll discover
- Recognise and be able to apply asset management terminology, definitions and principles Become familiar with internationally recognised asset management methodologies and good practices

How this will help you
- A clear understanding of asset management terminology and its correct usage
- Recognition of the value obtainable from the integrated approach to the lifecycle and risk-based management of assets

Who this course is for
- Any person with an interest or responsibility for physical or other assets, decision making, planning, risk management, resourcing, operations, technical services, information support, budgeting, quality management or organisation development.

Exam: No

Duration: Two days

ISO 55001:2014 Requirements

1 2 3

Course Overview
Learn about the organisational implications of ISO 55001, the international standard for asset management, its main requirements and organizational benefits.

You'll discover
- What is Asset Management and why is it important to an organisation
- The benefits of a management system for asset management

How this will help you
- Identify opportunities to maximise the value realised from the organisation's assets through the effective application of a management system that meets the requirements of BS ISO 55001

Who this course is for
- Anyone with an interest or responsibility for physical or other assets, decision making, planning, risk management, resourcing, operations, technical services, information support, budgeting, quality management or organisational development

Exam: No

Duration: One day

Key Elements of Auditing ISO 55001:2014

1 **2** 3

Course Overview
This course provides key guidance and practical experience in planning, executing, and reporting management system audits of Asset Management.

You'll discover
- Explain the principles of auditing to ISO 55001:2014
- More efficient and effective auditing process against the requirements of ISO 55001

How this will help you
- Introduce and apply a four theme approach to assessing the elements of ISO 55001 and their integration
- Prepare and conduct asset management audits
- Recognise the role of maturity models for continual improvement in asset management

Who this course is for
- Anyone involved in the preparation and coordination of audit activities against the requirements of ISO 55001.

Exam: No

Duration: One day

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 55001:2014 Fundamentals	2		3-4				1-2					1-2	
ISO 55001:2014 Requirements	1		6				4					4	
Key Elements of Auditing ISO 55001:2014	1		5				3					3	

Six Sigma

Lean Six Sigma is a business approach to continual improvement, using statistical tools and techniques to reduce areas of waste from processes and minimise product variation. Lean Six Sigma can be applied to almost any industry from banking to logistics, through to healthcare and manufacturing. Our training courses were developed with a focus on minimising product variation, decreasing waste resources and improving your business processes.

Lean Six Sigma Yellow Belt: Structured Problem Solving

1 2 3

Course Overview
Explore a structured 8 step methodology and tools for organisational problem-solving. You will gain the confidence to apply these in your workplace.

You'll discover
- Demonstrate an understanding of the problem-solving process and how to lead problem-solving teams
- Relate effective problem-solving techniques to the management of quality and corrective action planning

How this will help you
- Confidently apply and lead the 8 step problem-solving process to enhance levels of quality and efficiency within your organisation
- Utilise the 7 basic tools in resolving organisation issues

Who this course is for
- Anyone who wants to apply an effective and structured problem-solving methodology and use some simple tools in order to help their teams accelerate problem understanding and resolution.

Exam: No

Duration: One day

Six Sigma

"Our recent experience of working closely with BSI to deliver bespoke, in-company training has been excellent. The commitment and enthusiasm shown by the BSI team to understand our business and then design the training package was commendable. The trainers were knowledgeable, friendly and they adapted their style according to the group."

VIKAS JOSHI
Continuous Improvement Manager
Coca-Cola Enterprises Ltd

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Lean Six Sigma Foundation Green Belt: Continual Improvement

Course Overview
Build your understanding of the Six Sigma (DMAIC) and Lean methodologies to drive continual improvement within your organisation.

You'll discover
- Demonstrate an understanding of the Lean and Six Sigma methodologies and how to lead continual improvement teams
- Select and utilise key Lean and Six Sigma tools

How this will help you
- Confidently apply the DMAIC process and some key Lean and Six Sigma tools to organisational issues
- Utilise continual improvement techniques to enhance levels of quality and efficiency within your organisation

Who this course is for
- Anyone who wants to apply effective and structured continual improvement techniques and methodologies in order to help their organisation make step-change improvements in quality and efficiency.

