

# ISO 9001: 2015

## Understanding the Revision

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# Outline

- Background to ISO 9001
- What is changing in 2015?
- What is Annex SL?
- What will the changes mean for organizations?
- Revision and transition timelines
- Working through the transition



# What is ISO 9001?

- ISO 9000 was first published in 1987 and was based on the BS 5750 series of standards developed by BSI
- The standard has been through a number of revisions since it was first published to keep it up to date and relevant
- It is one of the most successful and long lasting management tools ever created
- Over 1.1 million organisations worldwide in 180 countries are now registered to ISO 9001  
(ISO Survey 2012)

# ISO 9001 Management Principles



# Benefits



What is the aim of ISO 9001?

Increase customer satisfaction through improved operational consistency and continual improvement.

# Why the need for change?

To recognise that organizations are often providing services and not physical products

Ensure that ISO 9001 continues to deliver “confidence in the organization’s ability to consistently provide products/services that meets customer requirements

To provide a solid foundation for quality management over the next 25 years.

There is a organizational requirement for a common format across all standards for ease of implementation and management

# What are the proposed changes?

The standard will be written in accordance with Annex SL

There is an increased requirement for senior management to take a greater involvement in the quality management system

The term 'product' has been replaced with 'goods or services'

The standard will still be based on PDCA with most of the previous requirements included but in different areas

'Purchasing' and 'outsourcing' have been replaced by 'external provisions of goods and services'



# ISO 9001: 2015 – Key Envisaged Changes

Clause 1	Scope	Key Changes
Clause 2	Normative references	-
Clause 3	Terms and definitions	-
Clause 4	Context of the organization	New requirement
Clause 5	Leadership	Enhanced requirements
Clause 6	Risks & opportunities Change management	Significant change Enhanced requirements
Clause 7	Resource management Knowledge management	Enhanced requirement New requirement
Clause 8	Contingency planning Outsourcing Design & development Post delivery activities	New requirement Enhanced requirement Simplified requirement Enhanced requirement
Clause 9	Performance indicators	New requirement
Clause 10	Continual improvement	More structured approach

# What is Annex SL?

Annex SL is the new high level structure that will provide a common framework across all management system

Annex SL has been designed to enhance the consistency and alignment of different management system standards

Framework will provide matching sub-clauses against the top-level structure

Common language applied across all management system standards

# What will the changes mean for organizations?

- No action is necessary or required by clients until the revision has been published and the final amendments are known
- Once the new version of ISO 9001 has been published, clients will need to transition to the new standard
- This will involve revising their processes and documentation in line with the new requirements
- Keep up to date with progress at [www.bsigroup.com](http://www.bsigroup.com)

# Revision and transition timeline

- 2013
  - May – Committee draft of the standard is released
  - November – Next meeting of the ISO committee to discuss comments
- 2014
  - April – Draft International Standard (DIS) expected to be published for ballot
- 2015
  - February – Final Draft International Standard (FDIS) expected to be published for ballot
  - **September – International Standard expected to be published**
- 2015 – 2018
  - Transition period for existing ISO 9001:2008 clients will be three years (as agreed by the IAF)

**NB: Dates are not confirmed and may change**

# Helping clients through the transition

- As soon as revision publication dates are confirmed, BSI will be in touch with all their ISO 9001 clients to help manage their transition to the revised standard
- BSI will be supporting clients through the transition period with a range of supporting material and services including:
  - Transition training
  - Guidance whitepapers
  - Webinars
- Contact BSI to discuss your certificate arrangements

# Summary

A structure that allows easier development of integrated management systems

A reduction in the need for documentation

A greater focus on the link to business strategy and opportunity to re-engage with senior managers

The need to review the business approach to risk and opportunity management

A driver to implement an effective continual improvement framework

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