Exam: Yes   Duration: Three days

Lean Practitioner (ISO 18404)

Course Overview
Gain the confidence to apply Lean methodologies and some of the key tools that are used in Lean organisations.

You'll discover
- Correctly select and apply Lean continual improvement tools within your workplace in order to reduce wasteful activities, increase process velocity and create value-adding customer products and services

How this will help you
- Correctly quantify process performance and quickly implement improvements using
- Kaizen approach where needed Use total productive maintenance (TPM) methodologies, 5S, and SMED to reduce machine and system downtime and enhance process performance

Who this course is for
- Anyone who wants to apply effective and structured Lean continual improvement techniques and methodologies to help their organisation make step-change improvements in quality and efficiency.

Exam: Yes   Duration: Three days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Lean Six Sigma Yellow Belt: Structured Problem Solving	1				5					6			
Lean Six Sigma Foundation Green Belt: Continual Improvement	3				6-8					7-9			
Lean Practitioner (ISO 18404)	3					3-5					4-6		

Learn how business improvers use Lean Six Sigma in the real world

Watch now ▶

ISO 39001:2012
Road Traffic Safety

BS ISO 39001 sets out the minimum requirements for a Road Traffic Safety Management System. It was created to save lives and reduce serious injuries on the road and is being associated with the 'UN Decade of Action on Road Safety'. Our training courses are designed to help achieve this by helping you to understand the requirements of the standard, implementation of an appropriate RTS policy, objectives and action plans, taking into account legal and other requirements.

ISO 39001:2012 Requirements   1 2 3

Course Overview
Get an introduction to the key requirements and benefits of ISO 39001. You will also build an understanding of the standard's concepts for identifying and managing road safety risks.

You'll discover
- Become familiar with the requirements of ISO 39001
- Recognise how an RTSMS can help to reduce or eliminate road traffic accidents

How this will help you
- Identify the key concepts of ISO 39001 Road Traffic Safety Management Describe the Plan-Do-Check-Act management systems approach and how it relates to the ISO 39001 standard

Who this course is for
- Anyone with responsibility for road traffic safety management within the organisation.

Exam: No   Duration: One day

ISO 39001:2012 Implementation   1 2 3

Course Overview
Get guidance through the implementation of an effective RTSMS, using a combination of practical exercises, group activities and class discussions.

You'll discover
- Learn about the new road traffic safety standard and how it can benefit your organisation Interpret the requirements of ISO 39001 from an implementation perspective in the context of your organisation

How this will help you
- Identify a typical framework for implementing ISO 39001 following the PDCA cycle
- Conduct a basic review of your current system and implement the key elements of ISO 39001

Who this course is for
- Anyone responsible for the implementation of the ISO 39001 standard
- Those working for enforcement authorities and emergency services

Exam: No   Duration: Two days

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ISO 39001:2012 Internal Auditor

`1` `2` `3`

Course Overview
Develop the knowledge and skills required to undertake a thorough audit of your ISO 39001, and ensure that your organisation consistently evaluates its RTS performance.

You'll discover
- Explain the key auditing requirements ISO 39001 and develop auditing skills
- Plan an RTSMS audit

How this will help you
- Prepare independent audits and establish the effectiveness of the RTS in your organisation Demonstrate commitment to managing the risks associated with effective RTS to your customers and other interested parties

Who this course is for
- Anyone with responsibility for road safety management and enforcement authorities
- Internal and external management systems auditors who are new to ISO 39001 and auditing of ISO 39001

Exam: No

Duration: Two days

ISO 39001:2012 Lead Auditor

`1` `2` `3`

Course Overview
Gain the knowledge and right skills required to undertake an audit of an RTSMS as a lead auditor, emphasising independent auditing principles and practices.

You'll discover
- Interpret the requirements of ISO 39001 in the context of an audit
- Describe the purpose of an RTS management system, of RTS management systems standards, of management system audit and third-party certification

How this will help you
- Establish the effectiveness of the RTSMS in your organisation
- Plan, conduct, report and follow up an audit of an RTS management systems to establish conformance with ISO 39001 and in accordance with ISO 19011

Who this course is for
- Those with responsibility for road safety management and enforcement authorities
- Internal and external management systems auditors and lead auditors who are new to RTSM and leading RTSMS audits

Exam: Yes (Closed book)

Duration: Five days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ISO 39001:2012 Requirements	1		16				14			13			
ISO 39001:2012 Implementation	2		17-18				15-16			14-15			
ISO 39001:2012 Internal Auditor	2		19-20				17-18			16-17			
ISO 39001:2012 Lead Auditor	5			29-Apr 2				12-16				8-12	

Who would benefit from BS ISO 39001?

TYPE OF ORGANIZATION	BENEFIT
Road Users	
• Any organization with a company car fleet Organizations with staff travelling by road • Haulage companies • Bus/coach operators	• Reduction in actual or potential accidents • Reduction in insurance claims • Reduction in sickness absence • Improved social responsibility credentials • Reduction in risk of legal action • Improved consumer confidence • Reduction in vehicle repair costs • Tendering advantage
Road Constructors/Maintainers	
• Local authority planning departments	• Reduction in actual or potential accidents Reduction in insurance claims Reduction in risk of legal action • Reduction in vehicle repair costs Improved social responsibility credentials
Organizations creating demand for the road	
• Public services, schools, hospitals • Car parks • Private amenities, supermarkets, sporting grounds, events and venues etc	• Improved social responsibility credentials • Planning advantage consumer confidence

Cyber Security & Information Resilience

Today, in this highly interconnected world, protecting information is increasingly important. Organisations need to ensure they secure personal records and commercially sensitive information from business risk and vulnerabilities. With our range of information security training courses, we can help you get the knowledge and skills you need to build resilience around your information security management.

Certified Information Privacy Professional/Manager (CIPP/CIPM)

Course Overview
Obtain the knowledge on data protection laws and industry-standard best practices that organisations need to comply with to manage privacy.

You'll discover
- Understand data protection concepts and principles, application of the law, legitimate processing criteria, information provision obligations, data subject rights, confidentiality and security, notification requirements, supervision and enforcement, and international data transfers

How this will help you
- Get the confidence to apply the essential privacy concepts, principals and legal requirements for handling and transferring data
- Help your organisation to maintain resilience with personal data management and data flow between different countries

Who this course is for
- Anyone whose work is related to the processing of personal data, particularly those in the public sector and from EU institutions, agencies and bodies.

Exam: No

Duration: Two days

Certified Information Security Manager (CISM)

Course Overview
This training provides an extensive review of information security concepts and industry best practices, covering five key areas: Information Security Governance, Risk Management, Information Security Programme Management, Information Security Management, and Response Management.

You'll discover
- Learn how to establish and maintain the necessary frameworks that will ensure information security strategies are aligned with business objectives, and consistent with applicable laws and regulations

How this will help you
- Confidently identify and manage information security risks to achieve business objectives
- Gain the necessary knowledge and skills for the ISACA CISM exam

Who this course is for
- All professionals who have 3-5 years of recent full-time professional work experience in information security management.

Exam: No

Duration: Four days

Sidebar navigation
- ISO 9001
- ISO 45001
- ISO/IEC 27001
- ISO 22301
- ISO 14001
- ISO/IEC 17025
- ISO 31000
- ISO 22000
- ISO 50001
- IMS
- ISO 13485
- BIM
- ISO/IEC 20000-1
- ISO 41001
- ISO 37001
- ISO 55001
- Six Sigma
- ISO 39001
- Cyber Security
- NCEMA 7000
- BS 13500
- TS 16555

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Certified Information Systems Auditor (CISA)

Course Overview
This training provides an extensive review of information security concepts and industry best practices, covering these five key areas: The Process of Auditing Information Systems; Governance and Management of IT; Information Systems Acquisition, Development and Implementation; Information Systems Operations, Maintenance and Support; Protection of Information Assets.

You'll discover
- Increase your expertise in information systems audit, control and security, as defined by leading CISA certification
- Gain confidence that the necessary leadership, organisational structures and processes are in place to achieve objectives and support your business strategy

How this will help you
- You'll be able to deliver audit activities that align to recognised IT standards, assisting your organisation with protecting and controlling its information systems
- You will gain the necessary knowledge and skills to go forward and sit the CISA exam

Who this course is for
- This training course is intended for professionals who have 3-5 years of recent full-time professional work experience in information security management and auditing

Exam: No

Duration: Four days

Certified Information Systems Security Professional (CISSP)

Course Overview
This training provides an extensive review of information security concepts and industry best practices, covering the 8 domains of the CISSP Common Body of Knowledge (CBK): Security and Risk Management, Asset Security, Security Engineering, Communications and Network Security, Identity and Access Management, Security Assessment and Testing, Security Operations, and Software Development Security.

You'll discover
- Increase your expertise as a leading information security systems professional, as defined by globally recognised CISSP certification

How this will help you
- Manage a best-practice information security system, aligned to globally accepted standards, that ensures your organisation's information assets are protected
- Be confident with emerging threats, technologies, regulations, standards, and industry best practices, and how to stay informed

Who this course is for
- This training course is intended for professionals who have at least 5 years of recent full-time professional work experience in 2 or more of the 8 domains of the CISSP common body of knowledge (CBK)

Exam: No

Duration: Five days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Certified Information Privacy Professional / Manager (CIPP/CIPM)	2			6-9							5-8		
Certified Information Security Manager (CISM®)	4		24-27						3-6				
Certified Information Systems Auditor (CISA®)	4				1-4							2-5	
Certified Information Systems Security Professional (CISSP)	5			9-12						27-30			

AE/SCNS/NCEMA
7000:2015 NCEMA

NCEMA Business Continuity Management Standard provides a systematic approach to secure business continuity during and after disruptive incidents. The NCEMA training courses will guide you through a set of mechanisms and activities tailored to the UAE environment, helping you to secure the flow of your organisation's functions and services until full recovery from an emergency, crisis or disaster is achieved.

BCM Awareness Workshop under the UAE BCM Standard AE/SCNS/NCEMA 7000:2015   **1** 2 3

Course Overview
Build your understanding of the UAE Business Continuity Standard and its key concepts to safeguard your interests and the interests of your organisation, as well as the community at large.

You'll discover
- Understand the NCEMA BCM Standard (AE/SCNS/NCEMA 7000:2015) and other relevant BCM regulations and guidelines
- Discover how BCM supports the needs of interested parties of the organisation, including directors, top management, regulators and the general public

How this will help you
- Comprehend the BCM roadmap, methods and techniques to be used for effective BCM implementation
- Communicate the benefits and importance of a BCM and apply the requirements of NCEMA 7000 to your business

Who this course is for
- Those new to the BCM concept, senior management, BCM team members, auditors, HR, IT, Health and Safety, Security, and also Crisis Management/ Emergency Response team members Project managers and others who need to manage BCM implementation projects.

Exam: No

Duration: One day

BCM Introduction under the UAE BCM Standard AE/SCNS/NCEMA 7000:2015   **1** 2 3

Course Overview
Gain a clear understanding of AE/SCNS/NCEMA 7000:2015 and the different stages of an NCEMA BCM action model. Develop the skills and expertise required to implement an effective BCM programme.

You'll discover
- Advanced understanding of the NCEMA BCM Standard (AE/SCNS/ NCEMA 7000:2015), why it is beneficial for organisations, its employees and individuals, and other relevant BC

How this will help you
- Highlight the NCEMA BCM action model and key BCM concepts
- Discover how BCM supports the needs of interested parties of the organisation, including directors, top management, regulators and the general public

Who this course is for
- Those new to the BCM concept, senior management, BCM team members, auditors, HR, IT, health and safety, security, and also crisis management/emergency response team members Project Managers and others who need to manage BCM implementation projects.

Exam: No

Duration: Two days

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BCM Exercising Training under the UAE BCM Standard AE/SCNS/NCEMA 7000:2015

`1` **2** `3`

Course Overview
Obtain a thorough training in testing and exercising the Business Continuity Plans. It covers the good practices of testing and exercising based on NCEMA 7000:2015 and ISO 22398:2013.

You'll discover
- Gain the capability of developing, executing, reviewing and improving the Exercise Program and Exercise Projects
- Comprehend the steps, roles and responsibilities to test and exercise the BC Plans

How this will help you
- Provide detailed knowledge of the testing and exercising process, including the role and responsibility of various interested parties covering the following:
- Introduction to tests and exercises
- Planning and creating an exercise program
- Continual Improvement

Who this course is for
- Senior management, BCM team members, auditors, HR, IT, health and safety, security, and also crisis management/emergency response team members
- Project Managers and others who need to manage BCM implementation projects

Exam: No

Duration: Two days

BCM Lead Implementer under the UAE BCM Standard AE/SCNS/NCEMA 7000:2015

`1` **2** `3`

Course Overview
Develop the skill set required for the effective implementation of Business Continuity Management. The course covers the need for an organisation to deliver its prioritised activities during an emergency or disruptive event, and the steps involved for recovery.

You'll discover
- Understand the responsibilities of the leadership team to put in place an effective and efficient BCM Program Comprehend the BCM roadmap, methods and techniques to be used for effective BCM implementation

How this will help you
- Highlight the key stages of the NCEMA BCM Action Model and the NCEMA BCM action model and key BCM concepts Engage employees and communicate the importance of your BCMS

Who this course is for
- Senior management, BCM team members, HR, IT, health and safety, security, and also crisis management/emergency response team members
- Project Managers and others who need to manage BCM implementation projects.

Exam: Yes

Duration: Five days

BCM Lead Auditor under the UAE BCM Standard AE/SCNS/NCEMA 7000:2015

`1` `2` **3**

Course Overview
This training course is designed to provide thorough training in auditing Business Continuity Management. It covers the auditing principles in general (based on ISO 19011) and is based around NCEMA 7000.

You'll discover
- Have detailed knowledge of the auditing process including the role and responsibility of auditors and lead auditors in line with ISO 19011 broadly covering the following audit planning, document review, interviews, evidence analysis, writing of factual audit reports and correction actions, closing and follow-up.

How this will help you
- Deep understanding of the requirements of NCEMA 7000 in the context of the audit
- Gain the skills audit a BCM Program as per the NCEMA 7000 requirements
- Comprehend the steps, roles and responsibility to audit a BCM Program

Who this course is for
- Senior management, BCM team members, auditors, HR, IT, health and safety and also crisis management/emergency response team members
- Project Managers and others who need to manage BCM in their organisation.

Exam: Yes

Duration: Five days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
BCM Awareness Workshop under the UAE BCM Standard AE/SCNS/NCEMA 7000: 2015	1			15			7			6			
BCM Introduction under the UAE BCM Standard AE/SCNS/ NCEMA 7000: 2015	2			16-17			8-9			7-8			
BCM Exercising Training under the UAE BCM Standard AE/ SCNS/NCEMA 7000: 2015	2			18-19			10-11			9-10			
BCM Lead mplementer Training under the UAE BCM Standard AE / SCNS / NCEMA 7000: 2015	5				5-9			5-9			4-8		
BCM Lead Auditor Training under the UAE BCM Standard AE/SCNS/NCEMA 7000: 2015	5					3-7			23-27			1-5	

BS 13500:2013
Effective Governance

In today's fast-paced environment, customers are more demanding and competition more intense. Having an internationally recognised Effective Governance Management System (EGMS) allows you to enhance organisational performance, fulfilment of interested parties' requirements and gain a competitive edge. With our training course, you will gain a thorough understanding of BS 13500:2013 key terms and definitions. You'll learn to interpret and apply the key concepts and principles of the governance to the existing structure within your organisation.

BS 13500:2013 Requirements

1 `2` `3`

Course Overview
Obtain a detailed understanding of the key terms, definitions and requirements of BS 13500 and how the standard can help your organisation to better meet customer needs.

You'll discover
- Key requirements, terms and definitions of BS 13500
- Structure of BS 13500, its common framework for effective Governance Management System

How this will help you
- Manage governance and drive continual improvement
- Take steps to ensure that governance is at the heart of your organisation
- Attract and retain customers by meeting their current and future needs better

Who this course is for
- Anyone involved in the planning, implementing, maintaining, supervising or auditing of the BS 13500 standard.

Exam: No

Duration: One day

BS 13500:2013 Implementation

`1` **2** `3`

Course Overview
Develop the knowledge and skill required to implement a BS 13500 Effective Governance Management System.

You'll discover
- A typical framework for implementing BS 13500
- Considering key concepts and requirements of BS 13500:2013 from an implementation perspective
- Using a gap analysis to conduct a baseline review of your current system

How this will help you
- Develop a plan and determine the resources required for the implementation
- Apply good practice to the implementation using proven tools and techniques, enabling better response to governance requirements and organisational changes

Who this course is for
- Anyone involved in or responsible for the planning, implementing, maintaining or supervising of a BS 13500.

Exam: No

Duration: Two days

Sidebar navigation:
- ISO 9001
- ISO 45001
- ISO/IEC 27001
- ISO 22301
- ISO 14001
- ISO/IEC 17025
- ISO 31000
- ISO 22000
- ISO 50001
- IMS
- ISO 13485
- BIM
- ISO/IEC 20000-1
- ISO 41001
- ISO 37001
- ISO 55001
- Six Sigma
- ISO 39001
- Cyber Security
- NCEMA 7000
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- TS 16555

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BS 13500:2013 Internal Auditor

1 **2** 3

Course Overview
Learn how to audit the processes of a BS 13500 Effective Governance Management System.

You'll discover
- Identify and apply the benefits and requirements of a BS 13500 audit
- Initiate, prepare and conduct audit activities

How this will help you
- Prepare, conduct and follow-up on BS 13500 audit activities
- Gain the skills to assess an organisation's capability to manage its EGMS
- Write factual audit reports and suggest corrective actions

Who this course is for
- Anyone involved in the auditing, maintaining or supervising of a BS 13500.

Exam: No

Duration: Two days

BS 13500:2013 Lead Auditor

1 2 **3**

Course Overview
Develop the knowledge and skill required to conduct a full audit of an organisation's Effective Governance Management System to BS 13500.

You'll discover
- Identify the aims and benefits of BS 13500 audit Grasp the application of risk, leadership and process management
- Access the latest auditor techniques and identify appropriate use

How this will help you
- Interpret BS 13500 requirements for audit application plan, conduct and follow-up auditing activities that add real value
- Build stakeholder confidence by managing processes in line with the latest requirements

Who this course is for
- Anyone with the need to audit an organisation's BS 13500.

Exam: Yes (Open book)

Duration: Five days

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
BS 13500:2013 Requirements	1		9				2				26		
BS 13500:2013 Implementation	2		10-11				3-4				27-28		
BS 13500:2013 Internal Auditor	2			4-5				1-2				22-26	
BS 13500:2013 Lead Auditor	5				5-9				30-Sep 3				13-17

CQI and IRCA Certified ISO 14001:2015 Lead Auditor (PR315)

"
"The course is condensed, but well planned and executed by the tutor. His teaching style gives the confidence to practice the studying material and implement it outside the classroom. I would highly recommend this course to my colleagues."

NOOR AHMED AL-HAMDAN
Environmental Technical Analyst
Oman Environmental Services Holding Co.

TS 16555:2013
Innovation Management System

Innovation Management System is a new theme that enables organisations to grow, be more creative and profitable. It is more than producing the next big idea; it involves the way new ideas are implemented and how you shape the culture to sustain the creation of those ideas. Our training courses aim to provide you with the right knowledge to implement such a management system, allowing your organisation to become more innovative and to achieve more success with your product, service, process, organisational design, and business model innovations.

TS 16555:2013 Implementation

1 **2** 3

Course Overview
Build the right skill set to design, plan, implement and maintain a framework for systematic innovation management practices, based on Innovation Management System standards.

You'll discover
- Identify the benefits and objectives in relation to implementing an Innovation Management framework
- Interpret key concepts and requirements of TS16555 from an implementation perspective

How this will help you
- Implement key concepts and requirements of an Innovation Management System
- Create a typical implementation framework for an effective TS 16555

Who this course is for
- All those tasked with the implementation of innovation, excellence managers, HR managers, and talent management.

Exam: No

Duration: Two days

TS 16555:2013 Monitoring and Measurement

1 **2** 3

Course Overview
Learn the road-map to the effectiveness of your innovation management systems, assisting you in implementing a framework that helps your business consistently deliver and drive improvement in your products and services.

You'll discover
- Identifying effective performance management (monitor, measure, analyse and evaluate) Planning, executing implementing and ensuring proper assessment of key processes and requirements

How this will help you
- Identify key elements of the IMS to be monitored and measured
- Apply good practice to the implementation using proven tools and techniques enabling better response to innovative ideas and innovation culture

Who this course is for
- All those involved the general innovation management, responsible for specific innovation projects or whose performance is a deciding factor of the effectiveness of the innovation management systems.

Exam: No

Duration: One day

DUBAI

Course Name	Days	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
TS 16555:2013 Innovation Implementation	2				5-6			26-27			25-26		
TS 16555:2013 Innovation Monitoring and Measurement	1				7			28			27		

ISO 9001

ISO 45001

ISO/IEC 27001

ISO 22301

ISO 14001

ISO/IEC 17025

ISO 31000

ISO 22000

ISO 50001

IMS

ISO 13485

BIM

ISO/IEC 20000-1

ISO 41001

ISO 37001

ISO 55001

Six Sigma

ISO 39001

Cyber Security

NCEMA 7000

BS 13500

TS 16555

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Travel Arrangements:
Lodging and travel costs are not included in the course fee. The individual attending the course must make their own travel arrangements. A block of rooms will be held if possible at a special rate under "BSI Management Systems" but only up to one month prior to a course date. After that date, the hotel may charge a higher rate consistent with their prevailing rate schedule. It is therefore important to book hotel rooms immediately as rooms may sell out quickly.

Course Confirmation:
- A confirmation letter of your registration on the course will only be sent to you when payment/LPO has been received by BSI.
- All courses are conducted in English unless otherwise Specified.
- Hard copies of course study materials shall only be sent upon advance request prior to the course after receiving the payment in BSI bank account.
- On receipt of the signed booking form, an invoice will be sent to you for immediate payment by Cheque, Bank transfer, or issue of Signed and Sealed LPO from your company. Please specify mode of payment.

Cancellation/Transfer Policy:
You may transfer to another training course up to 25 working days before the original course date. If you do, BSI will not make a refund for a cancellation of the original course and reserves the right to charge you for any increased costs. In order for BSI to manage its course diaries, you may transfer each of your courses once only. All cancellation must be in writing. If you (or your candidate) do not attend a training course, or you wish to cancel within 25 working days prior to the start of such course, then the full payment for the course is payable. BSI reserves the right to charge any costs up to the date of cancellation. BSI will not refund course fees if you cancel distance learning, blended learning or elearning courses, no matter when cancellation is made. In the unlikely event and for unforeseen reasons, BSI has the right to change the training content, tutors, dates and training venue which will be informed to the delegates.